

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025107-2021>

Tender

BTH468 Friends and Family Test with Clinical Audit Tool

Bradford Teaching Hospitals NHS Foundation Trust

F02: Contract notice

Notice identifier: 2021/S 000-025107

Procurement identifier (OCID): ocds-h6vhtk-02e981

Published 7 October 2021, 6:14pm

Section I: Contracting authority

I.1) Name and addresses

Bradford Teaching Hospitals NHS Foundation Trust

Daisy Bank, Duckworth Lane

Bradford

BD9 6RJ

Contact

Megan Schatz

Email

megan.schatz@bthft.nhs.uk

Telephone

+44 01274276252

Country

United Kingdom

NUTS code

UKE41 - Bradford

Internet address(es)

Main address

<http://www.bradfordhospitals.nhs.uk/>

Buyer's address

<http://www.bradfordhospitals.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Bradford:-Survey-analysis-services./6RW3WPF2S7>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BTH468 Friends and Family Test with Clinical Audit Tool

Reference number

BTH468

II.1.2) Main CPV code

- 79311300 - Survey analysis services

II.1.3) Type of contract

Services

II.1.4) Short description

BTH468 Friends and Family Test with Clinical Audit Tool:-

Bradford Teaching Hospitals NHS Foundation Trust requires a three-year contract for one solution to deliver both the Friends and Family Test and a clinical audit tool for the assessment of nursing quality, patient safety, and quality of patient care and experience.

II.1.5) Estimated total value

Value excluding VAT: £348,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

Main site or place of performance

Bradford

II.2.4) Description of the procurement

BTH468 Friends and Family Test with Clinical Audit Tool:-

Bradford Teaching Hospitals NHS Foundation Trust requires a three-year contract for one solution to deliver the Friends and Family Test and a clinical audit tool for the assessment of nursing quality, patient safety, and quality of patient care and experience.

II.2.5) Award criteria

Quality criterion - Name: Mandatory Information Requirements / Weighting: 55

Quality criterion - Name: Environment and Sustainability / Weighting: 5

Cost criterion - Name: Pricing / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £348,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

12 January 2022

End date

11 January 2025

This contract is subject to renewal

Yes

Description of renewals

option to extend for three further 12-month periods

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The services start date for the contract is strict at 12th January 2022.

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/6RW3WPF2S7>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 November 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

5 November 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Bradford:-Survey-analysis-services./6RW3WPF2S7>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/6RW3WPF2S7>

GO Reference: GO-2021107-PRO-19036368

VI.4) Procedures for review

VI.4.1) Review body

Bradford Teaching Hospitals NHS Foundation Trust

Procurement Department, Duckworth Lane

Bradford

BD9 6RJ

Email

megan.schatz@bthft.nhs.uk

Telephone

+44 01274276252

Country

United Kingdom

Internet address

<https://www.delta-esourcing.com/>