

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025214-2023>

Tender

Supply of Electric Vehicle: Charger and Infrastructure Operating Systems (Back Office)

Scottish Ambulance Service

NHS Ayrshire & Arran

Dumfries and Galloway Health Board

NHS Greater Glasgow and Clyde

NHS Lothian

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

NHS Shetland

NHS Western Isles

Scottish Police Authority

Scottish Fire and Rescue Service

NHS Grampian

Healthcare Improvement Scotland

NHS Western Isles

NHS Borders

NHS Fife

NHS Highland

NHS Forth Valley

NHS Lanarkshire

NHS Tayside

The State Hospitals Board for Scotland

F02: Contract notice

Notice identifier: 2023/S 000-025214

Procurement identifier (OCID): ocds-h6vhtk-03f758

Published 28 August 2023, 8:53am

Section I: Contracting authority

I.1) Name and addresses

Scottish Ambulance Service

1 South Gyle Crescent

Edinburgh

EH12 9EB

Contact

Alex Little

Email

Alex.little1@nhs.scot

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.scottishambulance.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00393

I.1) Name and addresses

NHS Ayrshire & Arran

Eglinton House, Ailsa Hospital, Dalmellington Road

Ayr

KA6 6AB

Email

procurement@aapct.scot.nhs.uk

Telephone

+44 1294323219

Country

United Kingdom

NUTS code

UKM94 - South Ayrshire

Internet address(es)

Main address

<http://www.nhsaaa.net>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00060

I.1) Name and addresses

Dumfries and Galloway Health Board

Mountainhall Treatment Centre, Bankend Road

Dumfries

DG1 4AP

Email

dg.feedback2@nhs.scot

Telephone

+44 1387246246

Country

United Kingdom

NUTS code

UKM92 - Dumfries & Galloway

Internet address(es)

Main address

www.nhsdg.co.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00065

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Email

ggc.supplierenquiries@ggc.scot.nhs.uk

Telephone

+44 1412015388

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.1) Name and addresses

NHS Lothian

Procurement Headquarters, Lothian Health Board Waverley Gate 2-4 Waterloo Place

Edinburgh

EH1 3EG

Email

Lynne.Cameron@nhslothian.scot.nhs.uk

Telephone

+44 8454242424

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nhslothian.scot.nhs.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00326

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

kris.lindsay@nhs.scot

Telephone

+44 7804475952

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.1) Name and addresses

NHS Shetland

Montfield, Burgh Road

Lerwick

ZE1 0LA

Email

shet-hb.information@nhs.scot

Telephone

+44 01595743029

Fax

+44 01595696727

Country

United Kingdom

NUTS code

UKM66 - Shetland Islands

Internet address(es)

Main address

<http://www.shb.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00401

I.1) Name and addresses

NHS Western Isles

37 South Beach Street, Stornoway

Isle of Lewis

HS1 2BB

Email

adrian.trevor@nhs.scot

Telephone

+44 1851708154

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.wihb.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00090

I.1) Name and addresses

Scottish Police Authority

1 Pacific Quay, 2nd Floor

Glasgow

G51 1DZ

Email

procurementtenders@scotland.police.uk

Telephone

+44 1786895668

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.spa.police.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19762

I.1) Name and addresses

Scottish Fire and Rescue Service

Headquarters, Westburn Drive

Cambuslang

G72 7NA

Email

procurement@firescotland.gov.uk

Telephone

+44 1416464637

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM95 - South Lanarkshire

Internet address(es)

Main address

<http://firescotland.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19543

I.1) Name and addresses

NHS Grampian

Summerfield House, 2 Eday Road

Aberdeen

AB15 6RE

Email

grampian@nhs.scot

Telephone

+44 3454566000

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.nhsgrampian.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00200

I.1) Name and addresses

Healthcare Improvement Scotland

National Headquarters Gyle Square, South Gyle Crescent,

Edinburgh

EH12 9EB

Email

karlin.rodgers@nhs.scot

Telephone

+44 1313140118

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://healthcareimprovementscotland.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00363

I.1) Name and addresses

NHS Western Isles

37 South Beach Street, Stornoway

Isle of Lewis

HS1 2BB

Email

adrian.trevor@nhs.scot

Telephone

+44 1851708154

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.wihb.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00090

I.1) Name and addresses

NHS Borders

Borders General Hospital

Melrose

TD6 9BS

Email

alistair.meikle@borders.scot.nhs.uk

Telephone

+44 1896826339

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM91 - Scottish Borders

Internet address(es)

Main address

<http://www.nhsborders.org.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11162

I.1) Name and addresses

NHS Fife

Level 3, Hayfield House, Hayfield Road

Kirkcaldy

KY2 5AH

Email

paula.lee@nhs.scot

Telephone

+44 1592657320

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM72 - Clackmannanshire and Fife

Internet address(es)

Main address

<http://www.nhsfife.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00185

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhs.highland@nhs.scot

Telephone

+44 7976911804

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

I.1) Name and addresses

NHS Forth Valley

Trust Headquarters, Carseview Castle Business Park

Stirling

FK9 4SW

Email

david.logie@nhs.scot

Telephone

+44 1786463031

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM76 - Falkirk

Internet address(es)

Main address

<http://www.nhsforthvalley.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00067

I.1) Name and addresses

NHS Lanarkshire

NHS Lanarkshire Headquarters, Kirklands, Fallside Road

Bothwell

G71 8BB

Email

procurementenquiries@lanarkshire.scot.nhs.uk

Telephone

+44 1698752649

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM8 - West Central Scotland

Internet address(es)

