

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025387-2025>

Pipeline

## Managed Service telephony service

BANK OF ENGLAND

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025387

Procurement identifier (OCID): ocds-h6vhtk-051f7d

Published 22 May 2025, 6:40pm

## Scope

## Reference

PROC/584

## Description

Managed Service telephony service, including contact centres, PBX, call recording, meeting room systems, and SIP trunking.

## Total value (estimated)

- £3,200,000 excluding VAT
- £4,000,000 including VAT

## **Contract dates (estimated)**

- 1 January 2026 to 31 December 2029
- Possible extension to 31 December 2031
- 6 years

## **Main category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKH3 - Essex
- UKI4 - Inner London - East

---

## **Submission**

## **Publication date of tender notice (estimated)**

1 June 2025

---

## Contracting authority

### **BANK OF ENGLAND**

- Companies House: RC000042
- Public Procurement Organisation Number: PRDB-1113-HPPT

Threadneedle Street

London

EC2R 8AH

United Kingdom

Email: [Technology.contracts@bankofengland.co.uk](mailto:Technology.contracts@bankofengland.co.uk)

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government