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Contract

## **GG&C Pharmacy Managment System**

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2022/S 000-025396

Procurement identifier (OCID): ocds-h6vhtk-02f5bb

Published 9 September 2022, 3:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Greater Glasgow and Clyde

eHealth Contracts & Procurement Team, Westward House, 15-17 St James Street,

Paisley

PA3 2HJ

#### **Contact**

Louise Gunson

#### **Email**

[ehcpteam@ggc.scot.nhs.uk](mailto:ehcpteam@ggc.scot.nhs.uk)

#### **Telephone**

+44 1412782765

#### **Country**

United Kingdom

**NUTS code**

UKM8 - West Central Scotland

**Internet address(es)**

Main address

<https://www.nhsggc.org.uk/about-us/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

GG&C Pharmacy Management System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This procurement seeks to meet NHS GG&C requirements for a new design, supply, implementation and support for a new Pharmacy Management System.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,002,630

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 72200000 - Software programming and consultancy services
- 72263000 - Software implementation services
- 72268000 - Software supply services
- 72416000 - Application service providers
- 72610000 - Computer support services

#### **II.2.3) Place of performance**

NUTS codes

- UKM8 - West Central Scotland

Main site or place of performance

NHs Greater Glasgow & Clyde

#### **II.2.4) Description of the procurement**

The current Pharmacy management system is in use across the Acute and mental health Pharmacy sites within NHS GGC and Argyll sites of NHS Highland delivered to approximately 700 users. The Argyll sites are supplied by NHSGGC Pharmacy's centralised distribution centre.

NHSGGC's current pharmacy management system provides a range of functionality including:

- Pharmacy stockholdings (Table 3.1 – Stockholdings)
- Dispensing
- Aseptic (out of scope for this procurement)
- Ward stock ordering

The current system integrates with a number of third-party systems and devices including:

- Robotics

NHS GG&C have a requirement to for a new Pharmacy Management system across NHS Greater Glasgow & Clyde (NHSGGC). While this procurement will deliver core functionality to hospital Pharmacy departments it must also be capable of integrating with other systems as a core requirement; including integration with the existing HEPMA solution and delivering on new functionality for Homecare Patient management and to accommodate dm+d coding structure.

#### **II.2.5) Award criteria**

Quality criterion - Name: Procurement / Weighting: 10

Quality criterion - Name: Stock Management / Weighting: 8

Quality criterion - Name: Dispensing / Weighting: 8

Quality criterion - Name: Drug Definition / Weighting: 5

Quality criterion - Name: Homecare / Weighting: 5

Quality criterion - Name: Interfacing / Weighting: 5

Quality criterion - Name: HEPMA Interoperability / Weighting: 5

Quality criterion - Name: Reporting / Weighting: 6

Quality criterion - Name: Technical Requirement / Weighting: 5

Quality criterion - Name: Cyber Security / Weighting: 2

Quality criterion - Name: Project Implementation / Weighting: 2

Quality criterion - Name: Support & Maintenance / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-028238](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 July 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Careflow Medicines Management Limited

1 Aurum Court , Sylvan Way

Basildon

SS15 6TH

Telephone

+44 7885828596

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,002,630

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Due to maximum character limitations, please refer to the document entitled 'Additional Information' in the Additional Documents section

(SC Ref:706447)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Email

[glasgow@scotcourts.gov.uk](mailto:glasgow@scotcourts.gov.uk)

Telephone

+44 1414298888

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Economic Operators should approach the board in the first instance. However only formal remedy is to apply to the courts.

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.