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Contract

Provision of a Medway Integrated Community Equipment Service (MICES)

Medway Council

F03: Contract award notice

Notice identifier: 2025/S 000-025527

Procurement identifier (OCID): ocds-h6vhtk-04b3b4

Published 23 May 2025, 8:59am

Section I: Contracting authority

I.1) Name and addresses

Medway Council

Medway Council, Gun Wharf, Dock Road

Chatham

ME4 4TR

Contact

Mr James Welch

Email

james.welch@medway.gov.uk

Country

United Kingdom

Region code

UKJ41 - Medway

Internet address(es)

Main address

<http://www.medway.gov.uk/>

Buyer's address

<https://www.kentbusinessportal.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Provision of a Medway Integrated Community Equipment Service (MICES)

Reference number

DN750004

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Medway Council is procuring a single Integrated Community Equipment Service (ICES) for the people of Medway. We are looking for a provider that can deliver a cost effective and innovative service within the allocated budget.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £22,900,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ41 - Medway

II.2.4) Description of the procurement

Medway Council is procuring a single Integrated Community Equipment Service (ICES) for the people of Medway. We are looking for a provider that can deliver a cost effective and innovative service within the allocated budget.

The aim of the service is to develop an innovative response to place-based services alongside the core business to supply, deliver, fit, install, uninstall, adjust, repair, refurbish, collect, decontaminate, recycle, and dispose of loaned equipment requisitioned by authorised prescribers. Some components of the service include, but are not limited to:

Procuring equipment (standard stock and complex equipment) for both adults and paediatric service users as requested by prescribers to the standards and guidance as set by the MHRA and in accordance with all National and Local policies, procedures and guidelines

regarding the use supply, collection, reuse and maintenance of community loaned equipment. Use appropriate methods of decontamination in accordance with Community Equipment Code of Practice Scheme.

Providing on and off-site technical advice, working with practitioners, clinicians, and trusted assessors, attending joint visits, and advising clinicians on all aspects of minor adaptations and technicalities around loaned equipment.

Support the patients long term plan by helping people to live independently at home for longer; partnership working with volunteer agencies and bring together different professionals to coordinate care better.

Provide a single point of contact for service users to track equipment standard, special, recycled, complex items and their progress and availability.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

There are options to extend for two further 24-month periods.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035645](#)

Section V. Award of contract

Title

Provision of a Medway Integrated Community Equipment Service (MICES)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 April 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medequip Assistive Technology Ltd

West Drayton

UB7 0LJ

Country

United Kingdom

NUTS code

- UKJ41 - Medway

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,900,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Medway Council

Chatham

Country

United Kingdom