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Tender

## **Healthwatch Salford**

Salford City Council

F02: Contract notice

Notice identifier: 2023/S 000-025506

Procurement identifier (OCID): ocds-h6vhtk-03f82a

Published 30 August 2023, 4:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Salford City Council

Salford City Council, Civic Centre, Chorley Rd

Swinton

M27 5AW

#### **Contact**

Mr Phil Gardener

#### **Email**

[phil.gardener@salford.gov.uk](mailto:phil.gardener@salford.gov.uk)

#### **Telephone**

+44 1616866245

#### **Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.salford.gov.uk/>

Buyer's address

<http://www.salford.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=3c022280-ae3a-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=3c022280-ae3a-ee11-8124-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch Salford

Reference number

DN684707

#### **II.1.2) Main CPV code**

- 85140000 - Miscellaneous health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Salford City Council is looking to secure a provider to deliver the local Healthwatch service in Salford from 1 April 2024 for three years with an option to extend for up to a further two years.

Local authorities are required under the Health and Social Care Act 2012, to commission a local Healthwatch service in their local area.

The aim of local Healthwatch is to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided within their locality and to make sure that people know where to go to raise concerns and obtain information about health and social care services and that people's views and experiences are heard, improving scrutiny of locally delivered health and social care services and helping local people to influence commissioning decisions and to challenge poor quality services

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,163,250

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85140000 - Miscellaneous health services

### **II.2.3) Place of performance**

NUTS codes

- UKD34 - Greater Manchester South West

### **II.2.4) Description of the procurement**

Salford City Council is looking to secure a provider to deliver the local Healthwatch service in Salford from 1 April 2024 for five years with an option to extend for up to a further two years.

Local authorities are required under the Health and Social Care Act 2012, to commission a local Healthwatch service in their local area.

The aim of local Healthwatch is to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided within their locality and to make sure that people know where to go to raise concerns and obtain information about health and social care services and that people's views and experiences are heard, improving scrutiny of locally delivered health and social care services and helping local people to influence commissioning decisions and to challenge poor quality services.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

### **II.2.6) Estimated value**

Value excluding VAT: £831,250

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 October 2023

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

4 October 2023

Local time

2:00pm

Place

Salford City Council

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Salford City Council

Salford

Email

[phil.gardener@salford.gov.uk](mailto:phil.gardener@salford.gov.uk)

Country

United Kingdom

Internet address

[www.salford.gov.uk](http://www.salford.gov.uk)