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Contract

## **Contract for a Housing and Health Single Point of Contact Service**

Oxfordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-025185

Procurement identifier (OCID): ocids-h6vhtk-03c551

Published 25 August 2023, 4:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Oxfordshire County Council

3rd Floor, County Hall

Oxford

OX1 1ND

#### **Contact**

Mr Alex White

#### **Email**

[Alex.White@oxfordshire.gov.uk](mailto:Alex.White@oxfordshire.gov.uk)

#### **Telephone**

+44 7554339176

#### **Country**

United Kingdom

**Region code**

UKJ14 - Oxfordshire

**Internet address(es)**

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Contract for a Housing and Health Single Point of Contact Service

Reference number

DN667124

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The subject matter of this contract relates to the delivery of services which are listed in Schedule 3 of the Public Contract Regulations.

Oxfordshire County Council have awarded a contract to deliver a Housing and Health Single Point of Contact Service, a telephone advice service providing energy efficiency advice in the home and providing support and advice in the home through home visits. The service is integral to improving the health outcomes of populations and reducing inequalities through the provision of quality homes.

By providing energy efficiency advice and wider support related to cold damp homes, the service will address housing related health inequalities and the needs of people with respiratory and cardiovascular disease or other long term conditions. It is a partnership service which has been developed through discussions with the District and City Councils, adult and children's social care and the NHS. Evaluation of the service has been carried out to capture the views and preferences of residents and those who use the service.

The service will offer a telephone support service, to assess the energy, housing and health and wellbeing needs of individual residents. It will provide home visits to those with more complex needs to make those same assessments of need. The service will be responsive to the changing funding landscape to increase, and decrease, capacity to deliver telephone and home visit support to Oxfordshire residents.

This outreach service will offer an integrated, holistic assessment of an individual's housing needs to help achieve safer, healthier housing conditions, by referring and signposting to energy efficiency schemes eg grants and loans, including support with energy bills, to support for other social and health problems, and to promote independent living. A holistic assessment via a home visit can better identify a range of problems and also enable people to access relevant support services.

The Contract period is 2 years and 3 months (27 months), with an option for the Council to extend the Contract period by a further 2 years (24 months). The Contract commenced on 29 July 2023 with service delivery due to commence on 29 October 2023.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £260,000 / Highest offer: £1,500,000 taken into consideration

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire

### **II.2.4) Description of the procurement**

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The contract will provide the Council with a minimum of 900 telephone assessments and 250 home visits per annum. The Council may choose to increase its spending under the contract through the additional services element of the contract to a maximum of £375,000 per annum. Further information on the contract options is contained in section II 2.11

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#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 16

Quality criterion - Name: Quality / Weighting: 79

Price - Weighting: 5

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract contains an option to extend the contract period by up to a further 24 months.

The contract also contains options for the Council to commission further telephone assessments and home visits. Additionally, the Council may commission developmental service elements through the contract life, such as Remote (video) assessments, Face to face publicity events, as well as Administration of small measures and other grants as well as applying for these. The Council may commission these services via an options uptake notice up to a maximum value of £375,000 per annum.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-012383](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The National Energy Foundation

Suite 2.15, Challenge House, Sherwood Drive,

Bletchley

MK3 6DP

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £260,000 / Highest offer: £1,500,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court (Royal Courts of Justice)

Strand

London

WC2A 2LL

Country

United Kingdom