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Tender

## **URGENT CARE RESPONSE**

Torbay & South Devon NHS Foundation Trust

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2021/S 000-024991

Procurement identifier (OCID): ocids-h6vhtk-02e90d

Published 7 October 2021, 9:53am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay & South Devon NHS Foundation Trust

Torbay Hospital, Lowes Bridge

Torquay

TQ2 7AA

#### **Contact**

Richard Lang

#### **Email**

[procurement.tct@nhs.net](mailto:procurement.tct@nhs.net)

#### **Telephone**

+44 1803653396

#### **Country**

United Kingdom

**NUTS code**

UKK42 - Torbay

**Internet address(es)**

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=39953&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39953&B=NHSSW)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=39953&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39953&B=NHSSW)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

URGENT CARE RESPONSE

Reference number

TSDFT/ASC/09/21

### **II.1.2) Main CPV code**

- 85312400 - Welfare services not delivered through residential institutions

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This Urgent Community Response Care (domiciliary) Service (UCR) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support. The Trust has divided its requirements up into the following two (2) lots: Lot 1 – Torbay starting with 250 (block) hours per week, contract period = 6m + 12m + 12m Lot 2 – South Devon starting with 250 (block) hours per week, contract period = 6m + 12m + 12m In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,600,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

URGENT CARE RESPONSE

Lot No

**II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

**II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torbay

**II.2.4) Description of the procurement**

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Devon County Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Urgent Community Response Care service in both Torbay and South Devon. This Urgent Community Response Care Service (UCR) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support. The Trust has divided its requirements up into the following two (2) lots: Lot 1 – Torbay starting with 250 (block) hours per week, contract period = 6m + 12m + 12m Lot 2 – South Devon starting with 250 (block) hours per week, contract period = 6m + 12m + 12m In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended). This procurement is open to all Providers currently in the Domiciliary Care or Live-In Care market or considering a move into either market. It is anticipated that delivery of the services will begin within 1 month of the contract award, which we anticipate to award by the end of December 2021. All potential Providers who wish to be considered will be required to complete an Invitation to Tender Pack. To register interest in applying and to download (free of charge) procurement documents, please go to <https://uk.eu-supply.com/login.asp?B=NHSSW> This procurement is under the 'Light Touch' provisions of the PCR 2015

**II.2.6) Estimated value**

Value excluding VAT: £800,000

## **II.2.7) Duration of the contract or the framework agreement**

Duration in months

6

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

For Torbay, potential contract term 6m+12m+12m

## **II.2) Description**

### **II.2.1) Title**

URGENT CARE RESPONSE

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312400 - Welfare services not delivered through residential institutions

### **II.2.3) Place of performance**

NUTS codes

- UKK43 - Devon CC

Main site or place of performance

South Devon

### **II.2.4) Description of the procurement**

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Devon County Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Urgent Community Response Care service in both Torbay and South Devon. This Urgent Community Response Care Service (UCR) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the

community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support. The Trust has divided its requirements up into the following two (2) lots: Lot 1 – Torbay starting with 250 (block) hours per week, contract period = 6m + 12m + 12m Lot 2 – South Devon starting with 250 (block) hours per week, contract period = 6m + 12m + 12m In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended). This procurement is open to all Providers currently in the Domiciliary Care or Live-In Care market or considering a move into either market. It is anticipated that delivery of the services will begin within 1 month of the contract award, which we anticipate to award by the end of December 2021. All potential Providers who wish to be considered will be required to complete an Invitation to Tender Pack. To register interest in applying and to download (free of charge) procurement documents, please go to <https://uk.eu-supply.com/login.asp?B=NHSSW> This procurement is under the 'Light Touch' provisions of the PCR 2015

#### **II.2.6) Estimated value**

Value excluding VAT: £800,000

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

6

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

For South Devon, potential contract term 6m+12m+12m

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

As per tender documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As per tender documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

As per tender documents

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

3 November 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom