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Pipeline

## **Crowd Management Services**

Transport for Wales Rail Limited (Utility Buyer)

Transport for Wales

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025554

Procurement identifier (OCID): ocds-h6vhtk-052002

Published 23 May 2025, 9:24am

### **Scope**

### **Reference**

TFW0900.00

### **Description**

Crowd management services including planned and adhoc support. Covers support during events, disruption, engineering works, rail replacement services and passenger assist support.

### **Total value (estimated)**

- £2,500,000 excluding VAT
- £3,000,000 including VAT

### **Contract dates (estimated)**

- 1 January 2026 to 1 December 2029
- 3 years, 11 months, 1 day

### **Main category**

Services

### **CPV classifications**

- 79710000 - Security services

### **Contract locations**

- UKL - Wales

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Publication date of tender notice (estimated)**

1 August 2025

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## Procedure

### Above or below total value threshold

Above or equal to threshold

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## Contracting authorities

### Transport for Wales Rail Limited (Utility Buyer)

- Companies House: 12619906

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

United Kingdom

Email: [supplychain@tfw.wales](mailto:supplychain@tfw.wales)

Website: <http://www.tfwrail.wales>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

## **Transport for Wales**

- Companies House: 09476013

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

United Kingdom

Email: [supplychain@tfw.wales](mailto:supplychain@tfw.wales)

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

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## **Contact organisation**

Contact [Transport for Wales Rail Limited \(Utility Buyer\)](#) for any enquiries.