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Tender

## **THE PROVISION OF THE RESILIENT FAMILIES SERVICE – FAMILIES TEAM**

Rhondda Cynon Taf CBC

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-024917

Procurement identifier (OCID): ocids-h6vhtk-02e8c3

Published 6 October 2021, 2:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Rhondda Cynon Taf CBC

The Pavilions, Clydach Vale

Tonypandy

CF40 2XX

#### **Email**

[purchasing@rctcbc.gov.uk](mailto:purchasing@rctcbc.gov.uk)

#### **Telephone**

+44 1443

#### **Country**

United Kingdom

**NUTS code**

UKL15 - Central Valleys

**Internet address(es)**

Main address

<http://www.rctcbc.gov.uk/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0276](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0276)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

THE PROVISION OF THE RESILIENT FAMILIES SERVICE – FAMILIES TEAM

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The contract is to appoint a Lead provider to deliver the Families Team element of the Resilient Families Service (RFS).

The team will work with families assessed as requiring early interventions where coordinated and multi-agency support is required. The Families Team will also receive cases transferred from the other RFS teams on completion of successful outcomes to provide support to build resilience. The team will have a good understanding of evidence relating to promoting change in families and consider the known risk factors that may occur during this process.

The Families Team will comprise of Intervention Workers, who will provide a central point of contact and advocate for families and provide direct support.

The Families Team Intervention workers will work alongside partners to ensure the following;

1. The intervention plan is effectively delivered including the co-ordination of professionals and services involved in the delivery of aspects of the plan
2. To be the central contact point for the family and all professionals and services involved in the plan and address any issues that risk disengagement from the process
3. The team are family focused and employ a strength based approach that empowers families to identify their own solutions and recognise the distance travelled
4. The team actively encourage the ongoing engagement with universal services

5. Where a family is open to the team and a Police Protection Notice is received, the initial child protection check is undertaken by the intervention worker.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,350,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

#### **II.2.4) Description of the procurement**

The contract is to appoint a Lead provider to deliver the Families Team element of the Resilient Families Service (RFS).

The team will work with families assessed as requiring early interventions where coordinated and multi-agency support is required. The Families Team will also receive cases transferred from the other RFS teams on completion of successful outcomes to provide support to build resilience. The team will have a good understanding of evidence relating to promoting change in families and consider the known risk factors that may occur during this process.

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1. The intervention plan is effectively delivered including the co-ordination of professionals and services involved in the delivery of aspects of the plan
2. To be the central contact point for the family and all professionals and services involved in the plan and address any issues that risk disengagement from the process

3. The team are family focused and employ a strength based approach that empowers families to identify their own solutions and recognise the distance travelled
4. The team actively encourage the ongoing engagement with universal services
5. Where a family is open to the team and a Police Protection Notice is received, the initial child protection check is undertaken by the intervention worker

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The contract is planned to commence on 1st April 2022 and run for a period of 4 years. Following this, the contract may be further extended by 2 years.

Please see Tender document for further information.

It is advised that TUPE will apply to this contract.

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

as per tender documentation

#### **III.2) Conditions related to the contract**

##### **III.2.2) Contract performance conditions**

as per tender documentation

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

as per tender documentation

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 November 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=114304](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=114304)

(WA Ref:114304)

The buyer considers that this contract is suitable for consortia.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom