

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025031-2022>

Not applicable

## **Staffordshire and Stoke on Trent Challenging Behaviour Security Service**

NHS Staffordshire and Stoke on Trent Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-025031

Procurement identifier (OCID): ocids-h6vhtk-036594

Published 7 September 2022, 9:28am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Staffordshire and Stoke on Trent Integrated Care Board

Stafford

##### **Email**

[Elizabeth.johnson1@nhs.net](mailto:Elizabeth.johnson1@nhs.net)

##### **Country**

United Kingdom

##### **Region code**

UKG24 - Staffordshire CC

##### **Internet address(es)**

Main address

<https://staffsstoke.icb.nhs.uk/>

---

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Staffordshire and Stoke on Trent Challenging Behaviour Security Service

Reference number

2022-042713

#### II.1.2) Main CPV code

- 79710000 - Security services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Staffordshire and Stoke-on-Trent Integrated Care Board currently commission the Challenging Behaviour Security Service (CBSS) across the ICB area. The CBSS has been in place for many years having previously been known as the General Practice Security Service. The service provides security services and personnel to individual GP practices and for the Special Allocations Service (SAS) providers.

This service allows GPs and their staff to deliver services to patients who the practice determine have been verbally or physically aggressive in the past, to an extent where advice and support is required, to ensure the safety of staff and patients whilst undertaking appointments, clinics and consultations. The service also provides advice to practices regarding how best to deal with challenging patients.

---

## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2022/S 000-024720](#)

---

## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

2

Place of text to be modified

II.1.1 Title

Instead of

Text

Staffordshire and Stoke on Trent Integrated Care Board

Read

Text

Staffordshire and Stoke on Trent Challenging Behaviour Security Service