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Planning

PRO004262-Services-Framework-Revenue Assurance Activities

United Utilities Water Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2021/S 000-025610

Procurement identifier (OCID): ocds-h6vhtk-02eb77

Published 13 October 2021, 4:08pm

Section I: Contracting entity

I.1) Name and addresses

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

Contact

Neil Gray

Email

Neil.gray@uuplc.co.uk

Telephone

+44 835596910

Country

United Kingdom

NUTS code

UKD - North West (England)

National registration number

02366678

Internet address(es)

Main address

<http://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PRO004262-Services-Framework-Revenue Assurance Activities

Reference number

PRO004262

II.1.2) Main CPV code

- 72314000 - Data collection and collation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Scope of this proposed service framework is to provide revenue assurance services. Working with the team at UU you will be responsible for providing data services and solutions that will facilitate industry leading billing and data integrity processes for the management of UU customer accounts. The successful delivery partner will be required to demonstrate proven experience in data led decisions utilising multiple data sources including Credit Reference Agencies data and provide evidence of continuous improvement and innovation using industry leading techniques to assure the data provided and maximise client benefit.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72314000 - Data collection and collation services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

United Utilities is currently reviewing their strategy for the Revenue Assurance Activities. By undertaking pre market research, the Company can then evaluate the current market capability and identify whether it is commercially viable to put in place multi supplier and multi lot arrangements if market capabilities vary.

The scope of the delivery of this service will include but is not limited to the following areas;

- Missing meters
- Cleanse and Append
- Residency Validation
- GAP sites
- VOID management
- Properties with zero consumption
- System anomaly management
- Mover alerts and early insight on home movers
- Ad hoc projects pertaining to integrity of billing data and revenue assurance

II.2.14) Additional information

This PIN is a request for information only at this stage. A future procurement is planned and we currently estimate a Contract Notice will be published in March 2022.

II.3) Estimated date of publication of contract notice

8 March 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Instructions for response can be found by selecting event ID 46493 from the list of events found at the link below:

<https://uk.eu-supply.com/ctm/supplier/publictenders?B=UNITEDUTILITIES>

If you are not registered on Merccell EU Supply, please refer to the New Supplier Registration guide which has been uploaded onto the event. Respondents are asked to complete and return the response sheet and direct all questions via Merccell EU Supply.

Response deadline (UK time): 29/10/2021 17:00