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Contract

## **Contract for the Provision of a Digital Strategic Partner for the Information Systems Division (ISD)**

Scottish Government

F20: Modification notice

Notice identifier: 2022/S 000-025227

Procurement identifier (OCID): ocds-h6vhtk-034892

Published 8 September 2022, 12:13pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Scottish Government

G1-1 Spur, Saughton House, Broomhouse Drive

Edinburgh

EH11 3XD

#### **Contact**

Julie Gordon

#### **Email**

[julie.gordon@gov.scot](mailto:julie.gordon@gov.scot)

#### **Telephone**

+44 1312447172

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.scotland.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10482](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10482)

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Contract for the Provision of a Digital Strategic Partner for the Information Systems Division (ISD)

Reference number

CASE/ITT 36203

**II.1.2) Main CPV code**

- 72222300 - Information technology services

**II.1.3) Type of contract**

Services

**II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The Digital Partner contract has two fundamental purposes:-

- To complement and supplement in-house Digital skills that will enable ISD to mitigate the risks associated with legacy systems; to ensure the infrastructure, applications and data estate is kept up-to-date and maintained in accordance with best Digital management practices; and to lead innovation, exploit Digital practices and technologies and be in the best position possible to deliver current and future services effectively.
- To measurably enhance the capabilities of teams and individuals in ISD at each phase by providing skills and knowledge transfer that builds sustainable capability in Digital methods and tools. This will also increase the self-sufficiency of leadership roles to enable ISD to embed such methods and skills across its teams. ISD works in close collaboration with business areas in ARE, so a secondary element for the Digital Partner will be to more broadly work with ISD and business areas to embed Digital practices in policy and service design in an evidenced way.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2022/S 000-016877](#)

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## **Section V. Award of contract/concession**

### **Contract No**

CASE/36203

### **Title**

Contract for the Provision of a Digital Strategic Partner for the Information Systems Division (ISD)

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

29 October 2020

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Informed Solutions

The Old Bank, The Old Market Place

Altrincham

WA14 4PA

Telephone

+44 1619422000

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £4,000,000

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**Section VI. Complementary information**

**VI.3) Additional information**

(SC Ref:706213)

**VI.4) Procedures for review**

**VI.4.1) Review body**

Edinburgh Sheriff Court

Sheriff Court House

Edinburgh

EH1 1LB

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72222300 - Information technology services

#### **VII.1.3) Place of performance**

NUTS code

- UKM - Scotland

#### **VII.1.4) Description of the procurement:**

The Digital Partner contract has two fundamental purposes:-

-To complement and supplement in-house Digital skills that will enable ISD to mitigate the risks associated with legacy systems; to ensure the infrastructure, applications and data estate is kept up-to-date and maintained in accordance with best Digital management practices; and to lead innovation, exploit Digital practices and technologies and be in the best position possible to deliver current and future services effectively.

- To measurably enhance the capabilities of teams and individuals in ISD at each phase by providing skills and knowledge transfer that builds sustainable capability in Digital methods and tools. This will also increase the self-sufficiency of leadership roles to enable ISD to embed such methods and skills across its teams. ISD works in close collaboration with business areas in ARE, so a secondary element for the Digital Partner will be to more broadly work with ISD and business areas to embed Digital practices in policy and service design in an evidenced way.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

36

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£8,000,000

### **VII.1.7) Name and address of the contractor/concessionaire**

Informed Solutions

The Old Bank, The Old Market Place

Altrincham

WA14 4PA

Telephone

+44 1619422000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

A change in the maximum contract value from 6 million GBP to 8 million GBP. In line with clause 5.2 of the contract, the term will be extended for a 12 month period from

the expiry of the Initial Term. Contract performance during this period can only be up to and shall not exceed the revised maximum contract value.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

This further uplift has been brought about by urgent and unforeseen critical Ministerial requests different from those which arose at the time of the first extension to the contract value. We are planning to go to competition imminently for a successor contract. The spend of the additional contract value will be planned via a series of Statements of Work that will take us to a sensible end point and include any required handover to another contractor.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £6,000,000

Total contract value after the modifications

Value excluding VAT: £8,000,000