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Tender

## **Maintenance of Nurse Call Systems (3638862)**

Business Services Organisation Procurement and Logistics Service  
Belfast Health and Social Care Trust  
Northern Health and Social Care Trust  
South Eastern Health and Social Care Trust  
Southern Health and Social Care Trust  
Western Health and Social Care Trust

F02: Contract notice

Notice identifier: 2023/S 000-025000

Procurement identifier (OCID): ocids-h6vhtk-0340b6

Published 24 August 2023, 4:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Business Services Organisation Procurement and Logistics Service  
  
Greenmount House, Woodside Road Industrial Estate, Woodside Road  
  
Ballymena  
  
BT42 4TP

#### **Contact**

smc.sourcinghscni.net

#### **Email**

[smc.sourcing@hscni.net](mailto:smc.sourcing@hscni.net)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

**Email**

[smc.sourcing@hscni.net](mailto:smc.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Northern Health and Social Care Trust

Bretten Hall, Bush Road

Antrim

BT41 2RL

#### **Email**

[smc.sourcing@hcni.net](mailto:smc.sourcing@hcni.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

South Eastern Health and Social Care Trust

Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

**Email**

[smc.sourcing@hscni.net](mailto:smc.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Southern Health and Social Care Trust

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

**Email**

[smc.sourcing@hscni.net](mailto:smc.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

Western Health and Social Care Trust

Altnagelvin Area Hospital, Glenshane Road

Londonderry

BT47 6SB

### **Email**

[smc.sourcing@hscni.net](mailto:smc.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Maintenance of Nurse Call Systems (3638862)

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Maintenance of Nurse Call Systems (3638862)

#### **II.1.5) Estimated total value**

Value excluding VAT: £9,100,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots  
2

### **II.2) Description**

#### **II.2.1) Title**

System Health Check including Repair Facility (Wandsworth, Static Systems, Ascom, Schrack and Mediplan Systems)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 50800000 - Miscellaneous repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland
- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Maintenance of Nurse Call Systems (3638862)

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value Considerations / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

### **II.2.6) Estimated value**

Value excluding VAT: £6,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Option to extend for any periods up to 24 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**



The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The value shown in II.2.6 is the highest in the following range 4 150 000 GBP to 6 500 000 GBP which has been calculated on the basis of a 5 year contract plus maximum 24 month extension and contingency for potential additional equipment or higher level of repairs during the contract period for all Clients.

### **II.2) Description**

#### **II.2.1) Title**

Repair Only (Miscellaneous)

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 50800000 - Miscellaneous repair and maintenance services

#### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland
- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

Maintenance of Nurse Call Systems (3638862)

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value Considerations / Weighting: 10

Cost criterion - Name: Price / Weighting: 90

#### **II.2.6) Estimated value**

Value excluding VAT: £2,600,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Option to extend for any periods up to 24 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value shown in II.2.6 is the highest in the following range 1 651 000 GBP to 2 600 000 GBP which has been calculated on the basis of a 5 year contract plus maximum 24 month extension and contingency for potential additional equipment or higher level of repairs during the contract period for all Clients.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-014864](#)

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

29 September 2023

Local time

3:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 27 March 2024

### **IV.2.7) Conditions for opening of tenders**

Date

29 September 2023

Local time

3:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

In section 1.2 it is stated that this procurement is a joint procedure and contract award is by a Central Purchasing Body. This contract is not a joint contract, it is a Central Purchasing Body contract operated by Business Services Organisation Procurement and Logistics Service on behalf of the participants listed in I.1. The contracting authority will identify the most economically advantageous tender(s) (MEAT) on the basis of the price 90% and quality - Social Value Considerations 10%, once full compliance has been demonstrated with all of the elements of the specification and any other requirements as listed in the tender documentation. Details of the evaluation process, incorporating price and compliance are provided as part of the tender evaluation methodology and marking scheme (TEMMS) (SS20b).

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

Belfast

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

PaLS will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period which will be for a minimum of 10 calendar days provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court: England, Wales and Northern Ireland.