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Tender

## **Support At Home Service**

Tameside Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2022/S 000-025405

Procurement identifier (OCID): ocids-h6vhtk-036764

Published 9 September 2022, 4:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tameside Metropolitan Borough Council

Tameside One, Market Place, Ashton-Under-Lyne

Tameside

OL6 6BH

#### **Contact**

Mr Adam Richardson

#### **Email**

[adam.richardson@star-procurement.gov.uk](mailto:adam.richardson@star-procurement.gov.uk)

#### **Telephone**

+44 7977043479

#### **Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.tameside.gov.uk/>

Buyer's address

<http://www.tameside.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support At Home Service

Reference number

DN632408

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NATURE OF SERVICE

The provision of a person and community centred Support at Home Service that enables Service Users to remain in their own home, living as independently as possible, achieving and maintaining their potential in relation to their physical, intellectual, emotional and social capacity. The Service is key part of the Council's wider Living Well at Home programme.

People achieve better outcomes when they are supported to retain their dignity and have choice and control over the support they receive; a person and community centred approach will be at the heart of service provision.

CORE SERVICE REQUIREMENTS

Care and support will be person and community centred.

Care and support will be coproduced with the Service User with a focus, wherever possible, on meeting outcomes via a combination of community based unpaid support and/or paid support.

To achieve this, the Service Provider must have a workforce that is recruited and trained to meet the understand needs, values and customs of the people they support. The Service Provider will promote and facilitate person-centred teamwork and have in place

quality assurance processes that enable Staff to feel confident in focussing on outcomes and ensuring that these happen.

#### **II.1.5) Estimated total value**

Value excluding VAT: £73,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

The service will not be provided in one set place of work, this will be the homes of service users within the contracts.

#### **II.2.4) Description of the procurement**

The Procurement is to provider supported living services to service users as specified within the specification and as required by the local authority.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 June 2023

End date

31 May 2029

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

In the procurement documents

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 October 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

9 September 2022

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Tameside Metropolitan Borough Council

Tameside One, Market Place, Ashton-Under-Lyne

Ashton-Under-Lyne

OL6 6BH

Country

United Kingdom