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Contract

Provision of Independent Advocacy Service

Knowsley Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-024930

Procurement identifier (OCID): ocds-h6vhtk-03f69d

Published 24 August 2023, 12:04pm

Section I: Contracting authority

I.1) Name and addresses

Knowsley Council

Huyton Municipal Building - 1st Floor, Archway Road

Knowsley

L36 9YZ

Contact

Ms Kelly Black

Email

kelly.black@knowsley.gov.uk

Telephone

+44 1514434938

Country

United Kingdom

Region code

UKD7 - Merseyside

Internet address(es)

Main address

<http://www.knowsley.gov.uk>

Buyer's address

<http://www.knowsley.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Independent Advocacy Service

Reference number

DN654620

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for the Provision of Independent Advocacy Services.

The Service is split to two lots:

Lot 1 is for the provision of statutory and non-statutory advocacy for all vulnerable residents of Knowsley; and any person directed under statutory legislation where Knowsley Metropolitan Borough Council (KMBC) is the designated local authority.

Lot 2 is for the provision of statutory children's advocacy for children and young people resident to Knowsley.

The Provider of lot 1 will provide independent advocacy for vulnerable Knowsley residents in

respect to the legislation in section 4 above. It will also provide advocacy support on local projects, generic issue-based advocacy, parental advocacy, and Self / Peer Advocacy.

Where appropriate the Provider of lot 1 will enable the continuity of an advocate for

individual service users, in line with Care Act 2014 guidance, where more than one piece of

legislation applies.

The Provider of lot 1 will develop relationships with the Provider of lot 2 to ensure timely and

appropriate referrals. Both providers will work with the Council to create a system to

effectively collate relevant reporting information which is aligned to facilitate the

extrapolation of the data

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,021,037 / Highest offer: £2,021,037 taken into consideration

II.2) Description

II.2.1) Title

Lot 1 - provision of statutory and non-statutory advocacy for all vulnerable residents of Knowsley

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Knowsley Metropolitan Borough Council is looking to receive quotations from bidders for the

Provision of Independent Advocacy Service.

Lot 1 is for the provision of statutory and non-statutory advocacy for all vulnerable residents

of Knowsley; and any person directed under statutory legislation where Knowsley

Metropolitan Borough Council (KMBC) is the designated local authority.

The Provider of lot 1 will provide independent advocacy for vulnerable Knowsley residents in

respect to the legislation in section 4 above. It will also provide advocacy support on local projects, generic issue-based advocacy, parental advocacy, and Self / Peer Advocacy.

Where appropriate the Provider of lot 1 will enable the continuity of an advocate for

individual service users, in line with Care Act 2014 guidance, where more than one piece of

legislation applies.

The Provider of lot 1 will develop relationships with the Provider of lot 2 to ensure timely and

appropriate referrals. Both providers will work with the Council to create a system to effectively collate relevant reporting information which is aligned to facilitate the extrapolation of the data

II.2.6) Estimated value

Value excluding VAT: £1,493,417

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - provision of statutory children's advocacy for children and young people resident to Knowsley

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Knowsley Metropolitan Borough Council is looking to receive quotations from bidders for the

Provision of Independent Advocacy Service.

Lot 2 is for the provision of statutory children's advocacy for children and young people resident to Knowsley.

The provider of Lot 2 will be responsible for all Children's and Young Persons advocacy.

The provider will develop relationships with the Provider of lot 1 to ensure timely reaction to

appropriate referrals; and create a system to effectively report relevant information.

The providers of lots 1 and 2 will work together to ensure children who are transitioning to adult services have a seamless transition to adult's advocacy.

Both lots will be tendered simultaneously, and a working relationship should be agreed during the contracts' implementation phase. The same provider may bid for both lots.

II.2.6) Estimated value

Value excluding VAT: £527,820

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract

Contract No

DN654620

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

V.2.3) Name and address of the contractor

n-compass – Towards a Brighter Future

Edward VII Quay, Navigation Way,

Preston

PR2 2YF

Email

tenders@n-compass.org.uk

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,493,217

Section V. Award of contract

Contract No

DN654620

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

National Youth Advocacy Service (NYAS)

Tower House, Tower Road, Birkenhead

Merseyside

CH41 1FF

Email

tenders@nyas.net

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £527,820