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Planning

UHB Specialist IT Training - Market Engagement

University Hospitals Birmingham NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-025061

Procurement identifier (OCID): ocids-h6vhtk-036678

Published 7 September 2022, 11:02am

Section I: Contracting authority

I.1) Name and addresses

University Hospitals Birmingham NHS Foundation Trust

Mindelsohn Way

Birmingham

B15 2WB

Contact

Abdul Alim

Email

Abdul.Alim@uhb.nhs.uk

Telephone

+44 1213712000

Country

United Kingdom

Region code

UKG31 - Birmingham

Internet address(es)

Main address

<https://www.uhb.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from another address:

BSOL Procurement Collaborative

Procurement Office, Ground Floor, Regent Court

Birmingham

B15 1NU

Email

Abdul.Alim@uhb.nhs.uk

Country

United Kingdom

Region code

UKG31 - Birmingham

Internet address(es)

Main address

https://nhs.bravosolution.co.uk/nhs_collaborative/web/login.html

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://nhs.bravosolution.co.uk/nhs_collaborative/web/login.html

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UHB Specialist IT Training - Market Engagement

Reference number

PROC.08.0407

II.1.2) Main CPV code

- 80511000 - Staff training services

II.1.3) Type of contract

Services

II.1.4) Short description

University Hospitals Birmingham NHS Foundation Trust are seeking to engage with suppliers interested in its upcoming requirement for Specialist IT Training Services.

University Hospitals Birmingham NHS Foundation Trust (UHB), which manages and operates Queen Elizabeth Hospital Birmingham, Birmingham Heartlands Hospital, Solihull

Hospital, Good Hope Hospital and Birmingham Chest Clinic, is one of the largest teaching hospital trusts in England, serving a regional, national and international population. The Trust is a regional centre for cancer, trauma, renal dialysis, burns and plastics, HIV and AIDS, as well as respiratory conditions like cystic fibrosis. It has expertise in premature baby care, bone marrow transplants and thoracic surgery and provides the largest solid organ transplantation programme in Europe. It provides a series of highly specialist cardiac, liver and neurosurgery services to patients from across the UK.

The IT Services Department of University Hospitals Birmingham intend wish to engage a single company to provide the training needs for the department.

IT Services wishes to ensure that staff are appropriately trained and where appropriate certified and so wish to have a training provider that can support such a department.

Suppliers who are able to offer solutions relevant to this requirement are invited to express an interest and respond to a market engagement questionnaire. Further details on how to do this are contained within the additional information section of this notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72611000 - Technical computer support services
- 80521000 - Training programme services
- 80531200 - Technical training services
- 80532000 - Management training services
- 80533100 - Computer training services
- 80533200 - Computer courses
- 80570000 - Personal development training services
- 80590000 - Tutorial services

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

II.2.4) Description of the procurement

University Hospitals Birmingham NHS Foundation Trust are seeking to engage with suppliers interested in its upcoming requirement for Specialist IT Training Services.

It is the intention of the department that by engaging with a single company, economies of scale will be made along with productivity gains through more efficient and faster transactions.

The IT Services department of University Hospitals Birmingham consist of 450 members of staff and covers a wide variety of functions, including:

- Service Centre- 1st Line, 2nd Line, Triage, Access Management, 3rd Line, Continual Service Improvement, Problem Management.
- Infrastructure- Network, Computer, Telephony
- Programme Delivery- Programme / Project Management Office, Project Management
- Technical Design- Software Architecture, Infrastructure Architecture, System Architecture
- Technical Delivery- DBA, Integration and RPA, Software Development, Testing
- Asset Management- CMDB, Contract Management
- Information Security- Cyber Security

IT Services wishes to ensure that staff are appropriately trained and where appropriate certified and so wish to have a training provider that can support such a department.

The department spends in the region of £150,000 a year on training.

IT Services are looking for a company that can provide a mixture of self and tutor led learning, both on-line and in person, and facilitate certification if required.

Examples of courses included within the Requirements & Briefing Note Document attached to the PQQ.

We wish to be able to see a catalogue of courses, check availability, and book with ease based on role-based access.

Also to be able to review the training of staff including courses taken, dates, scores (if appropriate), and certification (including expiry) (if appropriate). As well as to be able to

download this data to be used internally.

This exercise is intended to provide potential bidders with the opportunity to review the Authority's Briefing Document and to provide information regarding the services they can offer that could meet these outline requirements. This builds on the Authority's commitment to engage with the market, by sharing information and seeking input from the market to enable us to develop the final specification and determine the appropriate route to market in a fair and transparent manner.

Suppliers who are able to offer solutions relevant to this requirement are invited to express an interest and respond to a market engagement questionnaire. Further details on how to do this are contained within the additional information section of this notice.

II.2.14) Additional information

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Bravo Portal by 13:00 on 30th September 2022

Bravo ref: project__28698- UHB Specialist IT Training - Market Engagement

Direct link to response form:

<https://nhs.bravosolution.co.uk/go/5901852301831718B285>

II.3) Estimated date of publication of contract notice

30 November 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Bravo Portal by 13:00 on 30th September 2022

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