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Contract

Tender for the Provision of a Maintenance and Support Contract for an Elekta Neuromag® Triux Basic Measurement System With IHR to the University of Birmingham

THE UNIVERSITY OF BIRMINGHAM

F03: Contract award notice

Notice identifier: 2022/S 000-025595

Procurement identifier (OCID): ocds-h6vhtk-034dc6

Published 13 September 2022, 9:55am

Section I: Contracting authority

I.1) Name and addresses

THE UNIVERSITY OF BIRMINGHAM

EDGBASTON

BIRMINGHAM

B152TT

Contact

Kseniya Samsonik

Email

k.samsonik@bham.ac.uk

Country

United Kingdom

Region code

UKG31 - Birmingham

Companies House

RC000645

Internet address(es)

Main address

www.birmingham.ac.uk/index.aspx

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tender for the Provision of a Maintenance and Support Contract for an Elekta Neuromag® Triux Basic Measurement System With IHR to the University of Birmingham

Reference number

SC10894/22

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Birmingham invites tenders for supply of a three-year Maintenance and Support contract for a MEG system and associated IHR (Elekta Neuromag® TRIUX Basic Measurement System with IHR) located at the Centre for Human Brain Health,

University of Birmingham. The contract provider will be able to fully service, repair, troubleshoot any issues associated with this system. The provider will ensure a quality, customer service level and will ensure the system and its operators are fully supported.

This will include but not be exclusive to 24/7 emergency response, parts, and on-site attendance within 48 hours.

This project may be funded by the European Regional Development Fund (ERDF) or;

- European Structural and Investment Fund (ESIF) or;

- Research Councils UK (RCUK), the strategic partnership of the UK's seven Research Councils.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £286,352.29

II.2) Description

II.2.2) Additional CPV code(s)

- 38260000 - Magnetometer geophysical instruments

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The University of Birmingham invites tenders for supply of a three-year Maintenance and Support contract for a MEG System with IHR (Elekta Neuromag® TRIUX Basic Measurement System with IHR - This TRIUX MEG system has 306 sensors distributed over

the head with 204 planar gradiometers and 102 magnetometers supported by noise-resilient ARMOR(TM) sensor technology) located at the Centre for Human Brain Health, University of Birmingham.

The provider will ensure a quality, customer service level and will ensure the system and its operators are fully supported and trained where necessary.

1) Technical Support;

i. Remote Support via phone, email or online.

ii. Access to relevant software releases, manuals and general technical information.

2) Usage Support;

i. Remote support via phone, email or online.

3) Planned Maintenance (yearly);

i. Planned yearly maintenance visits in coordination with the Centre/Facility lead.

ii. This will include software updates, preventative solutions to mitigate issues and ensure

performance.

4) Parts and Corrective Maintenance;

i. Parts will be included within the service contract.

ii. Reactive maintenance for on-site repairs.

iii. On site attendance within 48 hours.

5) Guarantee for Uptime above 95% threshold during a 12-month period

The maintenance/support required needs to include:

- tuning and/or replacement of faulty SQUID sensors
- maintenance of electronics rack
- maintenance of dewar (warmup and vacuum pumping)
- maintenance of He recycler
- maintenance of peripherals including participants support ('chair')
- maintenance of MSR

II.2.5) Award criteria

Quality criterion - Name: Compliance to the Specifications / Weighting: 45

Quality criterion - Name: Delivery and Training / Weighting: 20

Quality criterion - Name: Contract Acceptance / Weighting: 5

Quality criterion - Name: Standard Supplier Questionnaire (SQ) / Weighting: 10

Price - Weighting: 20

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-018206](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Megin Oy

Espoo

Country

Finland

NUTS code

- FI1B1 - Helsinki-Uusimaa

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £286,352.29

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Birmingham

Birmingham

B15 2TT

Country

United Kingdom