

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025194-2023>

Tender

## **Technology Framework Agreement 2 [4899761]**

Procurement and Logistics Service  
Business Services Organisation  
Belfast Health and Social Care Trust  
Children's Court Guardian Agency for Northern Ireland  
Northern Health and Social Care Trust  
South Eastern Health and Social Care Trust  
Southern Health and Social Care Trust  
Western Health and Social Care Trust  
NI Ambulance Service Trust  
NI Blood Transfusion Service  
NI Medical and Dental Training Agency  
NI Practice and Education Council for Nursing and Midwifery  
NI Social Care Council  
NI Public Health Agency  
NI Patient Client Council  
NI Regulation and Quality Improvement Authority  
DOH - Strategic Planning and Performance Group  
NI Fire and Rescue Services

F02: Contract notice

Notice identifier: 2023/S 000-025194

Procurement identifier (OCID): ocids-h6vhtk-036b17

Published 25 August 2023, 5:56pm

The closing date and time has been changed to:

**6 October 2023, 3:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

## **I.1) Name and addresses**

Procurement and Logistics Service

14-16 Great Victoria Street

Belfast

BT2 7BA

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Children's Court Guardian Agency for Northern Ireland

Centre House, 79 Chichester Street

Belfast

BT1 4JE

#### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Northern Health and Social Care Trust

Bretten Hall, Bush Road

Antrim

BT41 2RL

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

South Eastern Health and Social Care Trust

Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Southern Health and Social Care Trust

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Western Health and Social Care Trust

Altnagelvin Area Hospital, Glenshane Road

Londonderry

BT47 6SB

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Ambulance Service Trust

Knockbracken Healthcare Park, Saintfield Road

Belfast

BT8 8SG

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Blood Transfusion Service

Lisburn Road

Belfast

BT9 7TS

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>



Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

NI Medical and Dental Training Agency

Beechill House, 42 Beechill Rd

Belfast

BT8 7RL

#### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

NI Practice and Education Council for Nursing and Midwifery

Centre House, 79 Chichester St

Belfast

BT1 4JE

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Social Care Council

Millennium House, 19-25 Great Victoria St

Belfast

BT2 7AQ

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Public Health Agency

Linenhall Street Unit, 12-22 Linenhall Street

Belfast

BT2 8BS

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Patient Client Council

1st Floor, Ormeau Baths 18 Ormeau Avenue

Belfast

BT2 8HS

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Regulation and Quality Improvement Authority

9th Floor Riverside Tower, 5 Lanyon Place

Belfast

BT1 3BT

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

DOH - Strategic Planning and Performance Group

12-22 Linenhall Street

Belfast

BT2 8BS

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

NI Fire and Rescue Services

1 Seymour Street

Lisburn

BT27 4SX

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etendersni.gov.uk/epps>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Framework Agreement 2 [4899761]

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Technology Framework Agreement 2 [4899761]

#### **II.1.5) Estimated total value**

Value excluding VAT: £600,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

Maximum number of lots that may be awarded to one tenderer: 1

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Service Delivery, Transformation and Operational Services

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services



- 30200000 - Computer equipment and supplies
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30210000 - Data-processing machines (hardware)
- 30213000 - Personal computers
- 30213100 - Portable computers
- 30213200 - Tablet computer
- 30215000 - Microcomputer hardware
- 30213300 - Desktop computer
- 30230000 - Computer-related equipment
- 30231000 - Computer screens and consoles
- 30231300 - Display screens
- 30231200 - Consoles
- 30234000 - Storage media
- 30236000 - Miscellaneous computer equipment
- 31154000 - Uninterruptible power supplies
- 30233000 - Media storage and reader devices
- 32232000 - Video-conferencing equipment
- 32270000 - Digital transmission apparatus
- 32420000 - Network equipment
- 32421000 - Network cabling
- 32422000 - Network components
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 72220000 - Systems and technical consultancy services
- 48000000 - Software package and information systems

- 32400000 - Networks
- 32522000 - Telecommunications equipment
- 51600000 - Installation services of computers and office equipment
- 51300000 - Installation services of communications equipment
- 50320000 - Repair and maintenance services of personal computers
- 50312300 - Maintenance and repair of data network equipment
- 50323000 - Maintenance and repair of computer peripherals
- 51610000 - Installation services of computers and information-processing equipment
- 50324200 - Preventive maintenance services
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment
- 50324100 - System maintenance services
- 50324000 - Support services of personal computers
- 45314320 - Installation of computer cabling
- 50312000 - Maintenance and repair of computer equipment
- 80533100 - Computer training services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 79121100 - Software copyright consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Technology Framework Agreement 2 [4899761]

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement

documents

#### **II.2.6) Estimated value**

Value excluding VAT: £576,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The value in II.2.6) is the highest value for Lot 1 in the following range GBP 0 to GBP 576000000 which has been calculated on the basis of maximum 4 year Framework Agreement and any resultant contract(s).

### **II.2) Description**

#### **II.2.1) Title**

Lot 2 - Technical Advice and Support

Lot No

2

**II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 30200000 - Computer equipment and supplies
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30210000 - Data-processing machines (hardware)
- 30213000 - Personal computers
- 30213100 - Portable computers
- 30213200 - Tablet computer
- 30215000 - Microcomputer hardware
- 30213300 - Desktop computer
- 30230000 - Computer-related equipment
- 30231000 - Computer screens and consoles
- 30231300 - Display screens
- 30231200 - Consoles
- 30234000 - Storage media
- 30236000 - Miscellaneous computer equipment
- 31154000 - Uninterruptible power supplies
- 30233000 - Media storage and reader devices
- 32232000 - Video-conferencing equipment
- 32270000 - Digital transmission apparatus
- 32420000 - Network equipment
- 32421000 - Network cabling
- 32422000 - Network components
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

- 72220000 - Systems and technical consultancy services
- 48000000 - Software package and information systems
- 32400000 - Networks
- 32522000 - Telecommunications equipment
- 51600000 - Installation services of computers and office equipment
- 51300000 - Installation services of communications equipment
- 50320000 - Repair and maintenance services of personal computers
- 50312300 - Maintenance and repair of data network equipment
- 50323000 - Maintenance and repair of computer peripherals
- 51610000 - Installation services of computers and information-processing equipment
- 50324200 - Preventive maintenance services
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment
- 50324100 - System maintenance services
- 50324000 - Support services of personal computers
- 45314320 - Installation of computer cabling
- 50312000 - Maintenance and repair of computer equipment
- 80533100 - Computer training services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 79121100 - Software copyright consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Technology Framework Agreement 2 [4899761]

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £24,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value in II.2.6) is the highest value for Lot 2 in the following range GBP 0 to GBP 24000000 which has . been calculated on the basis of maximum 4 year Framework Agreement and any resultant contract(s).

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 7

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-026732](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

25 September 2023

Local time

3:00pm

Changed to:

Date

6 October 2023

Local time

3:00pm

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 12 April 2024

**IV.2.7) Conditions for opening of tenders**

Date

25 September 2023

Local time

3:30pm



---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

In section I.2), it is stated that this procurement is a joint procedure and contract award is by a Central Purchasing Body. This contract is not a joint contract, it is a Central Purchasing Body Contract operated by Business Services Organisation, Procurement and Logistics Service on behalf of the participants listed in I.1). The contracting authority will identify the Most Economically Advantageous Tender(s) (MEAT) as indicated within the Procurement Documents. The evaluation process is provided as part of the Tender Evaluation Methodology and Marking Scheme (TEMMS) (SS20b). Tenderers can bid for one Lot only. The award of each Lot is identified within the Procurement Documents.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation Procurement and Logistics Service

Belfast

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

PaLS will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court, England, Wales and Northern Ireland.