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Contract

GG&C Pharmacy Managment System

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2022/S 000-025396

Procurement identifier (OCID): ocds-h6vhtk-02f5bb

Published 9 September 2022, 3:50pm

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

eHealth Contracts & Procurement Team, Westward House, 15-17 St James Street,

Paisley

PA3 2HJ

Contact

Louise Gunson

Email

ehcpteam@ggc.scot.nhs.uk

Telephone

+44 1412782765

Country

United Kingdom

NUTS code

UKM8 - West Central Scotland

Internet address(es)

Main address

<https://www.nhsggc.org.uk/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GG&C Pharmacy Managment System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement seeks to meet NHS GG&C requirements for a new design, supply, implementation and support for a new Pharmacy Management System.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,002,630

II.2) Description

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 72200000 - Software programming and consultancy services
- 72263000 - Software implementation services
- 72268000 - Software supply services
- 72416000 - Application service providers
- 72610000 - Computer support services

II.2.3) Place of performance

NUTS codes

- UKM8 - West Central Scotland

Main site or place of performance

NHs Greater Glasgow & Clyde

II.2.4) Description of the procurement

The current Pharmacy management system is in use across the Acute and mental health Pharmacy sites within NHS GGC and Argyll sites of NHS Highland delivered to approximately 700 users. The Argyll sites are supplied by NHSGGC Pharmacy's centralised distribution centre.

NHSGGC's current pharmacy management system provides a range of functionality including:

- Pharmacy stockholdings (Table 3.1 – Stockholdings)
- Dispensing
- Aseptic (out of scope for this procurement)
- Ward stock ordering

The current system integrates with a number of third-party systems and devices including:

- Robotics

NHS GG&C have a requirement to for a new Pharmacy Management system across NHS Greater Glasgow & Clyde (NHSGGC). While this procurement will deliver core functionality to hospital Pharmacy departments it must also be capable of integrating with other systems as a core requirement; including integration with the existing HEPMA solution and delivering on new functionality for Homecare Patient management and to accommodate dm+d coding structure.

II.2.5) Award criteria

Quality criterion - Name: Procurement / Weighting: 10

Quality criterion - Name: Stock Management / Weighting: 8

Quality criterion - Name: Dispensing / Weighting: 8

Quality criterion - Name: Drug Definition / Weighting: 5

Quality criterion - Name: Homecare / Weighting: 5

Quality criterion - Name: Interfacing / Weighting: 5

Quality criterion - Name: HEPMA Interoperability / Weighting: 5

Quality criterion - Name: Reporting / Weighting: 6

Quality criterion - Name: Technical Requirement / Weighting: 5

Quality criterion - Name: Cyber Security / Weighting: 2

Quality criterion - Name: Project Implementation / Weighting: 2

Quality criterion - Name: Support & Maintenance / Weighting: 1

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028238](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Careflow Medicines Management Limited

1 Aurum Court , Sylvan Way

Basildon

SS15 6TH

Telephone

+44 7885828596

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,002,630

Section VI. Complementary information

VI.3) Additional information

Due to maximum character limitations, please refer to the document entitled 'Additional Information' in the Additional Documents section

(SC Ref:706447)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Email

glasgow@scotcourts.gov.uk

Telephone

+44 1414298888

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic Operators should approach the board in the first instance. However only formal remedy is to apply to the courts.

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.