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Planning

## **Contract for supporting the Secretary of State in the accreditation and oversight of ADR providers in the UK.**

The Department for Business, Energy and Industrial Strategy (BEIS)

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-025085

Procurement identifier (OCID): ocds-h6vhtk-02e96b

Published 7 October 2021, 4:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Department for Business, Energy and Industrial Strategy (BEIS)

1 Victoria Street

London

SW1H 0ET

#### **Contact**

Jason Cole

#### **Email**

[jason.cole@beis.gov.uk](mailto:jason.cole@beis.gov.uk)

#### **Telephone**

+44 7741617102

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-business-energy-and-industrial-strategy>

Buyer's address

<https://www.gov.uk/government/organisations/department-for-business-energy-and-industrial-strategy>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract for supporting the Secretary of State in the accreditation and oversight of ADR providers in the UK.

#### **II.1.2) Main CPV code**

- 75110000 - General public services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Consumer and Competition Policy Directorate (CCP), part of the Department for Business, Energy & Industrial Strategy (BEIS), is looking for a service provide to support the Secretary of State in the execution of the Secretary of State's Competent Authority role for Alternative Dispute Resolution (ADR) in the non-regulated sector. The provider will provide services of an administrative nature supporting the Secretary of State's performance of a number of statutory functions including the accreditation, oversight, performance management and reporting of ADR bodies in the non-regulated sector. It is proposed the contract will be of three-year duration with a potential option to extend by two additional years in one-year increments.

#### **II.1.5) Estimated total value**

Value excluding VAT: £510,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

## UNITED KINGDOM

### **II.2.4) Description of the procurement**

BEIS is looking for a partner to support the Secretary of State (SoS) in his role as Competent Authority for ADR in non-regulated sectors. The role of SoS is to approve and oversee bodies offering ADR used in disputes between businesses and consumers. The service provider will administer and support performance of these functions.

ADR applies to the settlement of consumer disputes outside of court. This can include negotiation, conciliation, mediation, and arbitration. These can often be quicker and cheaper than the courts, leading to more satisfactory solutions for both parties. The Alternative Dispute Resolution for Consumer Disputes (Competent Authorities and Information) Regulations 2015 set standards ADR providers must meet in order to be approved. They also appoint a competent authority to approve such applications and monitor their performance. Regulators act as competent authority in regulated sectors. Elsewhere, SoS acts as generic competent authority.

### **II.2.14) Additional information**

In order to provide prospective suppliers with the opportunity to gain more detail on the project and identify potential partners, BEIS are holding a Supplier Day via MS Teams on Tuesday 26th October 2021 from 15.00-16.00. Interested organisations please contact Jason Cole ([jason.cole@beis.gov.uk](mailto:jason.cole@beis.gov.uk)) to reserve your place.

### **II.3) Estimated date of publication of contract notice**

29 October 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=630524992>

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