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Tender

## **Stations Wayfinding Signage**

NETWORK RAIL INFRASTRUCTURE LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025271

Procurement identifier (OCID): ocds-h6vhtk-051f1c

Published 22 May 2025, 4:38pm

## **Scope**

## **Reference**

Project\_41912

## **Description**

Network Rail is committed to improving the built quality of its stations, premises and built infrastructure across the UK, principally through the early project adoption of clear quality guidelines illustrating best practice principles and providing benchmarked standards of good design. Networks Rail's goal beyond this is to establish a legible and consistent NR design identity through standardised elements, materials, detailing and graphic language.

Network Rail requires a Provider to provide comprehensive Wayfinding & Signage Design & Supply Services under a contract to ensure consistency, accessibility, and safety across the network. The services provided under this contract will support the efficient navigation of all station users, including passengers, staff, and other stakeholders, in line with the Network Rail Wayfinding Guidance Manual NR/GN/CIV/300/01 and Network Rail Assurance Wayfinding process NR/L2/CIV/150.

The scope for this piece of work, which has been agreed with the project team, is:

### 1. Signage Design

- a) Design of all types of signage including but not limited to directional signs, information signs, safety signs, and regulatory signs.
- b) Compliance with Network Rail or Great British Railways branding and accessibility guidelines in accordance with the following standards: NR/L2/CIV/150 and NR/GN/CIV/300/01.
- c) Consideration of sustainability and environmental factors, ensuring materials and designs are durable, recyclable and generally suitable for the relevant location.
- d) Design compliant integration of digital and interactive signage where applicable.

### 2. Signage Supply & Installation

- a) Procurement and supply of signage materials in accordance with the agreed designs.
- b) Coordination of installation services, ensuring minimal disruption to operational activities.
- c) Rigid adherence to compliant to UK H&S legislation and NR H&S policy during the installation process.
- d) Quality assurance and post-installation checks to ensure correct placement and functionality.

### 3. Maintenance and Updates

- a) Provision of ongoing repair services.
- b) Regular audits and updates to reflect any changes in the environment or operational requirements.
- c) Responsiveness to ad-hoc requests for signage updates or replacements.

### 4. Compliance & Quality Assurance

- a) Ensuring all signage complies with NR/L2/CIV/150 and NR/GN/CIV/300/01, as well as other relevant legal and regulatory standards.
- b) Regular review and reporting on compliance with Network Rail's wayfinding and signage policies.

c) Implementation of quality control processes to ensure the highest standards of design, supply, and installation.

d) Adherence to all Health & Safety requirements for personnel involved in the design, fabrication and installation of signage and wayfinding systems for Network Rail.

### **Total value (estimated)**

- £4,500,000 excluding VAT
- £5,400,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 August 2025 to 31 July 2029
- Possible extension to 31 July 2030
- 5 years

Description of possible extension:

12month optional extension

### **Main procurement category**

Goods

### **CPV classifications**

- 34928470 - Signage

## **Contract locations**

- UK - United Kingdom

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

12 June 2025, 5:00pm

### **Tender submission deadline**

23 June 2025, 12:00pm

## Submission address and any special instructions

Request to tender must be submitted via

<https://networkrail.bravosolution.co.uk/web/login.html>

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

10 July 2025

## Recurring procurement

Publication date of next tender notice (estimated): 30 January 2029

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## Award criteria

Name	Type	Weighting
Commercial	Price	40%
Technical Capability	Quality	24%
Technical & Methodology	Quality	18%
Sustainability and Safety	Quality	9%

Name	Type	Weighting
. Economic Prosperity & Equal Opportunity	Quality	9%

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## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

### Special regime

Utilities

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## Contracting authority

### NETWORK RAIL INFRASTRUCTURE LIMITED

- Public Procurement Organisation Number: PNZN-9524-VCQJ

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London

SE1 8SW

United Kingdom

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Website: <https://www.networkrail.co.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government