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Contract

Sandwell Domiciliary Care Service

Sandwell Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2022/S 000-024863

Procurement identifier (OCID): ocds-h6vhtk-030948

Published 5 September 2022, 5:18pm

Section I: Contracting authority

I.1) Name and addresses

Sandwell Metropolitan Borough Council

PO Box 2374,

Oldbury

B69 3DB

Email

DomCare_Project@sandwell.gov.uk

Country

United Kingdom

NUTS code

UKG37 - Sandwell

Internet address(es)

Main address

<https://www.sandwell.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sandwell Domiciliary Care Service

Reference number

ASC084

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

ASC084 Domiciliary Care Service - Sandwell Metropolitan Borough Council wishes to appoint 15 Providers to the Tier 1 List and an unlimited number of Providers to the Tier 2 List for the provision of Domiciliary Care to eligible individuals living in Sandwell. All Providers will be appointed to deliver the Service across the whole of the Borough of Sandwell. It is anticipated that the Service will support approximately 20,000 to 25 000 hours of care per

week, however the amount of hours of care per week may vary during the duration of the Agreement. The Service will provide a broad range of general personal care and support services to eligible adults (18 years old and over) aimed at enabling individuals to maintain and recover maximum independence, support their wellbeing, provide support to individuals who have recently left hospital and ultimately allow people to remain living in their own homes.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £250,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG37 - Sandwell

Main site or place of performance

Metropolitan Borough of Sandwell

II.2.4) Description of the procurement

ASC084 Domiciliary Care Service - Sandwell Metropolitan Borough Council wishes to appoint 15 Providers to the Tier 1 List and an unlimited number of Providers to the Tier 2 List for the provision of Domiciliary Care to eligible individuals living in Sandwell. All Providers will be appointed to deliver the Service across the whole of the Borough of Sandwell. It is anticipated that the Service will support approximately 20,000 to 25 000 hours of care per week, however the amount of hours of care per week may vary during the duration of the Agreement. The Service will provide a broad range of general personal care and support services to eligible adults (18 years old and over) aimed at enabling individuals to maintain and recover maximum independence, support their wellbeing, provide support to individuals who have recently left hospital and ultimately allow people to remain living in their own

homes. The initial maximum hourly rate of £16.00 for the service has been set by the Council which will be reviewed annually in April of each year. Where appropriate, rates will be increased using a Fee Rate Escalator. Details of the Fee Rate Escalator are contained in the Procurement Documents. Providers will be required to provide a high-quality service that aligns with the Council's vision for Adult Social Care and whilst participating in the further implementation of the personalisation agenda, giving citizens greater choice and control in this process. The overarching Domiciliary Care Service Agreement will commence on 1st September 2022 for an initial period of 5 years with the option of extending for up to an additional 5 years. Bidders attention is drawn to and they should note the following: a) There is no guarantee of volumes of work as referrals can decrease and / or increase; b) There is no guarantee that all Providers will receive an equal share of the work; c) Use of the Council's eBrokerage System for Referrals will be mandatory; d) The Terms and Conditions of Agreement Document, attached as Appendix 4 of the ITT, partly reflects services currently being provided by existing organisations and, therefore, the Transfer of Undertakings (Protection of Employment) Regulations 1981 may apply to this Contract. As such prospective Bidders should seek their own legal advice with regards to TUPE; e) The Council does not hold any TUPE Information. Details of unsuccessful Incumbent Providers TUPE Contact Points will be sent to successful Bidders in the Award letters; f) The Tender will be Reopened every 6 to 12 months, or at such other times at the sole discretion of the Council, for the addition, subject to passing evaluation, of Providers to the Tier 2 List – full details are contained in the ITT documents; g) The Tier 1 List will be Refreshed every 2 to 4 years, or at such other times at the sole discretion of the Council, full details are contained in the ITT documents.

II.2.5) Award criteria

Quality criterion - Name: As per the Invitation to Tender and Tender Response Document / Weighting: As above

Cost criterion - Name: Not Applicable - Fee Rate Set By Council / Weighting: As above

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-000688](#)

Section V. Award of contract

Contract No

ASC084

Title

Sandwell Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 83

Number of tenders received from SMEs: 74

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 83

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Awarding Care Ltd

59 Bridge Street

Wednesbury

WS10 0AH

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09608091

Internet address

<https://awardingcare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cherish Home Care Ltd

14 Chester Road

Sutton Coldfield

B73 5DA

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

04642721

Internet address

<https://www.cherishhomecare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CSK Support 24 Ltd

Suite 3 First Floor, Mercer House, 780a Hagley Road West

Oldbury

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

08673632

Internet address

<https://csksupport24.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

DHC Midlands Ltd

9 Church Street, W

Wolverhampton

WV11 1SR

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10135970

Internet address

<https://www.diamondhomecare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Homecare4U Limited

Haldon House, Brettell Lane

Brierley Hill

DY5 3LQ

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07455354

Internet address

<http://www.homecare4u.info/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

LJM Homecare Ltd

Unit 3 Shaw House, Shaw Hellier Avenue, Two Woods Lane

Brierley Hill

DY5 1TA

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07282398

Internet address

http://www.ljm-homecare.net/homecare_start.php

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

London Care Ltd trading as Custom Care

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

03117278

Internet address

<https://customcare.co.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sevacare (UK) Ltd

Unit 9 Pendeford Place, Pendeford Business Park, Wobaston Road

Wolverhampton

WV9 5HD

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

03615347

Internet address

<https://sevacare.org.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Solution2Care Services Limited

CIBA Building, Suite 1 Lower Ground Floor, 146 Hagley Road

Birmingham

B16 9NX

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10549650

Internet address

<https://solution2careservices.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THC Care Ltd

5 Venture Business Park, Bloomfield Road

Tipton

DY4 9ET

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

11591473

Internet address

<https://www.thccare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Sandwell Crossroads Care Attendant Scheme Ltd

494 Wolverhampton Road

Oldbury

B68 8DG

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

02950188

Internet address

<https://www.sandwellcrossroads.org/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Trust In Care Limited

Smethwick Council House (SMBC), High Street

Smethwick

B66 3NT

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

11476060

Internet address

<https://www.trustin-care.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Watra Care Limited

357 Dudley Road

Birmingham

B18 4HB

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

08024657

Internet address

<https://watracare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

West Bromwich African Caribbean Resource Centre

4-5 St Francis Factory Estate, Thomas Street

West Bromwich

B70 6LY

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

03916617

Internet address

<https://www.wbacrc.org.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

5 Care Services Ltd

The Enterprise Hub, 34 Green Lane

Walsall

WS2 8HB

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07397469

Internet address

<https://5careservices.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Actual Care Services Ltd

110 Grove Lane, Handsworth

Birmingham

B21 9HA

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10724461

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Aregon Care Ltd

Unit 9 Coneygree Industrial Estate

Tipton

DY4 8XP

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

11366144

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bankplus Care Services (Registered as Bankplus Recruitment and Training Ltd)

Unit F29, West Midlands House

Willenhall

WV13 2HA

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10393400

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Brightside Carers Ltd

AJ House, 22 James Road, Tyseley

Birmingham

B11 2BA

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09740936

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cadog Homecare Ltd (Sea Mills Care Ltd)

Carmarthen Road Business Park, Carmarthen Road

Llandeilo

SA19 6RS

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

13376993

Internet address

<https://www.cadoghomecare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Avenues Limited

1325 Stratford Road, Hall Green

Birmingham

B28 9HH

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

06831431

Internet address

<http://www.careavenues.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Carepoint Ltd trading as Alternative Care

Suite 1, Parkside House, Oldbury Road

Rowley Regis

B65 0LG

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

04603208

Internet address

<https://www.alternativecare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Charter Care (West Midlands) Ltd

84 Birmingham Street

Oldbury

B69 4EB

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

03812003

Internet address

<https://chartercare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CM Community Care Services Ltd

86 Tettenhall Road

Wolverhampton

WV1 4TF

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

02311237

Internet address

<https://www.cmccs.com/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Delight Essential Services UK Limited trading as Dolphin Healthcare Services

Sheldon Community Centre, Sheldon Heath Road

Birmingham

B26 2RU

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

08513887

Internet address

<https://www.dolphinhealthcare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Desired Care 4 U Limited

75 Waterloo Road, Smethwick

Birmingham

B66 4JN

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07996808

Internet address

<https://www.desiredcare4u.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

DT Care Services Ltd

1558a Stratford Road, Hall Green

Birmingham

B28 9HA

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07735190

Internet address

<https://www.dtcareservices.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eden Adaptions Ltd (Omnia Support Limited)

First House, 1 Sutton Street

Birmingham

B1 1PE

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07299222

Internet address

<https://www.omniasupport.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Freedom and Lifestyle Limited trading as Midlands Community Homecare

Pure Office Oldbury, Broadwell Road

Oldbury

B69 4BY

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07116425

Internet address

<https://www.midlandcommunityhomecare.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Great Care Home Health Care Services

9 St Michaels Court, Victoria Street

West Bromwich

B70 8ET

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

06945530

Internet address

<https://www.greatcareservices.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Healthcare 1st Choice Limited

Office 3, Biz Space, Planetary Road

Willenhall

WV13 3SF

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09313006

Internet address

<https://www.healthcarefirstchoicelimited.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hebe Healthcare Ltd

78 Hill Street

Birmingham

B5 4AH

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07488164

Internet address

<http://www.hebehealthcare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Homecare For You Ltd

Jasmine House, C1 Cunliffe Road, Whitebirk Industrial Estate

Blackburn

BB1 5UA

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

04743148

Internet address

<http://www.homecare-foryou.com/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ignite Health & Homecare Services Ltd

Ignite House, 91 Trench Road

Telford

TF2 6PL

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07438129

Internet address

<https://www.ignitehealth.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Inn Care Limited

342a Summer Lane

Birmingham

B19 3QL

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10684264

Internet address

<https://inncareservices.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Inspire You Care Ltd

