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Pipeline

Crowd Management Services

Transport for Wales Rail Limited (Utility Buyer)

Transport for Wales

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025554

Procurement identifier (OCID): ocds-h6vhtk-052002

Published 23 May 2025, 9:24am

Scope

Reference

TFW0900.00

Description

Crowd management services including planned and adhoc support. Covers support during events, disruption, engineering works, rail replacement services and passenger assist support.

Total value (estimated)

- £2,500,000 excluding VAT
- £3,000,000 including VAT

Contract dates (estimated)

- 1 January 2026 to 1 December 2029
- 3 years, 11 months, 1 day

Main category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKL - Wales

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 August 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authorities

Transport for Wales Rail Limited (Utility Buyer)

- Companies House: 12619906

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

United Kingdom

Email: supplychain@tfw.wales

Website: <http://www.tfwrail.wales>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Transport for Wales

- Companies House: 09476013

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

United Kingdom

Email: supplychain@tfw.wales

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Contact organisation

Contact [Transport for Wales Rail Limited \(Utility Buyer\)](#) for any enquiries.