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Tender

URGENT CARE RESPONSE

Torbay & South Devon NHS Foundation Trust

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2021/S 000-024991

Procurement identifier (OCID): ocids-h6vhtk-02e90d

Published 7 October 2021, 9:53am

Section I: Contracting authority

I.1) Name and addresses

Torbay & South Devon NHS Foundation Trust

Torbay Hospital, Lowes Bridge

Torquay

TQ2 7AA

Contact

Richard Lang

Email

procurement.tct@nhs.net

Telephone

+44 1803653396

Country

United Kingdom

NUTS code

UKK42 - Torbay

Internet address(es)

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=39953&B=NHSSW

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=39953&B=NHSSW

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

URGENT CARE RESPONSE

Reference number

TSDFT/ASC/09/21

II.1.2) Main CPV code

- 85312400 - Welfare services not delivered through residential institutions

II.1.3) Type of contract

Services

II.1.4) Short description

This Urgent Community Response Care (domiciliary) Service (UCR) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support. The Trust has divided its requirements up into the following two (2) lots: Lot 1 – Torbay starting with 250 (block) hours per week, contract period = 6m + 12m + 12m Lot 2 – South Devon starting with 250 (block) hours per week, contract period = 6m + 12m + 12m In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period.

II.1.5) Estimated total value

Value excluding VAT: £1,600,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

URGENT CARE RESPONSE

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torbay

II.2.4) Description of the procurement

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Devon County Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Urgent Community Response Care service in both Torbay and South Devon. This Urgent Community Response Care Service (UCR) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support. The Trust has divided its requirements up into the following two (2) lots: Lot 1 – Torbay starting with 250 (block) hours per week, contract period = 6m + 12m + 12m Lot 2 – South Devon starting with 250 (block) hours per week, contract period = 6m + 12m + 12m In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended). This procurement is open to all Providers currently in the Domiciliary Care or Live-In Care market or considering a move into either market. It is

anticipated that delivery of the services will begin within 1 month of the contract award, which we anticipate to award by the end of December 2021. All potential Providers who wish to be considered will be required to complete an Invitation to Tender Pack. To register interest in applying and to download (free of charge) procurement documents, please go to <https://uk.eu-supply.com/login.asp?B=NHSSW> This procurement is under the 'Light Touch' provisions of the PCR 2015

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

6

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For Torbay, potential contract term 6m+12m+12m

II.2) Description

II.2.1) Title

URGENT CARE RESPONSE

Lot No

2

II.2.2) Additional CPV code(s)

- 85312400 - Welfare services not delivered through residential institutions

II.2.3) Place of performance

NUTS codes

- UKK43 - Devon CC

Main site or place of performance

South Devon

II.2.4) Description of the procurement

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Devon County Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Urgent Community Response Care service in both Torbay and South Devon. This Urgent Community Response Care Service (UCR) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support. The Trust has divided its requirements up into the following two (2) lots: Lot 1 – Torbay starting with 250 (block) hours per week, contract period = 6m + 12m + 12m Lot 2 – South Devon starting with 250 (block) hours per week, contract period = 6m + 12m + 12m In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended). This procurement is open to all Providers currently in the Domiciliary Care or Live-In Care market or considering a move into either market. It is anticipated that delivery of the services will begin within 1 month of the contract award, which we anticipate to award by the end of December 2021. All potential Providers who wish to be considered will be required to complete an Invitation to Tender Pack. To register interest in applying and to download (free of charge) procurement documents, please go to <https://uk.eu-supply.com/login.asp?B=NHSSW> This procurement is under the 'Light Touch' provisions of the PCR 2015

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

6

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For South Devon, potential contract term 6m+12m+12m

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As per tender documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As per tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

As per tender documents

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

3 November 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom