

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025297-2024>

Planning

## **UHB Enterprise Content Management Platform - Market Engagement 2**

University Hospitals Birmingham NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-025297

Procurement identifier (OCID): ocids-h6vhtk-048995

Published 9 August 2024, 4:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University Hospitals Birmingham NHS Foundation Trust

Queen Elizabeth Hospital Birmingham

Birmingham

B15 2GW

#### **Contact**

Abdul Alim

#### **Email**

[abdul.alim@uhb.nhs.uk](mailto:abdul.alim@uhb.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKG3 - West Midlands

**Internet address(es)**

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.health-family.force.com/s/Welcome>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

UHB Enterprise Content Management Platform - Market Engagement 2

Reference number

PROC.08.0571

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

This notice was originally published towards the end of 2023 and has been reissued with additional information.

University Hospitals Birmingham NHS Foundation Trust (“UHB”) is one of the UK’s largest NHS Trusts that runs the Queen Elizabeth Hospital Birmingham, Birmingham Chest Clinic, Heartlands Hospital, Good Hope Hospital, Solihull Hospital, and various community services across the region, and is one of the highest performing Health organisations in Europe with a proven international reputation for its quality of care, information technology, clinical education and training and research.

The trust has 2,366 in-patient beds over 105 wards in addition to 115 children’s beds and 145 day case beds. The trust operates 7,127 outpatients’ and 304 community clinics per week with a workforce of over 20,000 members of staff.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

UHB NHSFT

#### **II.2.4) Description of the procurement**

UHB is looking to source a solution from suppliers which replaces the current Enterprise Content Management Platform software for the storage of all types of electronic media and a clinical record viewer. This will aim to scan, store and retrieve all electronic based media types to support our clinical Electronic Patient Record and to improve operational performance; improve patient outcomes and improve ways of working for staff.

The role of this software is to electronically store part of the patient electronic clinical record as we continue our direction towards a paperless environment. The current solution has been in use since 2009 and has 106 million documents covering 4.6 million patients record and sized at 40TB (PDF's 36.74TB and 0.3 TB thumbnails). These documents are regularly accessed by our clinicians to deliver high quality patient care. Documents are currently accessed and viewed by an inhouse viewer.

Over the last decade there has been a national drive to allow patients to have access to the information we hold. This has been achieved in the NHS via local patient portals or via the national NHS App. Currently this information is limited to referral or appointment data, but the national trend is to make all electronic media that we hold available to patients. This solution must be able to support this strategy via integration with local shared care records, patient portals and /or the NHS App.

As well as the above requirements the Trust would also be looking for a new supplier to have experience of migrating data from our current Enterprise Content Management solution and experience work delivering in the NHS market.

#### **II.3) Estimated date of publication of contract notice**

31 March 2025

---

### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Health Family Single eCommerce System Portal (Atamis) by 16:00 on Friday 23rd August 2024.

<https://health-family.force.com/s/Welcome>

Please search for C300819

To View documents please register interest and then navigate "My Proposals and quotes"