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Tender

HDD-OJEULT-52753 Provision of Stroke Support Services

NHS Wales Shared Services Partnership

F02: Contract notice

Notice identifier: 2023/S 000-025327

Procurement identifier (OCID): ocds-h6vhtk-03f7ac

Published 29 August 2023, 2:29pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

Ty Gorwel, St Davids Park

Jobswell Road

SA31 3BB

Contact

Sara Pell

Email

sara.pell@wales.nhs.uk

Telephone

+44 1633831525

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/home.htm>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/home.htm>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HDD-OJEULT-52753 Provision of Stroke Support Services

Reference number

HDD-OJEULT-52753

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

HDUHB is looking to commission a third sector provider(s) to deliver a range of activities/services which support adults diagnosed with a stroke, their family and carers with high quality information, advice, and emotional support. This service will be required post a patients discharge from hospital. The purpose of these activities is to facilitate a smooth transition from hospital to home and ensure stroke survivors and carers feel supported on returning home. People who have had a stroke may need to receive support in a timely way to help them with their psychological and emotional wellbeing.

II.1.5) Estimated total value

Value excluding VAT: £75,378.38

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL14 - South West Wales

II.2.4) Description of the procurement

HDUHB is looking to commission a third sector provider(s) to deliver a range of activities/services which support adults diagnosed with a stroke, their family and carers with high quality information, advice, and emotional support. This service will be required post a patients discharge from hospital. The purpose of these activities is to facilitate a smooth transition from hospital to home and ensure stroke survivors and carers feel supported on returning home. People who have had a stroke may need to receive support in a timely way to help them with their psychological and emotional wellbeing.

Once people have returned home their needs and circumstances continue to change. People may need support to adjust their lifestyles to reduce the chance of another stroke, to return to work or to cope with altered roles and relationships and the emotional and psychological impact of stroke. Other needs, including those of carers and family members, are also likely to change as people learn to deal with stroke related disabilities.

The service aims and objectives will be as follows.

To support all adults diagnosed with a stroke, their family and carers with high quality information, advice, and emotional support

To provide flexible, support to adults and their families and carers whose communication is affected by stroke, following their discharge from the acute health setting.

To establish and facilitate social opportunities, befriending, awareness events, and provide peer support opportunities for carers and stroke survivors.

To provide important stroke prevention and education information to people affected by stroke / TIA, their families, and the general public. For example, patient information leaflets and relevant signposting to publicised material.

Discuss the risk factors for stroke with the client and family, encouraging them to make appropriate lifestyle changes to reduce the risk of further stroke.

To liaise with stroke multi-disciplinary teams (including attending MDT meetings) and act as an advocate to influence the care plans for the stroke survivor and their family.

Liaise with GP surgeries/clusters regarding Stroke Association campaigns e.g., Act First (Atrial Fibrillation awareness), FAST.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend for a further two (2) years in annual intervals

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

5 October 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=134359

(WA Ref:134359)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom