

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/025026-2024>

Tender

## **Custodial Healthcare Service Provision**

Thames Valley Police

F02: Contract notice

Notice identifier: 2024/S 000-025026

Procurement identifier (OCID): ocds-h6vhtk-046f3f

Published 8 August 2024, 12:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thames Valley Police

Meadow House, Oxford Spires Business Park, The Boulevard

Kidlington

OX5 1NZ

#### **Contact**

Thom Wilson

#### **Email**

[thom.wilson@thamesvalley.police.uk](mailto:thom.wilson@thamesvalley.police.uk)

#### **Country**

United Kingdom

## **NUTS code**

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

## **Internet address(es)**

Main address

<https://www.thamesvalley.police.uk/>

Buyer's address

<https://www.thamesvalley-pcc.gov.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://sell2.in-tend.co.uk/blpd/home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://sell2.in-tend.co.uk/blpd/home>

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Custodial Healthcare Service Provision

Reference number

OP23001\_15

#### **II.1.2) Main CPV code**

- 85141000 - Services provided by medical personnel

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service shall provide fully qualified, trained and competent Healthcare Professionals embedded 24/7/365(6) in the 6 main Custody Suites in the TVP area to assess, treat and signpost Detained Persons (DPs) to ensure fitness for detention, interview, charging, release, with full live Clinical Oversight and consideration of a multi skilled workforce to assist across the Force and in particular the South of the Force. (Note; there is additional pressure in Loddon Valley and Maidenhead that may require additional support). The service needs to be reactive to short notice operational needs as well as proactive to longer term strategies. The ever evolving operational and custody requirements need to fully integrate with NHS (Liaison and Diversion), Social Care and Voluntary Sector providers of health and social support, creating and managing interconnected relationships and pathways with a view to reducing the 'revolving door' effect around the reasons for committing crimes.

#### **II.1.5) Estimated total value**

Value excluding VAT: £21,400,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85141000 - Services provided by medical personnel

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Thames Valley Area; Berkshire, Buckinghamshire and Oxfordshire

### **II.2.4) Description of the procurement**

The service shall provide fully qualified, trained & competent Healthcare Professionals embedded 24/7/365(6) in the 6 main Custody Suites in the TVP area to assess, treat & signpost Detained Persons (DPs) to ensure fitness for detention, interview, charging, release, with full live Clinical Oversight & consideration of a multi skilled workforce to assist in across the Force & in particular the South of the Force. (Note; there is additional pressure in Loddon Valley & Maidenhead that may require additional support). The service needs to be reactive to short notice operational needs as well as proactive to longer term strategies. The ever evolving operational & custody requirements need to fully integrate with NHS (L&D), Social Care & Voluntary Sector providers of health & social support, creating & managing interconnected relationships & pathways with a view to reducing the 'revolving door' effect around the reasons for committing crimes. This will be in conjunction with regular reporting & the subsequent meeting of a number of stringent key performance indicators. Interactive training scenarios involving the Authority &/or other organisations will be welcomed as will insights into industry related technological advances. The Police custody suites are located; Berkshire (Maidenhead & Reading) Buckinghamshire (Aylesbury & Milton Keynes) Oxfordshire (Abingdon & Banbury) Newbury (Berks) - Retained for Operational Contingency High Wycombe (Bucks) - Retained for Operational Contingency. The services within scope, include PACE compliant core Custodial Healthcare provision, primarily, Custody DP Healthcare management, the provision of medical & forensic examinations, treatment for minor medical injuries, fitness assessments prior to interview, charging, bailing, court appearance &/or release, live clinical oversight, crisis support, management of substance misuse & onward referral services for people who have been DPs. In addition but not limited to the core provision; a) Holistic Healthcare Services; (General Healthcare prior to & following any forensic work) b) Forensic sampling following a healthcare assessment relevant for that purpose c) Call Centre, email & video call facilities (or other mutually agreed contact mechanisms) through which the Authority can ask for forensic medical & healthcare

services. The re-tendering exercise will aim to increase equity of access & ensure a consistent, resilient & high standard of quality care to DPs. The service will be delivered in line with current national standards, guidance, NHSE specification & best practice, & at the same time meet the local needs of each Custody Suite/Force area, planned & Ad hoc operational requirements. The Provider will ensure that the service is delivered in an age-appropriate way for children & adults & vulnerable persons; all staff must meet the skills & competences commensurate with the role they are performing. The service should consider PACE, Safeguarding, support to joint protocols around the safe management of intoxication in custody & Health & Forensic requirements with equal priority. The Custodial Healthcare provider will work closely with L&D providers & other support services within the custody Suite & ensure service users are referred to appropriate onward provision as necessary.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £21,400,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 June 2025

End date

31 May 2033

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 6

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As described in the Specification and Terms & Conditions

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As described in the Specification and Terms & Conditions

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-018109](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 September 2024

Local time

11:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 1 June 2025

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Documentation is available on our e-tendering portal where registration is free of charge at <https://sell2.in-tend.co.uk/blpd/home>

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service (PPRS)

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 03450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>



#### **VI.4.2) Body responsible for mediation procedures**

Thames Valley Police Head of Procurement

Kidlington

Country

United Kingdom

Internet address

<https://www.thamesvalley.police.uk/police-forces/thames-valley-police/areas/au/about-us/our-people/departments-and-teams/procurement/>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Raise with Head of Procurement in first instance