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Pipeline

## **Staff Welfare and Customer Toilet Programme Delivery Framework**

Transport for London

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025438

Procurement identifier (OCID): ocds-h6vhtk-051faa

Published 22 May 2025, 10:07pm

### **Scope**

### **Reference**

WS2337553161

### **Description**

A framework for the delivery of works (refurbish, renew and improve staff welfare and customer toilet facilities). The scope of the project relates to TfL vital assets under two distinct programmes; Staff Welfare Programme (SWP) and Customer Toilet Programme (CTP). The SWP is a continuous rolling programme and currently consists of eight tranches of work across multiple sites including stations, train crew accommodation, fleet depots, substations, and accommodation for the Track and Signals maintenance teams across the London Underground (LU) network. SWP is a high-volume programme covering multiple sites across the network with repeatable work types across those sites. The CTP consists of approximately 10 mid-life renewals, and 2 - 4 new/accessible facilities each year. Both SWP and CTP are multi-year programmes and TfL is seeking supply chain partners to support

successful delivery.

## **Commercial tool**

Establishes a framework

## **Contract dates (estimated)**

- 12 January 2026 to 11 January 2030
- 4 years

## **Main category**

Works

## **CPV classifications**

- 45000000 - Construction work

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## **Submission**

## **Publication date of tender notice (estimated)**

15 June 2025

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## Procedure

### Special regime

Utilities

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## Contracting authority

### Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Contact name: Marsha Pech

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Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government

