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Tender

## **HAC5753 Tower Hamlets Floating Support**

Tower Hamlets

F02: Contract notice

Notice identifier: 2021/S 000-025466

Procurement identifier (OCID): ocds-h6vhtk-02eae7

Published 12 October 2021, 12:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place

London

E14 2BG

#### **Contact**

Mrs Jay Bains

#### **Email**

[procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk)

#### **Telephone**

+44 2073644015

#### **Country**

United Kingdom

**NUTS code**

UKI42 - Tower Hamlets

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.londontenders.org](http://www.londontenders.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.londontenders.org](http://www.londontenders.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HAC5753 Tower Hamlets Floating Support

Reference number

DN573101

#### **II.1.2) Main CPV code**

- 85312000 - Social work services without accommodation

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Tower Hamlets is inviting tenders for the Provision of the Tower Hamlets Floating Support Service (THFSS) from suitably qualified and experienced providers. The Authority is seeking to award a contract under the Light Touch Regime - Schedule 3 of the Public Contract Regulations 2015.

The contract period is for 36 months with an option to extend for up to a further 24 months.

The anticipated contract start date is 1st April 2022.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,250,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

#### **II.2.4) Description of the procurement**

The London Borough of Tower Hamlets is inviting tenders for the Provision of the Tower Hamlets Floating Support Service (THFSS) from suitably qualified and experienced providers. The Authority is seeking to award a contract under the Light Touch Regime - Schedule 3 of the Public Contract Regulations 2015.

THFSS assists vulnerable people to develop or maintain their independence within their own homes and community and where possible preventing the use of more institutional forms of care and support and reducing rough sleeping and homelessness.

The service will provide floating support to individuals requiring support because they are vulnerable and are in crisis or who have a support need. Individuals will be aged over 18 years with a broad and complex range of support needs covering the spectrum of Vulnerable Adult client groups and link in to age-appropriate services. It is the expectation that the floating support provision will be both holistic and flexible, meeting the needs of those requiring medium level support through to those requiring more specialist support with complex needs.

The contract period is for 36 months with an option to extend for up to a further 24 months.

The anticipated contract start date is 1st April 2022.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Initial contract period is for 36 months with an option to extend for up to a further 24

months

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

Initial contract period is for 36 months with an option to extend for up to a further 24 months

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 November 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

11 November 2021

Local time

12:00pm

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

The Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom