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Contract

## **SWAST-3045-DDaT Computer Aided Dispatch (CAD)**

SOUTH WESTERN AMBULANCE SERVICE NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-025485

Procurement identifier (OCID): ocids-h6vhtk-0497f9

Published 23 May 2025, 8:25am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

SOUTH WESTERN AMBULANCE SERVICE NHS FOUNDATION TRUST

Abbey Court, Eagle Way, Sowton Industrial Estate

Exeter

EX27HY

#### **Email**

[Procurement@swast.nhs.uk](mailto:Procurement@swast.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKK - South West (England)

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.SWAST.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

SWAST-3045-DDaT Computer Aided Dispatch (CAD)

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Computer Aided Dispatch for the 999 service

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,400,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Computer Aided Dispatch for the 999 service

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Price / Weighting: 35

Cost criterion - Name: Price / Weighting: 35

### **II.2.11) Information about options**

Options: Yes

Description of options

Optional extensions 3 x 24 months

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-028256](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

SWAST-3045-DDaT

### **Title**

Computer Aided Dispatch (CAD)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cleric Computer Services Limited

Congleton

CW12 4TR

Country

United Kingdom

NUTS code

- UKK - South West (England)

Companies House

01897834

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,400,000

Total value of the contract/lot: £2,400,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review service

London

EC1

Country

United Kingdom