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Contract

SWAST-3045-DDaT Computer Aided Dispatch (CAD)

SOUTH WESTERN AMBULANCE SERVICE NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-025485

Procurement identifier (OCID): ocds-h6vhtk-0497f9

Published 23 May 2025, 8:25am

Section I: Contracting authority

I.1) Name and addresses

SOUTH WESTERN AMBULANCE SERVICE NHS FOUNDATION TRUST

Abbey Court, Eagle Way, Sowton Industrial Estate

Exeter

EX27HY

Email

Procurement@swast.nhs.uk

Country

United Kingdom

Region code

UKK - South West (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.SWAST.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SWAST-3045-DDaT Computer Aided Dispatch (CAD)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Computer Aided Dispatch for the 999 service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,400,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Computer Aided Dispatch for the 999 service

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Price / Weighting: 35

Cost criterion - Name: Price / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Optional extensions 3 x 24 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028256](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

SWAST-3045-DDaT

Title

Computer Aided Dispatch (CAD)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cleric Computer Services Limited

Congleton

CW12 4TR

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

01897834

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,400,000

Total value of the contract/lot: £2,400,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review service

London

EC1

Country

United Kingdom