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Contract

Provision of Finance Management System

Hafod Housing Association

F03: Contract award notice

Notice identifier: 2024/S 000-024875

Procurement identifier (OCID): ocds-h6vhtk-041b9a

Published 7 August 2024, 2:14pm

Section I: Contracting authority

I.1) Name and addresses

Hafod Housing Association

St Hilary Court, Copthorne Way, Culverhouse Cross

CARDIFF

CF5 6ES

Email

procurement@hafod.org.uk

Telephone

+44 2920675823

Fax

+44 2920672499

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

<https://www.hafod.org.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA1147

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Registered Social Landlord

I.5) Main activity

Other activity

Registered Social Landlord

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Finance Management System

Reference number

2024H000073.00

II.1.2) Main CPV code

- 48442000 - Financial systems software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The scope of this tender is to review proposals for the Provision and implementation of a Finance Management System.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £820,916.40

II.2) Description

II.2.2) Additional CPV code(s)

- 72253200 - Systems support services
- 72250000 - System and support services
- 48810000 - Information systems

- 48781000 - System management software package
- 48780000 - System, storage and content management software package
- 48627000 - Real-time operating system software package
- 48610000 - Database systems
- 48625000 - Open systems operating systems

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Hafod are seeking a more streamlined systems landscape, where we rely less on point solutions and multiple integrations between various systems which prove to be cumbersome for colleagues. We require a new Finance Management System to better support our care and support colleagues, as well as housing.

Hafod has adopted a cloud first approach to our technology platforms and as such as seeking a Software as a Service (SaaS) finance system as part of our tender. This approach is clearly outlined in our Digital Strategy.

The key deliverables for this project are:

- Implementation of a financial management system.
- Seamless/improved integration with our new Housing System to support the flow of data between systems.
- Improved reporting capabilities for better insight on our data.
- A system that will better support our Care and Support teams.
- An improved Purchase to Pay (P2P) experience for colleagues.
- Increased opportunities for automation to reduce manual, repetitive tasks.
- Improved processes, supported by a new system.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034397](#)

Section V. Award of contract

Contract No

2024H000073.00

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 July 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CIVICA UK LIMITED

Southbank Central, 30 Stamford Street

London

SE19LQ

Telephone

+44 7936882670

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £820,916.40

Section VI. Complementary information

VI.3) Additional information

(WA Ref:143643)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom