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Planning

(CT1461) Online Mental Health & Wellbeing Support Service for Children, Young People and Young Adults (Age 5-26)

City of Edinburgh Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-025099

Procurement identifier (OCID): ocds-h6vhtk-048916

Published 8 August 2024, 4:40pm

Section I: Contracting authority

I.1) Name and addresses

City of Edinburgh Council

Waverley Court

Edinburgh

EH8 8BG

Contact

Jonathan Livingstone

Email

jonathan.livingstone@edinburgh.gov.uk

Telephone

+44 1314693922

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.edinburgh.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspxD=AA00290

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

(CT1461) Online Mental Health & Wellbeing Support Service for Children, Young People and

Young Adults (Age 5-26)

Reference number

CT1461

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

External service provision is required for an online mental health and wellbeing support service with counselling support desirable. This is for our children, young people and young adults (age 5-26) living in Edinburgh.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services
- 85312300 - Guidance and counselling services
- 85000000 - Health and social work services
- 48100000 - Industry specific software package
- 48222000 - Web server software package

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

Main site or place of performance

Online service for City of Edinburgh Council.

II.2.4) Description of the procurement

A provision of a third-party service via a digital resource is needed for Children, Young People, Young Adults and Parents/Carers/Families, that includes online support options, messaging/chat, safe space, and text-based communication.

This service would supplement existing non digital support services available across the city.

The Council estimate we will require support for children and young people aged between 5 to 26 years old, with the main focus being the 12-18 years age range.

The provision of a digital resource as an online support platform should be:-

- * Inclusive and accessible for all.
- * Facilitate and support Children/Young People/Young Adults.
- * Ensure a safe environment for the users.

II.2.14) Additional information

Supplier are invited to complete an online survey questionnaire at <https://forms.office.com/e/XxfCGxe97e>

(no registration is required)

II.3) Estimated date of publication of contract notice

1 April 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Suppliers are invited to complete an online survey questionnaire at:

<https://forms.office.com/e/XxfCGxe97e>

(no registration is required)

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=774823.

(SC Ref:774823)