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Contract

## **Translation and Interpretation Services**

Money and Pensions Service

F03: Contract award notice

Notice identifier: 2023/S 000-025614

Procurement identifier (OCID): ocds-h6vhtk-03f875

Published 31 August 2023, 12:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Money and Pensions Service

5th Floor, 120 Holborn

LONDON

EC1N2TD

#### **Contact**

Carol Hilaire

#### **Email**

[carol.hilaire@maps.org.uk](mailto:carol.hilaire@maps.org.uk)

#### **Telephone**

+44 2081324012

#### **Country**

United Kingdom

**Region code**

UKI31 - Camden and City of London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://maps.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Money and Pension Guidance

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Translation and Interpretation Services

Reference number

23-36C

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Interpretation and Translation services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £831,350

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)

- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

#### **II.2.4) Description of the procurement**

All MaPS funded face-to-face Debt Advisors and Pensions Guidance will have access to interpretation and translation services via a telephone interpreting service. They would also have access to British Sign Language Video and British Sign Language Face to Face (digital) Interpreting services. MaPS Translation & Interpretation Service has supported people to receive Debt and Pension Advice, the provision will have regard to the number of people in need, helped, the quality of service provided, and the quality of advice delivered.

#### **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 20%

Quality criterion - Name: Continuity of Service / Weighting: 20%

Quality criterion - Name: Booking Systems / Weighting: 10%

Quality criterion - Name: Training / Weighting: 10%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: Yes

Description of options

12 months

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-025610](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

## **Section V. Award of contract**

### **Contract No**

23-36C

### **Lot No**

Lot 1 Managed Services

### **Title**

Translation and Interpretation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 August 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

D A Languages Limited

Statham House, Talbot Road, Stretford,

Manchester,

M32 0FP

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

06207784

Internet address

<https://www.dalanguages.co.uk/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £831,350

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom