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Contract

R5721: Remote Processing Service

Tower Hamlets

F03: Contract award notice

Notice identifier: 2021/S 000-025069

Procurement identifier (OCID): ocds-h6vhtk-0299fe

Published 7 October 2021, 3:24pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place, 5 Clove Crescent, Town Hall

London

E14 2BG

Contact

Mr Neil Ward

Email

Neil.Ward@towerhamlets.gov.uk

Telephone

+44 2073645000

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

R5721: Remote Processing Service

Reference number

DN529656

II.1.2) Main CPV code

- 75100000 - Administration services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of remote processing for local authorities. There will be 3 lots

- 1) Welfare Resilience
- 2) Specialist Enforcement
- 3) Payment Audit

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,000,000

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 79500000 - Office-support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Remote Processing Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 79100000 - Legal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Enforcement Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 79200000 - Accounting, auditing and fiscal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Accounts Payable, Payments, and Contract audit services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-004749](#)

Section V. Award of contract

Contract No

R5721 Remote Processing

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NEC Software Solutions Limited

Suite 101, 1st Floor iMex Centre, 575-599 Maxted Road,

Hemel Hempstead

HP2 7DX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

096498

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section V. Award of contract

Contract No

R5721 Remote Processing

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 July 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liberata UK Limited

5th Floor, Knollys House, 17 Addiscombe Road

Croydon

CR0 6SR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01238274

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section V. Award of contract

Contract No

R5721 Remote Processing,

Lot No

2

Title

Lot 2 Enforcement Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

J. E. Baring

63-66 Hatton Garden

London

EC1N 8LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12146662

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section V. Award of contract

Contract No

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Lot No

2

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Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ward Hadaway LLP

Sandgate House 102 Quayside

Newcastle upon Tyne

NE1 3DX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC430614

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section V. Award of contract

Contract No

R5721 Remote Processing

Lot No

2

Title

Lot 2 Enforcement Services

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Wilkin Chapman LLP

Cartergate House, 26 Chantry Lane

Grimsby

DN31 2LJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section V. Award of contract

Contract No

R5721 Remote Processing

Lot No

3

Title

Lot 3, Accounts Payable, Payments, and Contract Audit Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liberata UK Limited

5th Floor, Knollys House, 17 Addiscombe Road

Croydon

CR0 6SR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01238274

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section V. Award of contract

Contract No

R5721 Remote Processing

Lot No

3

Title

Lot 3, Accounts Payable, Payments, and Contract Audit Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Meridian Cost Benefit Ltd (T/A Recovery Audit)

Tyttenhanger House Coursers Rd

St Albans Herts

AL4 0PG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4775740

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough Of Tower Hamlets

Town Hall, Mulberry Place 5 Clove Crescent

London

E14 2BG

Country

United Kingdom