Suite 102i, Ciba Building, 146 -150 Hagley Road, Edgbaston

Birmingham

B16 9NX

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10749768

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

JLKare and Support Limited

Unit 7-8 West Cross Shopping Centre, Oldbury Road

Smethwick

B66 1JG

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10148283

Internet address

<https://jlkare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Kensington Community Care (Gloucester) Ltd

St Matthews Business Centre, Duddeston Manor Road, Nechells

Birmingham

B7 4QD

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

0760758

Internet address

<https://www.kensingtoncare.org.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Konastone Healthcare Ltd

20 Brook House, Brook Street

Tipton

DY4 9DD

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10256592

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Living Hope Healthcare Ltd

2 Lennox Street

Birmingham

B19 2PB

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09151474

Internet address

<https://www.livinghopehealthcareltd.org>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Midland Care Support & Enablement Ltd

Charter House, Wyvern Court, Wyvern Business Park, Stanier Way

Derby

DE21 6BF

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09727660

Internet address

<https://www.midlandcse.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Monarch Care Services UK Ltd

Regis House, 223 Halesowen Road, Old Hill

Cradley Heath

B64 6JE

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07870908

Internet address

<https://www.monarchcareuk.com/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

My Door Care Limited

Suite 5B, 51 Calthorpe Rd

Birmingham

B15 1TH

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

12834213

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PBL Care Limited

Benson House, 98-104 Lombard Street

Birmingham

B12 0QR

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09550126

Internet address

<https://pblcare.com/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Pleasant Valley Care Ltd

83 Hagley Road, Cobalt Square - 4th Floor

Birmingham

B16 8QG

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

08763685

Internet address

<https://www.pleasantvalleycare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Primera Assisted Living Limited

22A Caroline Street

Birmingham

B3 1UE

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07690788

Internet address

<https://primerahealthcare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Proper Home Care Limited

Trafalgar House, 47-49 King Street

Dudley

DY2 8PS.

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10998953

Internet address

<https://www.properhomecare.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Prudent Health Services Limited

Pure Offices, Broadwell Road

Oldbury

B69 4BY

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07567378

Internet address

<http://prudenthealth.co.uk/Index.html>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Relax Care Limited

Unit 1 Alma House, Newtown Shopping Centre

Birmingham

B19 2AB

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

10814856

Internet address

<https://www.relaxcare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sage Care Limited

Cardinal House, Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

03288501

Internet address

<https://sage-care.co.uk/>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sandwell Care Services Ltd

36 Rood End Road, Rood End, Smethwick

Oldbury

B68 8SG

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09491426

Internet address

<https://sandwellcareservices.com/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secure Healthcare Limited

Suite One, Grand Station, Sun Street

Wolverhampton

WV10 0BF

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09742364

Internet address

<https://securehealthcaresolutions.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Serenity Homecare Limited

829 Stratford Road, Springfield

Birmingham

B11 4DA

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07242636

Internet address

<https://www.serenityhomecare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smethwick ASRA Limited

Fenton Street

Smethwick

B66 1HR

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

02173760

Internet address

<https://www.smethwickasra.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Solitaire Homecare Services Limited

77 Francis Road, Edgbaston

Birmingham

B16 8SP

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

04899791

Internet address

<https://solitairehomecare.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Stephen Support Services Ltd trading as Clements HealthCare

13 Carters Green

West Bromwich

B70 9QP

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

09680966

Internet address

<https://www.clementshealthcare.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Temple Mead Care Ltd trading as Elite Care 24/7

Suite 4, 156 Hockley Hill

Birmingham

B18 5AN

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

08123638

Internet address

<https://www.elitecare247.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Unique Care Network Limited

203, Block 2, Sandwell Business Development Centre, Oldbury Road

Smethwick

B66 1NN

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

07517932

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Universal Care Services (UK) Ltd

3 Ella Mews

London

NW3 2NH

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

06923671

Internet address

<https://www.universalcareservices.co.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,000,000

Total value of the contract/lot: £250,000,000

Section VI. Complementary information

VI.3) Additional information

The Council will be Reopening the ITT from time to time (approximately every 6 to 12 months but this may differ at the Council's discretion) for additional Providers to be added to Tier 2. The Council will be using the In-Tend e-Tendering System for the Reopening exercise, please visit <https://in-tendhost.co.uk/sandwellmbc> to access the Sandwell MBC In-Tend Supplier Portal. From here you will be able to register your company, express an interest in the opportunity once it has been advertised, and gain access to the ITT and other related documents. Once you have registered with the website and you are logged in, from the top menu bar click on Tenders to list all the current opportunities. Once you have found the relevant opportunity you should click on View Details in order to Express Interest. You need to click the "opt in" button to view, download the documents and submit a Tender Response. For a Step by Step user guide to the Sandwell MBC In-Tend Supplier Portal please click on the 'Guidance for Suppliers' section of the website. All clarification questions and procurement responses must be carried out via the Sandwell MBC In-Tend Supplier Portal. If you have any problems registering or uploading tender documents via the website, then please contact the In-Tend Support team directly by phoning 0844 2728810 or emailing support@in-tend.co.uk

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England

Royal Courts of Justice the Strand

London

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