This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/025387-2025">https://www.find-tender.service.gov.uk/Notice/025387-2025</a>

**Pipeline** 

# Managed Service telephony service

**BANK OF ENGLAND** 

UK1: Pipeline notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-025387

Procurement identifier (OCID): ocds-h6vhtk-051f7d

Published 22 May 2025, 6:40pm

## Scope

#### Reference

PROC/584

## **Description**

Managed Service telephony service, including contact centres, PBX, call recording, meeting room systems, and SIP trunking.

## **Total value (estimated)**

- £3,200,000 excluding VAT
- £4,000,000 including VAT

### **Contract dates (estimated)**

- 1 January 2026 to 31 December 2029
- Possible extension to 31 December 2031
- 6 years

### Main category

Services

#### **CPV** classifications

• 72000000 - IT services: consulting, software development, Internet and support

#### **Contract locations**

- UKH3 Essex
- UKI4 Inner London East

### **Submission**

## Publication date of tender notice (estimated)

1 June 2025

# **Contracting authority**

#### **BANK OF ENGLAND**

• Companies House: RC000042

• Public Procurement Organisation Number: PRDB-1113-HPPT

Threadneedle Street

London

EC2R 8AH

**United Kingdom** 

Email: Technology.contracts@bankofengland.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government