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Contract

Servicing and Maintenance of the Queen's Medical Centre Swisslog Pneumatic Air Tube System

Nottingham City Campus, Hucknall Road

F03: Contract award notice

Notice identifier: 2024/S 000-025556

Procurement identifier (OCID): ocids-h6vhtk-043539

Published 13 August 2024, 10:59am

Section I: Contracting authority

I.1) Name and addresses

Nottingham City Campus, Hucknall Road

NG5 1PB

Nottingham

NG5 1PB

Contact

Darren J. Statham

Email

darren.statham1@nhs.net

Country

United Kingdom

Region code

UKF14 - Nottingham

Internet address(es)

Main address

<https://www.nuh.nhs.uk/>

Buyer's address

<https://www.nuh.nhs.uk/>

I.4) Type of the contracting authority

Other type

NHS Trust

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Servicing and Maintenance of the Queen's Medical Centre Swisslog Pneumatic Air Tube System

II.1.2) Main CPV code

- 50710000 - Repair and maintenance services of electrical and mechanical building installations

II.1.3) Type of contract

Services

II.1.4) Short description

The contract is for the servicing and maintenance of the Swisslog pneumatic air tube system at the Queen's Medical Centre (the Services) to ensure the pneumatic tube system is subject to routine planned maintenance, mitigating the risk of downtime (e.g. due to a fault) and facilitate call outs in the event of such faults.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £132,000

II.2) Description

II.2.2) Additional CPV code(s)

- 50712000 - Repair and maintenance services of mechanical building installations

II.2.3) Place of performance

NUTS codes

- UKF14 - Nottingham

Main site or place of performance

The Queen's Medical Centre
Derby Road
Nottingham
NG7 2UH

II.2.4) Description of the procurement

The pneumatic air tube system enables the Nottingham University Hospitals NHS Trust (The Trust) to meet its needs as a provider of healthcare services. For example, connecting wards, surgical rooms and departments with the hospital's laboratory and central pharmacy, shortening delivery times of samples, medicines and any associated documents - minimizing the requirement for manual handling.

The Trust's in situ pneumatic air tube system at the Queen's Medical Centre is manufactured by Swisslog.

The Trust requires a Supplier for provision of both planned and reactive servicing and maintenance of the in situ pneumatic air tube system at the Queen's Medical Centre.

The Trust's objectives are to maintain a high level of reliability and availability of its systems by ensuring sufficient provision of both planned preventative (PPM) and reactive maintenance, including, but not limited to, call outs and call backs/breakdowns maintained at agreed performance levels, whilst ensuring value for money.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The contract term is 24 months, with the option to extend for a further 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

It is understood the existing Swisslog pneumatic tube system in situ at the Queen's Medical Centre is a closed protocol system and only SWL UK Ltd are authorised by Swisslog to service, maintain and repair these systems in the UK. Therefore competition is absent for technical reasons on these grounds.

To substantiate this, a Prior Information Notice (PIN) notice was published as a Request for Information (RFI) to understand the market's capability to provide the Services.

The response received to the RFI indicated the pneumatic system at the Queen's Medical Centre is closed protocol. Therefore, the Trust has awarded the contract based on relevant grounds under regulation 32 (Use of negotiated procedure without prior publication) of the Public Contract Regulations 2015.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-002852](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 August 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SWL Healthcare Ltd

2 Pavilion Court 600 Pavilion Drive

Northampton

NN4 7SL

Telephone

+44 129938225

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

National registration number

15182866

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £132,000

Total value of the contract/lot: £132,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL UK

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

High Court

The Strand

London

WC2A 2LL UK

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

If an appeal regarding the award of the contract has not been successfully resolved, the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take legal action. Any such action must be brought within the applicable limitation period. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order for any document to be amended and may award damages, make a declaration of ineffectiveness, order for a fine to be paid, and/or order the duration of the contract be shortened.