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Planning

Corporate Telephony RFI

Anchor Hanover Group

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-025256

Procurement identifier (OCID): ocids-h6vhtk-04897d

Published 9 August 2024, 2:35pm

Section I: Contracting authority

I.1) Name and addresses

Anchor Hanover Group

2 Godwin Street

Bradford

BD1 2ST

Contact

Alex Holdsworth

Email

procurement@anchor.org.uk

Country

United Kingdom

Region code

UKE41 - Bradford

National registration number

7843

Internet address(es)

Main address

<https://www.anchor.org.uk/>

Buyer's address

<https://www.anchor.org.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://anchor.my.site.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Corporate Telephony RFI

Reference number

C8264

II.1.2) Main CPV code

- 64215000 - IP telephone services

II.1.3) Type of contract

Services

II.1.4) Short description

Anchor's main corporate telephony service was implemented in 2013, it is a physical Cisco platform owned by Anchor but hosted and fully managed by a 3rd party.

This project seeks to retire the Cisco platform, simplify all other connection types and remove any dependencies on PSTN infrastructure by introducing a single "corporate" telephony platform based on Microsoft Teams.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 51340000 - Installation services of line telephony equipment

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

Main site or place of performance

Bradford. Sites across England.

II.2.4) Description of the procurement

This project seeks to retire our existing Cisco platform, simplify all other connection types and remove any dependencies on PSTN infrastructure by introducing a single “corporate” telephony platform based on Microsoft Teams. This project will also identify and implement a new solution for care home colleagues and residents and other sites where communal phones are used, this solution would ideally share the same Teams solution. We are aware that this has various implications so are looking for innovative and simple solutions to this nuance of our requirements.

II.2.14) Additional information

Responses to this RFI will help us to identify likely solutions and assist in shaping our future tender specification, based on our existing requirements and guidelines which are included in the main RFI documentation.

II.3) Estimated date of publication of contract notice

2 September 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No