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Tender

## **Welsh Government Warm Homes Programme**

Llywodraeth Cymru / Welsh Government

F02: Contract notice

Notice identifier: 2023/S 000-025002

Procurement identifier (OCID): ocds-h6vhtk-03a468

Published 24 August 2023, 4:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Llywodraeth Cymru / Welsh Government

Crown Building, Cathays Park

Cardiff

CF10 3NQ

#### **Email**

[warmhomesprogramme.procurement@gov.wales](mailto:warmhomesprogramme.procurement@gov.wales)

#### **Telephone**

+44 3007900170

#### **Country**

United Kingdom

## **NUTS code**

UKL - Wales

## **Internet address(es)**

Main address

<https://gov.wales/public-sector-procurement>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA27760](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA27760)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Welsh Government Warm Homes Programme

Reference number

C286/2022/2023

#### **II.1.2) Main CPV code**

- 71314000 - Energy and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of this notice is to inform the market that of a contract opportunity for advisory services, delivery agent and independent quality assurance services for delivery of the Warm Homes Programme.

#### **II.1.5) Estimated total value**

Value excluding VAT: £225,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

### **II.2) Description**

#### **II.2.1) Title**

Delivery Agent

Lot No

2

## **II.2.2) Additional CPV code(s)**

- 39715200 - Heating equipment
- 39715210 - Central-heating equipment
- 39721000 - Domestic cooking or heating equipment
- 44621220 - Central-heating boilers
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45331100 - Central-heating installation work
- 50721000 - Commissioning of heating installations
- 42511110 - Heat pumps

## **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Pan Wales

## **II.2.4) Description of the procurement**

This service is targeted at owner occupiers and privately rented homes. Households will be eligible for support if they are on low incomes or in receipt of specified means tested benefits and living in dwellings with an EPC rating of E, F and G. Additionally, people with specified health conditions living in dwellings with an EPC of D will also be eligible.

The Delivery Agent will scope, design and deliver energy efficiency measures to dwellings resulting in benefits of reduced energy costs and/ or improved comfort and wider outcomes

for householders and carbon savings for Wales.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

### **II.2.6) Estimated value**

Value excluding VAT: £210,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

88

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Project and ITT details for this within eTenderWales are as follows:

Project Number: 53590

Itt\_103000: Qualification Questionnaire

Itt\_103357: Lot 2 – Delivery Agent

## **II.2) Description**

### **II.2.1) Title**

Independent Quality Assurance

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72225000 - System quality assurance assessment and review services
- 79212000 - Auditing services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Pan Wales

### **II.2.4) Description of the procurement**

An Independent Quality Assurance supplier will provide the Client with assurance along all stages of the Customer journey to ensure the scheme delivers its objectives and customer complaints are minimised.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

### **II.2.6) Estimated value**

Value excluding VAT: £1,470,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

88

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

The Project and ITT details for this within eTenderWales are as follows:

Project Number: 53590

Itt\_103000: Qualification Questionnaire

Itt\_103358: Lot 3 – Independent Quality Assurance

## **II.2) Description**

### **II.2.1) Title**

Advice Services

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 71314300 - Energy-efficiency consultancy services
- 72253100 - Helpdesk services

## **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Pan Wales

## **II.2.4) Description of the procurement**

To provide a free to access Advice service that will be available to all households in Wales. It will offer impartial advice and support on energy efficiency (and bill reduction), water efficiency (and bill reduction), income maximisation, emissions reduction, how to best use any unfamiliar energy related technologies including heat pumps and to offer basic information and advice to those looking to install their own insulation, energy efficiency or renewable energy measures.

The Advice service will also assess a householder's eligibility to receive Welsh Government support to plan and install energy efficiency and low carbon heating measures. In addition, they will advise on alternative support which may be relevant to a caller .

## **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

## **II.2.6) Estimated value**

Value excluding VAT: £14,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

88

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The Project and ITT details for this within eTenderWales are as follows:

Project Number: 53590

Itt\_103000: Qualification Questionnaire

Itt\_103353: Lot 1 – Advice Services

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-004057](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 September 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

25 September 2023

Local time

3:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Please note that the contract value provided in this notice is based on the estimated potential contract value over the contract duration. This figure has been provided as guide only and is subject to future funding decisions.

The Welsh Government has adopted UKG PPN 06/21 requiring the inclusion of a Carbon Reduction Plan at the selection stage of the procurement. The Carbon Reduction Plan requirements this contract are detailed in the specification. Further guidance can be found at Welsh Procurement Policy Note WPPN 06/21: Decarbonisation through procurement - Taking account of Carbon Reduction Plans [HTML] | GOV.WALES

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=131851](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=131851)

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

There will a range of Social Value indicators used to provide a quantitative measure of social value to be delivered through the life of the contract. Each bidder will be required to

complete a social value response template for the lot they are bidding for. The social value response will be evaluated as part of the technical evaluation stage.

(WA Ref:131851)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom