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Tender

Provision of On Train Catering Services (Avanti and TransPennine Express)

FIRST RAIL HOLDINGS LIMITED
First Trenitalia West Coast Rail Limited
First Transpennine Express Limited

F05: Contract notice – utilities
Notice identifier: 2022/S 000-024868
Procurement identifier (OCID): ocds-h6vhtk-0365fe
Published 5 September 2022, 6:56pm

Section I: Contracting entity

I.1) Name and addresses

FIRST RAIL HOLDINGS LIMITED

8th Floor, The Point, 37 North Wharf Road

LONDON

W21AF

Contact

Claire Painter

Email

FRH-procurement.indirects@firstrail.com

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

05154485

Internet address(es)

Main address

<https://www.firstgroupplc.com/about-firstgroup/uk-rail.aspx>

I.1) Name and addresses

First Trenitalia West Coast Rail Limited

8th Floor The Point, 37 North Wharf Road

London

W2 1AF

Contact

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United Kingdom

Region code

UK - United Kingdom

Companies House

10349442

Internet address(es)

Main address

<https://www.avantiwestcoast.co.uk/>

I.1) Name and addresses

First Transpennine Express Limited

8th Floor The Point, 37 North Wharf Road

London

W2 1AF

Contact

Claire Painter

Email

FRH-Procurement.Indirects@firstrail.com

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

09111801

Internet address(es)

Main address

<https://www.tpexpress.co.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<http://redirect.transaxions.com/events/68AXq>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/68AXq>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of On Train Catering Services (Avanti and TransPennine Express)

II.1.2) Main CPV code

- 55522000 - Catering services for transport enterprises
 - UA01 - Food products
 - UA02 - Beverages

II.1.3) Type of contract

Services

II.1.4) Short description

First Rail Holdings (FRH) tender for On-Train Catering Services on behalf of Avanti West Coast (Avanti) and Transpennine Express (TPE) for the provision of end to end Catering Services including; New Product Development (NPD)/ Product Procurement & Delivery and associated Supply Chain Management, Final Mile Logistics (from receipt of Goods into Service Centre through to delivery to trainside) and Outsourced On-Train Retail

Trolley Services (TPE only).

On-Train Catering Services relate to the provision of food products suitable for either retail or complimentary purposes on board train services in First Class, Standard Premium (Avanti only) or Standard Class to ensure rail passenger access to refreshments during their journey either via trolley services or dedicated onboard sales outlets. NB This requirement also includes the provision of products to First Class lounge facilities at specific stations, special events and some HQ Office locations.

II.1.5) Estimated total value

Value excluding VAT: £119,600,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Avanti West Coast Final Mile Logistics (including overall governance responsibility for Lot 2)

Lot No

1

II.2.2) Additional CPV code(s)

- 55520000 - Catering services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Specific Service Centre locations as detailed in the PQQ document.

II.2.4) Description of the procurement

The successful tenderer will be accountable for all processes and staffing requirements relating to the safe and efficient management of catering goods from the point they enter their specified premises, through delivery to the train, and then reverse logistics for goods coming back. Key activities include:

- Professional, safe and efficient warehouse management, including relevant IT systems,
- Maximising availability, whilst minimising waste
- Product order and delivery to trains, lounges etc in accordance with forecasting provided by Avanti
- Maintenance of Avanti premises and assets,
- Robust safety and food safety systems to ensure that all safety risks are managed, monitored and minimised,
- Engagement and management of the supplier staff, minimising sickness and turnover.
- NB For the avoidance of doubt, staffing onboard Avanti trains is OUT of scope, as this is conducted inhouse by Avanti.
- TUPE applies for incumbent Supplier staff (c 211 individuals).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £36,800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend the contract for a period up to 24 months.

