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Tender

NHS Bristol North Somerset South Gloucestershire Integrated Care Board (ICB) Provision General Practice Core Training

NHS BRISTOL, NORTH SOMERSET AND SOUTH GLOUCESTERSHIRE INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024923

Procurement identifier (OCID): ocds-h6vhtk-051e03 ([view related notices](#))

Published 22 May 2025, 2:07pm

Scope

Reference

C362065

Description

Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) (the Commissioner) is seeking to secure a Prime Provider who has the capability and capacity to deliver General Practice Core Training, in line with the specified requirements.

The geography covered is that of NHS BNSSG ICB, namely the counties of Bristol, North Somerset and South Gloucestershire. A single lot is proposed for the total procurement area.

Services are scheduled to commence on 1 September 2025. The Contract will be for an initial

term of 3 (three) years, with an option to extend for any period up to a further 1 (one) year, as defined at the sole discretion of the Commissioner.

BNSSG ICS General Practice serves 1m population with 74 practices and 20 PCNs. Key to service delivery is the core training offered to General Practice Nurses (GPNs), Health Care Assistants (HCAs), Additional Role Reimbursement Scheme (ARRS) roles and non-clinical and management staff (NCS).

It is critical that this training content aligns to and is up to date with the national and local standards, contracts and priorities, pragmatically meeting the ongoing development needs of staff, and to enable the associated development of patient services, mindful of the ICS plan to reduce health inequalities.

- To provide an efficient platform and processes for general practice staff (and their line managers) to access, book, amend, cancel, get certification and review their course bookings (at individual and preferably practice and PCN level)
- Course communication to clearly explain the profession/s and level being provided for (to account for registered/ unregistered staff with various competencies) and to be fit for purpose in content, timing and language and to link with the Training Hub website.
- Course content to be specific to General Practice and fit-for-purpose for their needs.
- To provide robust and transparent reporting on a quarterly basis by practice, PCN and course and by profession/job role, to include sign-up, cancellation, DNA and attendance, participant feedback and learnings
- To provide an annual report evaluating service performance with recommendations for improvements.
- To provide existing and positive local presence, knowledge and experience of BNSSG such that training content matches local operational models and patient service provision needs.
- Demonstrate and apply knowledge of national, local and BNSSG contracts, policies and pathways.
- To provide blended training delivery methods to include simulation, pre-recorded, online and face to face training.
- Ensuring face to face training is maximised and provided across all BNSSG localities, particularly for 'softer' skills training and mindful of reasonable adjustments for neurodiversity or specific learning needs such as poor literacy.
- To provide professional, timely and constructive support to practices and PCNs with

queries, complaints and feedback to candidates (where their assessments are poor or a cause for concern)

- To be the key point of contact with practices and PCNs for all aspects of the service
- The contract holder will also be expected to support the Training Hub and ICB with any associated submissions or requests for information or data relating to this programme.
- The contract holder will be expected to support any reasonable request made in relation to service delivery.

TUPE elements does not apply.

Total combined maximum contract value across the full potential term of 4 (four) years including any optional extension years is £840,000.00.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

Total value (estimated)

- £672,000 excluding VAT
- £840,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2029
- 4 years

Description of possible extension:

The Commissioner at discretion can extend for 12 months.

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services

Contract locations

- UKK11 - Bristol, City of
- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

3 June 2025, 12:00pm

Tender submission deadline

16 June 2025, 12:00pm

Submission address and any special instructions

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

You will find the project titled: BNSSG ICB General Practice Core Training (C362065). If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 September 2025

Award criteria

Name	Type	Weighting
Quality	Quality	70%
Value	Cost	20%
Social Value	Quality	10%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure**Procedure type**

Open procedure

Special regime

Concession

Justification for not publishing a preliminary market engagement notice

General Practice Core Training PIN was published 13th Feb 2025.

Notice reference: 2025/S 000-004923

This was published under PCR

Documents

Associated tender documents

<https://health-family.force.com/s/Welcome>

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Contracting authority

NHS BRISTOL, NORTH SOMERSET AND SOUTH GLOUCESTERSHIRE INTEGRATED CARE BOARD

- NHS Organisation Data Service: QUY
- Public Procurement Organisation Number: PPCD-6597-HCDW

Floor 2, North Wing, 100 Temple Street

Bristol

BS1 6AG

United Kingdom

Email: scwcsu.scwprocurement.bnssq@nhs.net

Region: UKK11 - Bristol, City of

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS SOUTH CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

Summary of their role in this procurement: Procurement Advisor

- NHS Organisation Data Service: ODF
- Public Procurement Organisation Number: PXTZ-5316-XWPW

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

United Kingdom

Email: scwcsu.scwprocurement.bnssg@nhs.net

Website: <https://www.scwcsu.nhs.uk/>

Region: UKJ35 - South Hampshire

Contact organisation

Contact NHS SOUTH CENTRAL AND WEST COMMISSIONING SUPPORT UNIT for any enquiries.