

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025284-2024>

Contract

## **GR/HLN/Housing First Support Service**

Bristol City Council

F03: Contract award notice

Notice identifier: 2024/S 000-025284

Procurement identifier (OCID): ocds-h6vhtk-044fa4

Published 9 August 2024, 3:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bristol City Council

Bristol City Council, City Hall, College Green

Bristol

BS1 5TR

#### **Contact**

Mr Tom Lynes

#### **Email**

[Tom.Lynes@bristol.gov.uk](mailto:Tom.Lynes@bristol.gov.uk)

#### **Telephone**

+44 0

#### **Country**

United Kingdom

**Region code**

UKK11 - Bristol, City of

**Internet address(es)**

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

GR/HLN/Housing First Support Service

Reference number

DN712908

**II.1.2) Main CPV code**

- 85300000 - Social work and related services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The SHAP Housing First Support Service is funded from the Single Homelessness Accommodation Programme (SHAP) 2024-28 from the Department for Levelling Up, Housing & Communities (DLUHC). Capital funding has also been awarded for 15 properties to be acquired by Bristol City Council (BCC) for use as a Housing First scheme for clients of the service.

The Housing First Support Service will begin on 1st September 2024 and be funded until 31st March 2028. The contract includes the option for the Council to extend by 24 months, pending confirmation of funding continuation

The value contained in this award notice reflects just the initial term until 31st March 2028, the contract will only be extended should funding for this project continue, it is anticipated that a 2 year extension would be in the region of £504,537, this will be confirmed should the extensions be taken.

The Housing First Support Service will:

1. Plan and oversee a nominations process for 15 Housing First clients based on a panel of key representatives of the homelessness sector in Bristol
2. Provide at least six weeks pre-tenancy and resettlement support to ensure successful transitions into the 15 properties
3. Provide ongoing support for clients once in properties for the duration of the funding, adhering to the principles of Housing First and the 'quality' section of this specification to enable clients to maintain their tenancies
4. Work with clients to link with key specialist services and lead multi-agency meetings and planning according to My Team Around Me principles as described in the 'ways of working' section
5. Support clients who exit tenancies to work towards gaining new Housing First tenancies. In the case that tenancies are backfilled, the caseload may increase beyond the original 15 clients
6. Make decisions on clients leaving the scheme, for example if other accommodation types are decided to be more appropriate, for example if it becomes clear that a client needs an onsite staff presence after all. In these cases the service will seek new nominations and maintain a caseload of at least 15 clients
7. Work with BCC Housing Options colleagues around tenancy management.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £675,001 / Highest offer: £1,179,538 taken into consideration

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 70333000 - Housing services

### **II.2.3) Place of performance**

NUTS codes

- UKK11 - Bristol, City of

### **II.2.4) Description of the procurement**

The SHAP Housing First Support Service is funded from the Single Homelessness Accommodation Programme (SHAP) 2024-28 from the Department for Levelling Up, Housing & Communities (DLUHC). Capital funding has also been awarded for 15 properties to be acquired by Bristol City Council (BCC) for use as a Housing First scheme for clients of the service.

The Housing First Support Service will begin on 1st September 2024 and be funded until 31st March 2028. The contract includes the option for the Council to extend by 24 months, pending confirmation of funding continuation

The value contained in this award notice reflects just the initial term until 31st March 2028, the contract will only be extended should funding for this project continue, it is anticipated that a 2 year extension would be in the region of £504,537, this will be confirmed should the extensions be taken.

The Housing First Support Service will:

1. Plan and oversee a nominations process for 15 Housing First clients based on a panel of key representatives of the homelessness sector in Bristol
2. Provide at least six weeks pre-tenancy and resettlement support to ensure successful transitions into the 15 properties
3. Provide ongoing support for clients once in properties for the duration of the funding,

adhering to the principles of Housing First and the 'quality' section of this specification to enable clients to maintain their tenancies

4. Work with clients to link with key specialist services and lead multi-agency meetings and planning according to My Team Around Me principles as described in the 'ways of working' section

5. Support clients who exit tenancies to work towards gaining new Housing First tenancies. In the case that tenancies are backfilled, the caseload may increase beyond the original 15 clients

6. Make decisions on clients leaving the scheme, for example if other accommodation types are decided to be more appropriate, for example if it becomes clear that a client needs an onsite staff presence after all. In these cases the service will seek new nominations and maintain a caseload of at least 15 clients

7. Work with BCC Housing Options colleagues around tenancy management.

#### **II.2.5) Award criteria**

Cost criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Social Value / Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-010972](#)

---

## **Section V. Award of contract**

### **Contract No**

DN712908

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Addiction Recovery Agency (ARA)

Bristol

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £675,001

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Bristol District Registry of the High Court

Bristol

Country

United Kingdom