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Tender

## **Camden – Integrated Voluntary and Community Services (VCS Services)**

North East London NHS Foundation Trust

F02: Contract notice

Notice identifier: 2022/S 000-025090

Procurement identifier (OCID): ocids-h6vhtk-034ae6

Published 7 September 2022, 1:12pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

#### **Contact**

Dominic Caddle

#### **Email**

[Procurement@nelft.nhs.uk](mailto:Procurement@nelft.nhs.uk)

#### **Telephone**

+44 3005551201

#### **Country**

United Kingdom

**Region code**

UKI52 - Barking & Dagenham and Havering

**Internet address(es)**

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Camden – Integrated Voluntary and Community Services (VCS Services)

Reference number

C101537

#### **II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Community Mental Health Services in Islington are transforming. Camden and Islington NHS Foundation Trust (C&I) are seeking to commission Voluntary Community Sector (VCS) partners to work with us in Islington to deliver this ambition of a radically redesigned offer for people who are living with moderate to severe mental illness and complex needs. We want to offer a truly integrated service with secondary mental health, the VCS, primary care, social care and community assets and physical health provision working together to support the whole population through a combination of prevention, supporting people to stay well and responsiveness to changes in need.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,751,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

Camden and Islington NHS Foundation Trust, 4 St. Pancras Way, London NW1 0PE

### **II.2.4) Description of the procurement**

Working as part of the Core Team, C&I are seeking a dynamic, creative, innovative, outward looking provider(s) to deliver the VCS element of the Core Team model into Islington.

The provider(s) is expected to form a strong organisational alliance with C&I and other partners who are working alongside to deliver the Core Teams.

The provider(s) will work alongside C&I to embed the VCS skills and approach into the Core Teams - taking a holistic approach to ensure that everyone feels heard, understood, and treated as a full person.

The provider(s) will have a flexible and innovative approach, striving continuously to improve delivery, utilising digital technology, working with local services in an integrated way and adapting their delivery based on the person's situation and changing needs.

The provider(s) will take a 'whole person' approach, supporting people with their mental health in the context of the social determinants of wellbeing such as social contact, welfare, and physical activity.

The provider(s) will work collaboratively with partners to ensure that the context of the initial referral is understood and ensure that any support being offered fits with their care plan and any changes to this are communicated to partners in a timely manner.

The provider(s) will be expected to provide support for service users in a timely manner and along the timescales agreed with C&I at the beginning and duration of the contract.

The provider(s) will proactively work with system partners, including the wider VCS to support people who are isolated and do not usually engage with services to be as connected and as well as possible in their own homes and in their communities.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £2,751,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract term is expected to be 3 years, with an option to extend for up to a further 2 years, subject to contract performance and financial approval.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-017472](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 October 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 5 January 2023

#### **IV.2.7) Conditions for opening of tenders**

Date

21 October 2022

Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Working as part of the Core Team, C&I are seeking a dynamic, creative, innovative, outward looking provider(s) to deliver the VCS element of the Core Team model into Camden.

The provider(s) is expected to form a strong organisational alliance with C&I and other partners who are working alongside to deliver the Core Teams.

The provider(s) will work alongside C&I to embed the VCS skills and approach into the Core Teams - taking a holistic approach to ensure that everyone feels heard, understood, and treated as a full person.

The provider(s) will have a flexible and innovative approach, striving continuously to improve delivery, utilising digital technology, working with local services in an integrated way and adapting their delivery based on the person's situation and changing needs.

The provider(s) will take a 'whole persons' approach, supporting people with their mental health in the context of the social determinants of wellbeing such as social contact, welfare, and physical activity.

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The provider(s) will be expected to provide support for service users in a timely manner and along the timescales agreed with C&I at the beginning and throughout the duration of the contract.

The provider(s) will proactively work with system partners, including the wider VCS to support people who are isolated and do not usually engage with services to be as

connected and as well as possible in their own homes and in their communities.

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Camden and Islington NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.candi.nhs.uk/>

##### **VI.4.2) Body responsible for mediation procedures**

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.nelft.nhs.uk>

##### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

As stated within ITT documentation.

**VI.4.4) Service from which information about the review procedure may be obtained**

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.nelft.nhs.uk>