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Contract

Managed Print Service

Ministry of Defence

F03: Contract award notice

Notice identifier: 2021/S 000-025537

Procurement identifier (OCID): ocds-h6vhtk-02eb2e

Published 12 October 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Ministry of Defence

Spur B2, Building 405, MOD Corsham,

Corsham

SN13 9NR

Contact

Tom Ford

Email

thomas.ford105@mod.gov.uk

Country

United Kingdom

NUTS code

UKK15 - Wiltshire CC

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-defence>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Defence

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Print Service

II.1.2) Main CPV code

- 79800000 - Printing and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a Managed Print Service to fixed locations within the UK and overseas on the MODNET Official domain.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £35,532,676.62

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement has been conducted by Further Competition under Lot 3 (Managed Print and Content Services), of the Crown Commercial Service framework RM3781 (Multifunctional Devices, Managed Print and Content Services and Records and Information Management).

The MOD has a requirement for a Managed Print Service (MPS) for an initial five-year term, with an option to extend for a further two years. MPS delivers the capability to print,

scan and copy to all users in fixed base locations on the MODNET Official domain. The existing mixed fleet of MOD owned printers (circa 46,000 devices), do not have multi-function capability, i.e. they Print only. The print estate is large and geographically dispersed (circa. 1000 sites) in the UK and overseas fixed bases.

The supplier is required to undertake an audit of the current print estate, to facilitate rationalisation in accordance with the MPS print policy. The supplier shall support the existing print estate during implementation of the Managed Print Service, which will include the roll out of new Multi-Functional Devices to fixed locations, as well as removing and disposing of all legacy printers. The supplier shall provide ongoing support to the Multi-Functional Devices, along with the provision of consumables (excluding paper), as part of the Managed Print Service.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a two year period.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2016/S 151-274459](#)

Section V. Award of contract

Contract No

701705457

Title

Managed Print Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Xerox (UK) Limited

Building 4 Uxbridge Business Park, Sanderson Road,

Uxbridge

UB8 1DH

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £35,532,676.62

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Ministry of Defence

Spur B2, Building 405, MOD Corsham

Corsham

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Country

United Kingdom