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Award

Digital Intelligence Solutions – Cellebrite Software

Police and Crime Commissioner for North Wales Police & North Wales Police

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-025574

Procurement identifier (OCID): ocids-h6vhtk-0367d3

Published 12 September 2022, 5:37pm

Section I: Contracting authority/entity

I.1) Name and addresses

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

Lesley Forkings

Email

Lesley.Forkings@northwales.police.uk

Telephone

+44 1492804051

Country

United Kingdom

Region code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Intelligence Solutions – Cellebrite Software

II.1.2) Main CPV code

- 72316000 - Data analysis services

II.1.3) Type of contract

Services

II.1.4) Short description

North Wales Police Digital Forensic Unit (DFU) have invested and implemented a solution that is fit for purpose and complies with ISO 17025 accreditation requirements. Cellebrite

as a company is forever growing and improving its services to support law enforcement and digital forensics labs. This allows labs to offer a service of extracting data from mobile devices, whilst keeping up with the forever changing landscape of technology by improving the capabilities for password recovery, bypassing and brute forcing.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £252,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72316000 - Data analysis services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

II.2.4) Description of the procurement

North Wales Police Digital Forensic Unit (DFU) have invested and implemented a solution that is fit for purpose and complies with ISO 17025 accreditation requirements. Cellebrite as a company is forever growing and improving its services to support law enforcement and digital forensics labs. This allows labs to offer a service of extracting data from mobile devices, whilst keeping up with the forever changing landscape of technology by improving the capabilities for password recovery, bypassing and brute forcing.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

North Wales Police are looking to award a contract directly with Cellebrite utilising the Voluntary Ex-Ante Transparency (VEAT) Notice to purchase software directly from them which includes ongoing support.

1. As the solution provider, only Cellebrite offers Cellebrite software and hardware.
2. As the solution provider, Cellebrite are best positioned to provide both support services on the basis of their expert proprietary knowledge of the solution, which is predominantly software orientated to which they hold sole rights.
3. A review of the processes shows that only Cellebrite are able to meet with the Forces' existing and changing requirements, aims and objectives, an example being the provision of unlocking numerous devices using one service and the greatest number of devices being supported for extraction of data.
4. Cellebrite's focus is on their own provision of support services and not resell via third party.
5. Cost would be expended during a procurement stage or via a framework, which based on the additional work to date, would conclude that Cellebrite would be the only supplier who could meet with North Wales Polices' existing budgets and requirements.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Title

Digital Intelligence Solutions – Cellebrite Software

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

29 August 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Cellebrite Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £252,000

Section VI. Complementary information

VI.3) Additional information

North Wales Police DFU have a number of objectives to achieve to allow us to continue offering this service to our end users:

- Secure a contract to continue using the Cellebrite Software for mobile device extraction and device unlocking services.
- Extend the scope of accreditation as documented within the Forensic Science Regulators Code of Practice.
- Maintain staff competency and retain the ability of staff by continuing to use the developed method and process that Cellebrite software brings, in addition to the training and familiarity that staff already have with Cellebrite.

The above are only possible with the particular vendor being on board with NWP. NWP have invested significantly to allow us to offer these services inhouse and avoid outsourcing of work or hindering an investigation. The only supplier of Cellebrite software solutions is Cellebrite themselves. A review of the processes has identified other Vendors that offer such services however none of these Vendors ensure we can continue with the same services as below.

Cellebrite allows NWP DFU to offer the below services, but are not limited to:

- Mobile device unlocking, brute force or security bypass.
- Physical extraction of data from numerous mobile devices and SIM cards.
- Logical extraction of data from numerous mobile devices and SIM cards.
- Urgent send off service to unlock limited devices which are not supported by local solutions.
- Cellebrite Advanced Services – for example repair of devices to allow data transfer. Advanced download methods such as Chip-Off.
- Keep abreast of changes in technology and allow for support for new models with ongoing development.
- Capture of data from unsupported devices which fall outside of the software and hardware support.

- Support portal for members to raise tickets and resolve problems that arise.
- Warranty replacement of cables or hardware.

VI.4) Procedures for review

VI.4.1) Review body

PCC of North Wales

Police HQ, Glan Y Don,

Colwyn Bay

LL29 8AW

Email

lesley.forkings@northwales.police.uk

Telephone

+44 07818044661

Country

United Kingdom