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Contract

## **Escalation Care Services**

Torbay & South Devon NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-025340

Procurement identifier (OCID): ocds-h6vhtk-02caa5

Published 11 October 2021, 12:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay & South Devon NHS Foundation Trust

Torbay Hospital, Lowes Bridge

Torquay

TQ2 7AA

#### **Contact**

Harriet Allen

#### **Email**

[procurement.tct@nhs.net](mailto:procurement.tct@nhs.net)

#### **Telephone**

+44 1803653365

#### **Country**

United Kingdom

**NUTS code**

UKK42 - Torbay

**National registration number**

1234

**Internet address(es)**

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Escalation Care Services

Reference number

TSDFT/ASC/04/21 Escalation Care

#### **II.1.2) Main CPV code**

- 85312400 - Welfare services not delivered through residential institutions

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Torbay and South Devon NHS Foundation Trust (the 'Trust') invite Providers to apply for the provision of a domiciliary Escalation Care service (ECS) in Torbay.

ECS is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support.

The Trust recognises that recruitment and retention is difficult in the current circumstance and therefore has divided its requirements up into the following three (3) lots:

Lot 1 – 200 (block) hours per week, contract period = 1yr + 1yr + 1yr

Lot 2 – 200 (block) hours per week, contract period = 6m + 6m + 6m

Lot 3 – 150 (block) hours per week, contract period = 6m + 6m

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,400,000

## **II.2) Description**

### **II.2.1) Title**

Escalation Care Services - 3 years 200 hours

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torbay

### **II.2.4) Description of the procurement**

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Torbay Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Escalation Care service in Torbay.

This Escalation Care Service (ECS) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support.

The Trust recognises that recruitment and retention is difficult in the current circumstance and therefore has divided its requirements up into the following three (3) lots:

Lot 1 – starting with 200 (block) hours per week, contract period = 1yr + 1yr + 1yr

Lot 2 – starting with 200 (block) hours per week, contract period = 6m + 6m + 6m

Lot 3 – starting with 150 (block) hours per week, contract period = 6m + 6m

In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended).

This procurement is under the 'Light Touch' provisions of the Public Contracts Regulations 2015 (Chapter 3, Section 7 - Social and Other Specific Services).

## Procurement

This procurement is open to all Providers currently in the Domiciliary Care or Live-In Care market or considering a move into either market within the geographic area of Torbay. It is anticipated that delivery of the services will begin 1st November 2021. The length of contract will depend on which Lot the provider applies for and is successful in.

All potential Providers who wish to be considered will be required to complete an Invitation to Participate Pack. To register interest in applying and to download (free of charge) procurement documents, please go to <https://uk.eu-supply.com/login.asp?B=NHSSW>

Click on 'Current tender opportunities' and follow the on screen instructions. You will be given the opportunity to view the 'generic' specification prior to expressing an interest.

Please note that expressions of interest will not be accepted by any means other than through the EU-Supply e-tendering system.

The closing date for this window is before 12:00 noon on Tuesday 17th August 2021.

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the 'Regulations'). As such, the procurement of the Services is being run as a bespoke, single stage application process akin to the Open procedure which are outlined within the suite of procurement documents. TSDFT does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please note that the advertised contract period (and estimated value) includes all possible extension periods (subject to performance)

## **II.2) Description**

### **II.2.1) Title**

Escalation Care Services - 1 years 200 hours

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312400 - Welfare services not delivered through residential institutions

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torbay

### **II.2.4) Description of the procurement**

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Torbay Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Escalation Care service in Torbay.

This Escalation Care Service (ECS) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support.

The Trust recognises that recruitment and retention is difficult in the current circumstance and therefore has divided its requirements up into the following three (3) lots:

Lot 1 – starting with 200 (block) hours per week, contract period = 1yr + 1yr + 1yr

Lot 2 – starting with 200 (block) hours per week, contract period = 6m + 6m + 6m

Lot 3 – starting with 150 (block) hours per week, contract period = 6m + 6m

In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended).

This procurement is under the 'Light Touch' provisions of the Public Contracts Regulations 2015 (Chapter 3, Section 7 - Social and Other Specific Services).

## Procurement

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### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please note that the advertised contract period (and estimated value) includes all possible extension periods (subject to performance)

## **II.2) Description**

### **II.2.1) Title**

Escalation Care Services - 1 years 150 hours

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85312400 - Welfare services not delivered through residential institutions

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torbay

### **II.2.4) Description of the procurement**

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Torbay Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary

Escalation Care service in Torbay.

This Escalation Care Service (ECS) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support.

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Lot 3 – starting with 150 (block) hours per week, contract period = 6m + 6m

In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended).

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#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please note that the advertised contract period (and estimated value) includes all possible extension periods (subject to performance)

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-017207](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Escalation Care Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bay Care Group

Paignton

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,400,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Torbay and South Devon NHS Foundation Trust

Lowes Bridge

Torquay

TQ2 7AA

Email

[procurement.tct@nhs.net](mailto:procurement.tct@nhs.net)

Telephone

+44 01803653365

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Torbay and South Devon NHS Foundation Trust

Lowes Bridge

Torquay

TQ2 7AA

Email

[procurement.tct@nhs.net](mailto:procurement.tct@nhs.net)

Telephone

+44 01803653365

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Torbay and South Devon NHS Foundation Trust

Lowes Bridge

Torquay

TQ2 7AA

Email

[procurement.tct@nhs.net](mailto:procurement.tct@nhs.net)

Telephone

+44 01803653365

Country

United Kingdom