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Contract

Timber Despatch Portal & Mobile Services

Natural Resources Wales

F03: Contract award notice

Notice identifier: 2021/S 000-025551

Procurement identifier (OCID): ocids-h6vhtk-02d106

Published 13 October 2021, 10:15am

Section I: Contracting authority

I.1) Name and addresses

Natural Resources Wales

Ty Cambria House, 29 Newport Road

Cardiff

CF24 0TP

Contact

Peter Lees

Email

peter.lees@cyfoethnaturiolcymru.gov.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://naturalresourceswales.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0110

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Timber Despatch Portal & Mobile Services

Reference number

88424

II.1.2) Main CPV code

- 72212514 - Remote access software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Natural Resources Wales is approaching organisations with a view to awarding a contract for the provision of an external portal and various mobile telephone services to support Despatch of Timber from NRW's forest estate. These include the PIN Approval service for timber dispatches matched against customers and product stock lines, and Vehicle Check systems. Services may require the secure transfer of data to and from NRW systems, a web portal and interactive voice or text based services, together with automated notification to system users by SMS and email.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £102,265

II.2) Description

II.2.2) Additional CPV code(s)

- 48514000 - Remote access software package

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

WALES

II.2.4) Description of the procurement

Natural Resources Wales is approaching organisations with a view to awarding a contract for the provision of an external portal and various mobile telephone services to support Despatch of Timber from NRW's forest estate. These include the PIN Approval service for timber dispatches matched against customers and product stock lines, and Vehicle Check systems. Services may require the secure transfer of data to and from NRW systems, a web portal and interactive voice or text based services, together with automated notification to system users by SMS and email.

II.2.5) Award criteria

Quality criterion - Name: Qualifications and Experience / Weighting: 10%

Quality criterion - Name: Lifespan of Solution / Weighting: 10%

Quality criterion - Name: Accessibility / Weighting: 20%

Quality criterion - Name: Mobile Phone access / Weighting: 15%

Quality criterion - Name: Access to the Web Portal / Weighting: 15%

Quality criterion - Name: Availability / Weighting: 15%

Quality criterion - Name: System Support / Weighting: 15%

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-018840](#)

Section V. Award of contract

Contract No

88424

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 October 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Justfone

Galamoor House, Netherdale

Galashiels

TD13EY

Telephone

+44 7768755409

Country

United Kingdom

NUTS code

- UKM91 - Scottish Borders

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £102,265

Section VI. Complementary information

VI.3) Additional information

(WA Ref:114831)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom