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Tender

Welsh Government Warm Homes Programme

Llywodraeth Cymru / Welsh Government

F02: Contract notice

Notice identifier: 2023/S 000-025002

Procurement identifier (OCID): ocds-h6vhtk-03a468

Published 24 August 2023, 4:30pm

Section I: Contracting authority

I.1) Name and addresses

Llywodraeth Cymru / Welsh Government

Crown Building, Cathays Park

Cardiff

CF10 3NQ

Email

warmhomesprogramme.procurement@gov.wales

Telephone

+44 3007900170

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://gov.wales/public-sector-procurement>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA27760

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Welsh Government Warm Homes Programme

Reference number

C286/2022/2023

II.1.2) Main CPV code

- 71314000 - Energy and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this notice is to inform the market that of a contract opportunity for advisory services, delivery agent and independent quality assurance services for delivery of the Warm Homes Programme.

II.1.5) Estimated total value

Value excluding VAT: £225,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

II.2) Description

II.2.1) Title

Delivery Agent

Lot No

2

II.2.2) Additional CPV code(s)

- 39715200 - Heating equipment
- 39715210 - Central-heating equipment
- 39721000 - Domestic cooking or heating equipment
- 44621220 - Central-heating boilers
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45331100 - Central-heating installation work
- 50721000 - Commissioning of heating installations
- 42511110 - Heat pumps

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Pan Wales

II.2.4) Description of the procurement

This service is targeted at owner occupiers and privately rented homes. Households will be eligible for support if they are on low incomes or in receipt of specified means tested benefits and living in dwellings with an EPC rating of E, F and G. Additionally, people with specified health conditions living in dwellings with an EPC of D will also be eligible.

The Delivery Agent will scope, design and deliver energy efficiency measures to dwellings resulting in benefits of reduced energy costs and/ or improved comfort and wider outcomes for householders and carbon savings for Wales.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £210,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

88

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Project and ITT details for this within eTenderWales are as follows:

Project Number: 53590

Itt_103000: Qualification Questionnaire

Itt_103357: Lot 2 – Delivery Agent

II.2) Description

II.2.1) Title

Independent Quality Assurance

Lot No

3

II.2.2) Additional CPV code(s)

- 72225000 - System quality assurance assessment and review services
- 79212000 - Auditing services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Pan Wales

II.2.4) Description of the procurement

An Independent Quality Assurance supplier will provide the Client with assurance along all stages of the Customer journey to ensure the scheme delivers its objectives and customer complaints are minimised.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £1,470,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

88

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Project and ITT details for this within eTenderWales are as follows:

Project Number: 53590

Itt_103000: Qualification Questionnaire

Itt_103358: Lot 3 – Independent Quality Assurance

II.2) Description

II.2.1) Title

Advice Services

Lot No

1

II.2.2) Additional CPV code(s)

- 71314300 - Energy-efficiency consultancy services
- 72253100 - Helpdesk services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Pan Wales

II.2.4) Description of the procurement

To provide a free to access Advice service that will be available to all households in

Wales. It will offer impartial advice and support on energy efficiency (and bill reduction), water efficiency (and bill reduction), income maximisation, emissions reduction, how to best use any unfamiliar energy related technologies including heat pumps and to offer basic information and advice to those looking to install their own insulation, energy efficiency or renewable energy measures.

The Advice service will also assess a householder's eligibility to receive Welsh Government support to plan and install energy efficiency and low carbon heating measures. In addition, they will advise on alternative support which may be relevant to a caller .

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £14,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

88

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Project and ITT details for this within eTenderWales are as follows:

Project Number: 53590

Itt_103000: Qualification Questionnaire

Itt_103353: Lot 1 – Advice Services

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-004057](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 September 2023

Local time

3:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please note that the contract value provided in this notice is based on the estimated potential contract value over the contract duration. This figure has been provided as guide only and is subject to future funding decisions.

The Welsh Government has adopted UKG PPN 06/21 requiring the inclusion of a Carbon Reduction Plan at the selection stage of the procurement. The Carbon Reduction Plan requirements this contract are detailed in the specification. Further guidance can be found at Welsh Procurement Policy Note WPPN 06/21: Decarbonisation through procurement - Taking account of Carbon Reduction Plans [HTML] | GOV.WALES

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=131851

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

There will a range of Social Value indicators used to provide a quantitative measure of social value to be delivered through the life of the contract. Each bidder will be required to complete a social value response template for the lot they are bidding for. The social value response will be evaluated as part of the technical evaluation stage.

(WA Ref:131851)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom