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Tender

Camden – Integrated Voluntary and Community Services (VCS Services)

North East London NHS Foundation Trust

F02: Contract notice

Notice identifier: 2022/S 000-025090

Procurement identifier (OCID): ocids-h6vhtk-034ae6

Published 7 September 2022, 1:12pm

Section I: Contracting authority

I.1) Name and addresses

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Contact

Dominic Caddle

Email

Procurement@nelft.nhs.uk

Telephone

+44 3005551201

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Camden – Integrated Voluntary and Community Services (VCS Services)

Reference number

C101537

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

Community Mental Health Services in Islington are transforming. Camden and Islington NHS Foundation Trust (C&I) are seeking to commission Voluntary Community Sector (VCS) partners to work with us in Islington to deliver this ambition of a radically redesigned offer for people who are living with moderate to severe mental illness and complex needs. We want to offer a truly integrated service with secondary mental health, the VCS, primary care, social care and community assets and physical health provision working together to support the whole population through a combination of prevention, supporting people to stay well and responsiveness to changes in need.

II.1.5) Estimated total value

Value excluding VAT: £2,751,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

Camden and Islington NHS Foundation Trust, 4 St. Pancras Way, London NW1 0PE

II.2.4) Description of the procurement

Working as part of the Core Team, C&I are seeking a dynamic, creative, innovative, outward looking provider(s) to deliver the VCS element of the Core Team model into Islington.

The provider(s) is expected to form a strong organisational alliance with C&I and other partners who are working alongside to deliver the Core Teams.

The provider(s) will work alongside C&I to embed the VCS skills and approach into the Core Teams - taking a holistic approach to ensure that everyone feels heard, understood, and treated as a full person.

The provider(s) will have a flexible and innovative approach, striving continuously to improve delivery, utilising digital technology, working with local services in an integrated way and adapting their delivery based on the person's situation and changing needs.

The provider(s) will take a 'whole person' approach, supporting people with their mental health in the context of the social determinants of wellbeing such as social contact, welfare, and physical activity.

The provider(s) will work collaboratively with partners to ensure that the context of the initial referral is understood and ensure that any support being offered fits with their care plan and any changes to this are communicated to partners in a timely manner.

The provider(s) will be expected to provide support for service users in a timely manner and along the timescales agreed with C&I at the beginning and duration of the contract.

The provider(s) will proactively work with system partners, including the wider VCS to support people who are isolated and do not usually engage with services to be as connected and as well as possible in their own homes and in their communities.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,751,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract term is expected to be 3 years, with an option to extend for up to a further 2 years, subject to contract performance and financial approval.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-017472](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 October 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 5 January 2023

IV.2.7) Conditions for opening of tenders

Date

21 October 2022

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Working as part of the Core Team, C&I are seeking a dynamic, creative, innovative, outward looking provider(s) to deliver the VCS element of the Core Team model into Camden.

The provider(s) is expected to form a strong organisational alliance with C&I and other partners who are working alongside to deliver the Core Teams.

The provider(s) will work alongside C&I to embed the VCS skills and approach into the Core Teams - taking a holistic approach to ensure that everyone feels heard, understood, and treated as a full person.

The provider(s) will have a flexible and innovative approach, striving continuously to improve delivery, utilising digital technology, working with local services in an integrated way and adapting their delivery based on the person's situation and changing needs.

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The provider(s) will be expected to provide support for service users in a timely manner and along the timescales agreed with C&I at the beginning and throughout the duration of the contract.

The provider(s) will proactively work with system partners, including the wider VCS to support people who are isolated and do not usually engage with services to be as

connected and as well as possible in their own homes and in their communities.

VI.4) Procedures for review

VI.4.1) Review body

Camden and Islington NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.candi.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.nelft.nhs.uk>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As stated within ITT documentation.

VI.4.4) Service from which information about the review procedure may be obtained

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.nelft.nhs.uk>