Main address

<http://www.nhslanarkshire.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00297

I.1) Name and addresses

NHS Tayside

Ninewells Hospital

Dundee

DD1 9SY

Email

wendy.anderson4@nhs.scot

Telephone

+44 1382660111

Fax

+44 1382496253

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nhstayside.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00154

I.1) Name and addresses

The State Hospitals Board for Scotland

110 Lampits Road, Carstairs

Lanark

ML11 8RP

Email

stuart.paterson3@nhs.scot

Telephone

+44 1555842177

Fax

+44 1382496253

Country

United Kingdom

NUTS code

UKM95 - South Lanarkshire

Internet address(es)

Main address

<http://www.tsh.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00161

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

Includes the Authorities outlined below.

In addition, this agreement also includes the Royal National Lifeboat Institution (RNLI).

All authorities with no commitment implied or given.

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of Electric Vehicle: Charger and Infrastructure Operating Systems (Back Office)

Reference number

SAS/2023/732

II.1.2) Main CPV code

- 75100000 - Administration services

II.1.3) Type of contract

Services

II.1.4) Short description

The Scottish Ambulance Service is fully committed to embracing the Scottish Government direction that they will “Take the lead in promoting the use of ultra-low emission vehicles (ULEVs) and phase out the need for new petrol and diesel cars and vans by 2032.” In support of this strategy, Transport Scotland have published Switched on Scotland: A roadmap to widespread adoption of plug-in vehicles offering practical assistance in delivering the strategy and in turn the wider benefits.

To support the increasing numbers of electric vehicles that the Scottish Ambulance are introducing into their fleet, the Service continues to procure the supply and installation of a number of electric vehicle chargers at locations across Scotland. The type and number of installations at each site will be tailored to the requirements of the vehicles based on attending that site.

We are looking for a back-office solution to manage our electric vehicle charging infrastructure to allow control, visibility and development of the back office solution.

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Across Scotland

II.2.4) Description of the procurement

The Scottish Ambulance Service are identifying the charging installation requirements to support the operation of 1,500 fully electric or plug-in vehicles at approximately 150 locations. The Back-office system will be essential to manage the operation of EV chargers at all locations. It is likely that there will be between 600 and 800 EV chargers operated directly by the Scottish Ambulance Service and a requirement to access partner agencies and commercially operated facilities.

The Back Office must have the functionality to:

Activate and control the access to all electric vehicle chargers registered with the back office

- *Provide a hierarchy for access 'cards'

- *Provide a booking diary for all electric vehicle chargers, configurable by Scottish Ambulance Service to restrict access key/time/duration

- *Provide a 'cost/billing' functionality at rates aligned to the 'card', configurable by Scottish Ambulance Service

- *Charger status - test functionality (60s interval)

- *Recurring status test failure (5 attempts) - automated fault escalation process

- *Provide a defect reporting system with dedicated 24/7 helpline with the number visible on the units for users

- *System to be able to queue vehicle charging in priority order

- *System to hold driver card information, including cost centre, email address & mobile phone number

- *Message and email function to notify user when charging is complete or issue with charging

- *Automated API data connection to Tranman (and subsequent Fleet Management System)

- *Provision of a User 'app' – providing;

- EV mapping (showing type availability/fault status)

- Route planning option (by SAS / Blue light / commercial)

- Booking functionality

- SAS configurable data input

- Notification of charge completion to SAS defined 80%

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Sustainability / Weighting: 10

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The provision of optional extensions up to a maximum of 36 months are available on this framework.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Minimum level(s) of standards possibly required

Economic and financial standing — yearly turnover.

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commence of any subsequently awarded contract, the types and levels of insurance indicated below.

The bidder should provide its (“general”) yearly turnover for the last 3 years.

The bidder should provide its yearly (“specific”) turnover in the business area(s) covered by the contract for the last 3 years.

Employers (compulsory) liability insurance 5 000 000 GBP minimum.

Public liability insurance 5 000 000 GBP minimum.

III.1.3) Technical and professional ability

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 September 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 24781. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

(SC Ref:739530)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Authority will notify economic operators who submitted a tender or (where no deselection notification has previously been made) applied to be selected to tender, of its decision to award the Framework Agreement which notification will contain among other information, a summary of the reasons why the economic operators was unsuccessful.

The notification will incorporate a “standstill period” of a minimum of 10 clear calendar days (or a minimum of 15 if the communication method used is not electronic) between the date on which the Authority dispatches the notice(s) and the date on which the Authority proposes to conclude the relevant Framework Agreement.

The bringing of court proceedings against the Authority during the standstill period will automatically continue the prohibition on entering into the Framework Agreement until the court proceedings are determined, discontinued or disposed of, or the court, by interim order, brings to an end the prohibition.

The remedies that may be awarded by the courts before the Framework Agreement has been entered into include the setting aside of the decision to award the Framework Agreement to the winning tenderer(s). The bringing of court proceedings against the Authority after the Framework Agreement has been entered into will not affect the Framework Agreement unless grounds for the imposition of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be awarded by the courts where the framework agreement has been entered into are limited to the award of damages.

The provision of Strategic Partner for Digital Transformation Strategy and Infrastructure Refresh services to all entities constituted pursuant to the National Health Service (Scotland) Act 1978, (i.e. All NHS Scotland Health Boards, Special Health Boards) and the Authority).