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Pipeline

SOCIAL INCLUSION SUPPORTED ACCOMMODATION

London Borough of Hounslow

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-025145

Procurement identifier (OCID): ocds-h6vhtk-051eb9

Published 22 May 2025, 3:40pm

Scope

Description

The Authority is seeking to commission a supported accommodation Service for social inclusion adults aged 18+ in Hounslow. The Service will encompass a mix of provision including very short term (for assessment, emergency, transition/training, and hospital discharge provision), short term (up to a maximum of two years), and longer term units. The Service will also include a top up element, through which the Authority may choose to spot purchase additional hours of support at an agreed hourly rate.

The Service will support residents with a range of needs, including those with multiple and complex needs, to move towards independent living. In this context, socially excluded people are those who are isolated from the community and personal relationships. They often lack insight into their circumstances and engage poorly with support services (e.g. community mental health services, substance misuse services, etc.) Social inclusion in this context includes a number of distinct client groups (those with medium level mental health needs, single homeless people, and those with low level learning disabilities) who share significant common needs, vulnerabilities, and behaviours (e.g. exploitation, substance misuse, unemployment, criminal involvement, experience of mental illness, debt, etc.) which contribute to their social exclusion. As detailed in sections 2.9 and 2.10, some units will be designated for Service Users to live with others that share their particular needs, while others will be designated as generic for any socially excluded people.

Contract dates (estimated)

- 1 April 2027 to 31 March 2031
- 4 years

Main category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI75 - Hounslow and Richmond upon Thames

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 June 2026

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Above or below total value threshold

Above or equal to threshold

Contracting authority

London Borough of Hounslow

- Public Procurement Organisation Number: PQYY-1684-DYLV

Hounslow House, 7 Bath Road

Hounslow, London

TW3 3EB

United Kingdom

Email: procurement@hounslow.gov.uk

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government