NB The estimated contract value specified in II.2.6 is for the initial 3 year term. The estimated value of the 2 year extension value is estimated at £25,700,000. Therefore the total estimated contract value is £62,500,000 for the full 5 year term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Avanti West Coast New Product Development/Product Procurement & Delivery and associated Supply Chain Management

Lot No

2

II.2.2) Additional CPV code(s)

- 15000000 - Food, beverages, tobacco and related products
 - UA01 - Food products
 - UA02 - Beverages

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The successful tenderers will be accountable for the processes and staffing required to deliver services through lead all processes from New Product Development/Product Specification through to delivery to specified premises of the final mile logistics (i.e. Service Centre locations as detailed in the PQQ documentation). Key activities include:

- NPD activities: Avanti provide a brief, the passenger forecast and the budget. The supplier must provide a specification against this to meet the brief.

Sourcing products at the best value for money price, and then actively managing this to ensure we stay competitive through the product lifecycle.

- Ensuring our Supplier base is safe, and responsible.
- Management of lower tier (subcontracted third party) food and product suppliers either sourced by the supplier or designated by Avanti.
- Specification, order and supply of food and ancillary catering product. This includes creation of documentation such as calorific and allergen advice, maintenance of a 'bill of materials'.
- Accountable for ensuring the correct level of food and catering product is available for order and/or push to the final mile logistics supplier.
- Sense check of orders to minimise waste due to error and/or system fault.
- Invoicing Avanti for the goods procured, with appropriate backup such that it is clear that goods were received.
- TUPE applies for incumbent Supplier staff (c 6 individuals).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £62,700,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend the contract for a period up to 24 months.

NB The estimated contract value stated in II.2.6 is for the initial 3 year term of the agreement. The estimated value of the 2 year extension value is £44,000,000. Therefore the total estimated contract value is £106,700,000 for the full 5 year term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

TransPennine Express Wholly Outsourced On-Train Catering Services

Lot No

3

II.2.2) Additional CPV code(s)

- 55522000 - Catering services for transport enterprises
 - UA01 - Food products
 - UA02 - Beverages

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Specific Service Centre locations as detailed in the PQQ documentation.

II.2.4) Description of the procurement

The successful tenderer will be accountable for the processes and staffing required to lead all processes from New Product Development/Product Specification through to

delivery to specified premises for final mile logistics, together with all processes relating to the safe and efficient management of catering goods from the point they enter their specified premises, through delivery to the train, and then reverse logistics for goods coming back. In addition, the successful tenderer will be accountable for all processes and staffing required to deliver on-train catering retail Services for rail customers to purchase food and beverage on board specified TPE train services.

Key activities include:

Professional, safe and efficient warehouse management, including relevant IT systems,

Maximising availability, whilst minimising waste

Product order and delivery to trains etc in accordance with forecasting provided by TPE

Maintenance of TPE premises and assets,

Robust safety and food safety systems to ensure that all safety risks are managed, monitored and minimised,

Engagement and management of the supplier staff, minimising sickness and turnover.

NPD activities: TPE provide a brief, the passenger forecast and the budget. The supplier must provide a specification against this to meet the brief.

Sourcing products at the best value for money price, and then actively managing this to ensure we stay competitive through the product lifecycle.

Ensuring our Supplier base is safe, and responsible.

Management of lower tier (subcontracted third party) food and product suppliers either sourced by the supplier or designated by TPE.

Specification, order and supply of food and ancillary catering product. This includes creation of documentation such as calorific and allergen advice, maintenance of a 'bill of materials'.

Accountable for ensuring the correct level of food and catering product is available for order and/or push to the final mile logistics supplier.

Sense check of orders to minimise waste due to error and/or system fault.

Providing open book management information to demonstrate performance against the agreed P&L account.

NB For the avoidance of doubt, staffing onboard TPE trains is IN scope for this Lot.

- TUPE applies for incumbent Supplier staff (c 145 individuals).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £20,100,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend the contract for a period up to 24 months.

NB The estimated contract value stated in II.2.6 is for the initial 3 year term of the agreement. The estimated value of the 2 year extension is £13,400,000. Therefore the total estimated contract value is £33,500,000 for the full 5 year term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 October 2022

Local time

7:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

First Rail Holdings

London

Country

United Kingdom