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Tender

Healthwatch Salford

Salford City Council

F02: Contract notice

Notice identifier: 2023/S 000-025506

Procurement identifier (OCID): ocds-h6vhtk-03f82a

Published 30 August 2023, 4:17pm

Section I: Contracting authority

I.1) Name and addresses

Salford City Council

Salford City Council, Civic Centre, Chorley Rd

Swinton

M27 5AW

Contact

Mr Phil Gardener

Email

phil.gardener@salford.gov.uk

Telephone

+44 1616866245

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.salford.gov.uk/>

Buyer's address

<http://www.salford.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=3c022280-ae3a-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=3c022280-ae3a-ee11-8124-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Salford

Reference number

DN684707

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

Salford City Council is looking to secure a provider to deliver the local Healthwatch service in Salford from 1 April 2024 for three years with an option to extend for up to a further two years.

Local authorities are required under the Health and Social Care Act 2012, to commission a local Healthwatch service in their local area.

The aim of local Healthwatch is to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided within their locality and to make sure that people know where to go to raise concerns and obtain information about health and social care services and that people's views and experiences are heard, improving scrutiny of locally delivered health and social care services and helping local people to influence commissioning decisions and to challenge poor quality services

II.1.5) Estimated total value

Value excluding VAT: £1,163,250

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UKD34 - Greater Manchester South West

II.2.4) Description of the procurement

Salford City Council is looking to secure a provider to deliver the local Healthwatch service in Salford from 1 April 2024 for five years with an option to extend for up to a further two years.

Local authorities are required under the Health and Social Care Act 2012, to commission a local Healthwatch service in their local area.

The aim of local Healthwatch is to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided within their locality and to make sure that people know where to go to raise concerns and obtain information about health and social care services and that people's views and experiences are heard, improving scrutiny of locally delivered health and social care services and helping local people to influence commissioning decisions and to challenge poor quality services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £831,250

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 October 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

4 October 2023

Local time

2:00pm

Place

Salford City Council

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Salford City Council

Salford

Email

phil.gardener@salford.gov.uk

Country

United Kingdom

Internet address

www.salford.gov.uk