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Contract

Plashet School – IT & Network Services Tender

Plashet School

F03: Contract award notice

Notice identifier: 2021/S 000-025507

Procurement identifier (OCID): ocds-h6vhtk-02aead

Published 12 October 2021, 4:15pm

Section I: Contracting authority

I.1) Name and addresses

Plashet School

Plashet Grove, East Ham

London

E6 1DG

Email

tenders@litmuspartnership.co.uk

Telephone

+44 1276673880

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://plashetschoolnewham.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Plashet School – IT & Network Services Tender

II.1.2) Main CPV code

- 72700000 - Computer network services

II.1.3) Type of contract

Services

II.1.4) Short description

The successful Supplier will be required to provide IT & Network services for Plashet School.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £650,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

The successful Supplier will be required to provide IT & Network services for Plashet School.

Plashet is a popular girls' secondary school of up to 1500 pupils, which draws students from across the London Borough of Newham and from neighbouring boroughs. There are circa 190 teaching and support staff. The school is housed in two buildings on opposite sides of Plashet Grove, linked by the award-winning Plashet Unity Bridge. East Ham Tube Station and High Street North are within five minutes' walk of the school.

Plashet has a long history dating back to 1932 when the East Ham Grammar School for Girls first opened on the South site. In the 1950s, the North site was built and Plashet County Secondary Modern School for Girls was opened. These two schools were amalgamated into Plashet School in 1972 and the two sites were physically linked by the Unity Bridge in November 2000. This has provided a safer and quicker way to cross the very busy street separating the buildings.

The School is looking for an IT service partner that can not only manage and support the IT network, both currently and in the future, but that also add value through proactive recommendations and enhancements that will support Plashet School's strategy and growth. The aim is to support and enhance the current IT provision in school, both for academic and administrative purposes. Proven expertise in the proactive development of IT Systems in an Educational Environment is essential.

The selected service provider shall be:

- Fully conversant with evolving legislation regarding the provision of IT & Network Services in a Secondary School environment
- Required to evidence their Quality Assurance and Security Systems
- Required to evidence their proposed Key Performance Indicator measures for the contract
- Required to periodically present performance reporting and systems development recommendations to Governors
- Qualified to provide advice and support School IT & Network Services Hardware & Software Procurement activities
- Experienced in Network design in a Secondary School environment

The contract will provide onsite support, including maintenance, currently via the two on-site technicians located in school 5 days a week 52 weeks of the year. The School is receptive to proposals of alternative support models.

Comprehensive off-site system support is required 24 hours a day, 7 days a week, and 365 days a year.

Maintenance and System Development activities shall be undertaken outside the 190 academic term-time days to minimise any disruption to pupil education and teaching activities.

The contract will commence on 19 February 2022 for an initial period of three years, ending 18 February 2025, with the opportunity to extend for a further period of up to two years at the discretion of the governing body.

The contract will provide Technical Management and on-site technicians, to the Schools ICT Infrastructure, including:

- Full server support and monitoring
- Fully Managed Helpdesk with Remote Support
- Full workstation support, software support, hardware support and repairs
- Staff, Governor's and Student Network & email accounts and access setup and management.
- Proactive contract management to ensure best value for money across all areas of management systems and utilities.
- 24/7/365 network monitoring with call out and emergency 24/7/365 contact

Please see SQ Document for further details.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-010044](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 October 2021

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Joskos Solutions Ltd

611 Highgate Studios, Highgate Road

London

NW5 1TL

Country

United Kingdom

NUTS code

- UKI - London

National registration number

04212442

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £587,227

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

It will be the supplier's responsibility to obtain any necessary documents in order to submit a response by the closing date and time.

The contracting authority reserves the right not to award any or part of the contract which is the subject of this contract notice and reserves the right to terminate the procurement process at any time.

To view this notice, please click here:

<https://litmustms.co.uk/delta/viewNotice.html?noticeId=633481207>

GO Reference: GO-20211012-PRO-19062944

VI.4) Procedures for review

VI.4.1) Review body

Plashet School

London

Country

United Kingdom