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Contract

Translation and Interpretation Services

Money and Pensions Service

F03: Contract award notice

Notice identifier: 2023/S 000-025614

Procurement identifier (OCID): ocds-h6vhtk-03f875

Published 31 August 2023, 12:54pm

Section I: Contracting authority

I.1) Name and addresses

Money and Pensions Service

5th Floor, 120 Holborn

LONDON

EC1N2TD

Contact

Carol Hilaire

Email

carol.hilaire@maps.org.uk

Telephone

+44 2081324012

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://maps.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Money and Pension Guidance

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Translation and Interpretation Services

Reference number

23-36C

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

Interpretation and Translation services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £831,350

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)

- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

All MaPS funded face-to-face Debt Advisors and Pensions Guidance will have access to interpretation and translation services via a telephone interpreting service. They would also have access to British Sign Language Video and British Sign Language Face to Face (digital) Interpreting services. MaPS Translation & Interpretation Service has supported people to receive Debt and Pension Advice, the provision will have regard to the number of people in need, helped, the quality of service provided, and the quality of advice delivered.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 20%

Quality criterion - Name: Continuity of Service / Weighting: 20%

Quality criterion - Name: Booking Systems / Weighting: 10%

Quality criterion - Name: Training / Weighting: 10%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025610](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

23-36C

Lot No

Lot 1 Managed Services

Title

Translation and Interpretation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 August 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

D A Languages Limited

Statham House, Talbot Road, Stretford,

Manchester,

M32 0FP

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

06207784

Internet address

<https://www.dalanguages.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £831,350

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom