

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025387-2025>

Pipeline

Managed Service telephony service

BANK OF ENGLAND

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025387

Procurement identifier (OCID): ocds-h6vhtk-051f7d

Published 22 May 2025, 6:40pm

Scope

Reference

PROC/584

Description

Managed Service telephony service, including contact centres, PBX, call recording, meeting room systems, and SIP trunking.

Total value (estimated)

- £3,200,000 excluding VAT
- £4,000,000 including VAT

Contract dates (estimated)

- 1 January 2026 to 31 December 2029
- Possible extension to 31 December 2031
- 6 years

Main category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKH3 - Essex
- UKI4 - Inner London - East

Submission

Publication date of tender notice (estimated)

1 June 2025

Contracting authority

BANK OF ENGLAND

- Companies House: RC000042
- Public Procurement Organisation Number: PRDB-1113-HPPT

Threadneedle Street

London

EC2R 8AH

United Kingdom

Email: Technology.contracts@bankofengland.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government