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Tender

## **Framework Agreement for the Maintenance, Service and Repair of Automatic Heating Controls - BEMS Systems**

Durham County Council

F02: Contract notice

Notice identifier: 2024/S 000-025361

Procurement identifier (OCID): ocds-h6vhtk-0489be

Published 12 August 2024, 10:01am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Durham County Council

County Hall

DURHAM

DH15UQ

#### **Email**

[kay.duthie@durham.gov.uk](mailto:kay.duthie@durham.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC14 - Durham CC

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.durham.org](http://www.durham.org)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.nepo.org](http://www.nepo.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nepo.org](http://www.nepo.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Framework Agreement for the Maintenance, Service and Repair of Automatic Heating Controls - BEMS Systems

Reference number

DN735418

**II.1.2) Main CPV code**

- 50700000 - Repair and maintenance services of building installations

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This Framework Agreement is for the Maintenance, Service and Repair of automatic heating controls - BEMS Systems. This Framework is to cover the complete servicing/maintenance and any breakdown repairs of the Heating Plant Automatic Controls and BEMS Systems within various Durham County Council facilities and other managed buildings. The contract is to cover a wide and diverse range of properties, with approximately 250 establishments including office accommodation, public buildings, educational establishments including Academies, leisure facilities, fire and rescue stations etc.

The Council intends to appoint the successful contractor as number one ranked bidder on the framework. The second placed bidder will be held in reserve.

There is a requirement for the successful Contractor to provide unlimited emergency call outs 24-hour, 365 days a year, with agreed guaranteed response times.

The documents must be downloaded from [www.nepo.org](http://www.nepo.org) and insert DN reference DN735418 within the supplier area.

Please refer to ITT2 Part 1 Contract Specification for full details of the specification.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC14 - Durham CC

### **II.2.4) Description of the procurement**

North East of England - This Framework will be available for use by Durham County Council and the following additional Contracting Authorities, where they have entered into a Procurement Service Level Agreement (SLA) with Durham County Council:

- Academy Schools and Multi-Academy Trusts in County Durham and Darlington,
- Maintained Schools in County Durham and Darlington,
- County Durham and Darlington Fire and Rescue Service,
- Durham Constabulary and the Office of the Durham Police and Crime Commissioner,
- Believe Housing
- Parish Councils and Town Councils in County Durham.

The above list is not exhaustive, however, and in addition to the above the Framework may also be made available to other Organisations, again where these have entered into a Procurement SLA with Durham County Council.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the proposed Framework Agreement is 2 years subject to the right of the Council (at its sole discretion) to exercise its option to extend for a term of 1 year plus an additional term of 1 year or terms to be determined by the Council (at its sole discretion) but for an additional overall term of no greater than a further 2 years from the actual end date. The maximum length of the Framework contract is therefore 4 years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial duration of the proposed Framework Agreement is 2 years subject to the right of the Council (at its sole discretion) to exercise its option to extend for a term of 1 year plus an additional term of 1 year or terms to be determined by the Council (at its sole discretion) but for an additional overall term of no greater than a further 2 years from the actual end date. The maximum length of the Framework contract is therefore 4 years.

#### **II.2.14) Additional information**

Please access the tender documentation for free for full details of the specification and requirements via the NEPO Procontract [www.nepo.org](http://www.nepo.org) (<https://www.nepo.org>) and access the tender using reference DN735418.

If you have any problems accessing the documents via the system, please contact the NEPO helpdesk as detailed below.

The E-tendering System Support is provided for Providers by the NEPO portal administration organisation Proactis.

Please use the method below that is appropriate to the issue that you are experiencing.

- Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) - To be used by Suppliers for non-time critical issues i.e. password resets / account queries, finding information, accessing the tender, etc.
- Email ([ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com)) - To be used in same way as ticketing

system.

Any emails to this address will auto-log a support ticket on Proactis Supplier Support Helpdesk

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

**IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 September 2024

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

11 September 2024

Local time

12:05pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom