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Tender

CWC21082 - Housing Tenant and Scrutiny Engagement

Wolverhampton City Council

F02: Contract notice

Notice identifier: 2021/S 000-024862

Procurement identifier (OCID): ocds-h6vhtk-02e88b

Published 6 October 2021, 9:51am

Section I: Contracting authority

I.1) Name and addresses

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

Contact

Miss Anna Dumont

Email

Anna.Dumont@wolverhampton.gov.uk

Telephone

+44 1902551099

Country

United Kingdom

NUTS code

UKG39 - Wolverhampton

Internet address(es)

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhamptontenders.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.wolverhamptontenders.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.wolverhamptontenders.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWC21082 - Housing Tenant and Scrutiny Engagement

Reference number

DN569884

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

City of Wolverhampton Council (CWC) own over 22,000 properties within the city, that are managed across five managing agents; Wolverhampton Homes and the city's four tenant management organisations (TMOs).

The Council is seeking a service provider who will deliver a tenant led scrutiny and engagement service for tenants in the scrutiny of the City of Wolverhampton Council's Housing Services performance. The provider will work in partnership with the Council and its Managing Agents to establish a new scrutiny process to be imbedded into existing governance structures, recruit and support tenants and leaseholders to facilitate the scrutiny process and increase the number of tenants engaged in strategic consultation. The aim of the service is to enable tenants to influence, challenge and scrutinise performance and policy to improve service quality and outcomes for all.

The service will be completely independent of both the Council and its Managing Agents and will be accessible to all Council tenants and leaseholders, the service provision must therefore reflect a variety of needs and methods of engagement so that all tenants and leaseholders that want to be involved (to varying degrees) can.

II.1.5) Estimated total value

Value excluding VAT: £280,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG39 - Wolverhampton

II.2.4) Description of the procurement

City of Wolverhampton Council (CWC) own over 22,000 properties within the city, that are managed across five managing agents; Wolverhampton Homes and the city's four tenant management organisations (TMOs).

The Council is seeking a service provider who will deliver a tenant led scrutiny and engagement service for tenants in the scrutiny of the City of Wolverhampton Council's Housing Services performance. The provider will work in partnership with the Council and its Managing Agents to establish a new scrutiny process to be imbedded into existing governance structures, recruit and support tenants and leaseholders to facilitate the scrutiny process and increase the number of tenants engaged in strategic consultation. The aim of the service is to enable tenants to influence, challenge and scrutinise performance and policy to improve service quality and outcomes for all.

The service will be completely independent of both the Council and its Managing Agents and will be accessible to all Council tenants and leaseholders, the service provision must therefore reflect a variety of needs and methods of engagement so that all tenants and leaseholders that want to be involved (to varying degrees) can.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £280,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As per tender documentation available at www.wolverhamptontenders.com

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 November 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

4 November 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Director of Governance

Civic Centre, St Peter's Square

Wolverhampton

WV1 1SH

Country

United Kingdom