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## **Vivid 2025 Transformation Programme**

VIVID

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-025151

Procurement identifier (OCID): ocds-h6vhtk-04893b

Published 9 August 2024, 9:17am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

VIVID

Peninsular House, Wharf Road

Portsmouth

PO2 8HB

#### **Contact**

Mr Simon Newby

#### **Email**

[Simon.Newby@vividhomes.co.uk](mailto:Simon.Newby@vividhomes.co.uk)

#### **Telephone**

+44 1252368680

**Country**

United Kingdom

**Region code**

UKJ - South East (England)

**Internet address(es)**

Main address

<http://www.vividhomes.co.uk>

Buyer's address

<http://www.vividhomes.co.uk>

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Vivid 2025 Transformation Programme

Reference number

DN701467

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To build and deploy Phase 2 of VIVIDs Transformation Programme using iProperty Cloud on MS Dynamics 365. The scope will cover Repairs, Grounds and Estates, Voids, Lettings, Scheduling, Compliance and Asset Management. The implementation includes extensions to Online Account, chat and WhatsApp journeys, plus integration to Capita Open Housing, Capita Open Accounts, Azure Synapse for Data Management and third party systems for Compliance, Diagnostics and Scheduling. Techlabs will provide the resources to Build, Test and Deploy the iProperty Cloud solution for Vivid including a short period of Hypercare after go-live. Techlabs are a Cloud Solution Provider for Microsoft, in addition to the implementation of iProperty Cloud we procure our MS Dynamics licences via Techlabs.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £2,300,000 / Highest offer: £2,300,000 taken into consideration

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

To build and deploy Phase 2 of VIVIDs Transformation Programme using iProperty Cloud on MS Dynamics 365. The scope will cover Repairs, Grounds and Estates, Voids, Lettings, Scheduling, Compliance and Asset Management. The implementation includes extensions to Online Account, chat and WhatsApp journeys, plus integration to Capita Open Housing, Capita Open Accounts, Azure Synapse for Data Management and third party systems for Compliance, Diagnostics and Scheduling. Techlabs will provide the resources to Build, Test and Deploy the iProperty Cloud solution for Vivid including a short period of Hypercare after go-live. Techlabs are a Cloud Solution Provider for Microsoft, in addition to the implementation of iProperty Cloud we procure our MS Dynamics licences via Techlabs.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

This VTN gives notice that VIVID is entering into a contract with TechLabs for the provision of IT services to deploy a Housing Management and CRM Solution for Phase 2 of VIVID's 2025 Transformation Programme (the "Contract"). The estimated value of the Contract is £2,300,000. A procurement procedure is not required on the basis that the award of the Contract is permitted under the negotiated procedure without prior publication (regulation 32(2)(b)(ii) of the Public Contracts Regulations 2015) on the basis the Contract can only be performed by TechLabs as competition is absent for technical reasons.

TechLabs has specific know-how and intellectual property of its iProperty Cloud Solution that is relevant and essential to the effective delivery of Phase 2 (i.e. it has know-how and product knowledge of the services provided under Phase 1 of the Transformation Programme which is essential for the delivery of the services to be provided under Phase 2, 1 which mean is it the only economic operator capable of delivering the Contract using the iProperty Cloud Solution).

VIVID has considered alternative options, and does not consider that there is a provider who is able to deliver Phase 2 in a way that is compatible with the solution provided under Phase 1.

Of note, the services delivered under the Contract for Phase 2 are required to be compatible with the solutions already provided under Phase 1 of the Transformation Programme, and, in light of the above, there are interoperability requirements that can only be met by TechLabs. Additionally, as the Programme moves forward, it is essential for VIVID to ensure that we have appointed a service provider with specific knowledge of the Programme, the iProperty Cloud Solution and the operational requirements delivered under Phase 1. TechLabs' previous involvement under Phase 1 means that it has unique knowledge about the Programme and the operational requirements of Phase 1 which are essential for the successful delivery of Phase 2.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

### **Contract No**

DN701467

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

7 May 2024

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Techlabs London Ltd

High Wycombe

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor/concessionaire is an SME

Yes

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Lowest offer: £2,300,000 / Highest offer: £2,300,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court of England and Wales

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Contracting Authority will conduct itself in accordance with the Public Contracts Regulations 2015.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Cabinet Office

London

Country

United Kingdom