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Contract

DF Finance, Benefits and Debt for West Midlands

Ministry of Justice

F03: Contract award notice

Notice identifier: 2022/S 000-025056

Procurement identifier (OCID): ocids-h6vhtk-036674

Published 7 September 2022, 10:49am

Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Email

probationdynamicframework@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DF Finance, Benefits and Debt for West Midlands

II.1.2) Main CPV code

- 75231240 - Probation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority had Finance, Benefits and Debt services for People on Probation ensuring that People on Probation have sufficient lawfully obtained money to live on is key to their rehabilitation, but some individuals will face significant problems achieving that financial security. Previous statistics suggest over 23,000 People on Probation had financial problems linked to offending such as low incomes, debt, disrupted access to benefits advice and insufficient income on release from prison. Ensuring that these individuals have sufficient, lawfully obtained money to live on and are able to manage their debts is key to rehabilitation and some will benefit from support to overcome significant problems in achieving that financial security.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,482,940

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Birmingham North, East and Solihull

Birmingham Central and South

Dudley and Sandwell

Walsall and Wolverhampton

Coventry

Warwickshire

Staffordshire and Stoke

Worcestershire

II.2.4) Description of the procurement

In June 2020 the Ministry of Justice established the Probation Services Dynamic Framework (PSDF) to allow the Authority and Participating Bodies to purchase services to deliver rehabilitative and resettlement Interventions. The Dynamic Framework and subsequent Call-Off Competitions are conducted pursuant to Section 7 of the PCR 2015 (Social and Other Specific Services) the 'Light Touch Regime'.

Ensuring that People on Probation are able to manage their own finance, benefits and debt needs is key to their rehabilitation. However, some People on Probation will face significant problems achieving financial security. Finance, Benefit and Debt issues are

linked to offending for almost half of People on Probation. Therefore, some People on Probation will benefit from support to overcome problems in achieving financial security.

One of the key priorities for the Ministry of Justice Outcome Delivery Plan 2021/22 is to 'End rough sleeping through more effective prevention and crisis intervention services and reduce homelessness by enabling local authorities to fully meet their statutory duties'. Research has shown that being in debt makes it more difficult to obtain and sustain accommodation and employment.: "Debt and crime thus reinforce each other in a negative way" (Van Beek 2021), negatively contributing to the overall government objective to reduce reoffending.

Finance, Benefit and Debt Services can be delivered as part of a Rehabilitation Activity Requirement (RAR) whereby a specified number of RAR Activity Days will be allocated by the Probation Service for those subject to a Community Sentence or Suspended Sentence Order. Any Sessions delivered as part of a RAR Activity Day or as a mandated Licence or Post Sentence Supervision appointment will be Enforceable.

II.2.5) Award criteria

Quality criterion - Name: Specification Compliance / Weighting: Pass/Fail

Quality criterion - Name: Understanding the local landscape / Weighting: Weighting 20%

Quality criterion - Name: Delivering Services to People on Probation / Weighting: Weighting 40%

Quality criterion - Name: Quality of Staff / Weighting: Weighting 15%

Quality criterion - Name: Risk Management and Information Sharing / Weighting: Weighting 5%

Quality criterion - Name: a) Equalities b) Equalities / Weighting: a) Pass/Fail b) Weighting 10%

Quality criterion - Name: Implementation / Weighting: Weighting 10%

Cost criterion - Name: n/a / Weighting: n/a

II.2.11) Information about options

Options: Yes

Description of options

- The Authority reserved the right to exclude tenders that did not achieve a total quality score of 60.
- The Authority reserved the right to exclude tenders that did not achieve an individual quality criteria threshold.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The specific evaluation and award criteria for each competition were detailed in full in the procurement documents for the call off competition. The procurement documents are published on the Authority's esourcing portal.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 114-277986](#)

Section V. Award of contract

Title

DF Finance, Benefits and Debt for West Midlands

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 July 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ingeus UK Limited

London

E1 8AA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,482,940

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Please see:

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>