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Tender

## **CWC21082 - Housing Tenant and Scrutiny Engagement**

Wolverhampton City Council

F02: Contract notice

Notice identifier: 2021/S 000-024862

Procurement identifier (OCID): ocds-h6vhtk-02e88b

Published 6 October 2021, 9:51am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

#### **Contact**

Miss Anna Dumont

#### **Email**

[Anna.Dumont@wolverhampton.gov.uk](mailto:Anna.Dumont@wolverhampton.gov.uk)

#### **Telephone**

+44 1902551099

#### **Country**

United Kingdom

**NUTS code**

UKG39 - Wolverhampton

**Internet address(es)**

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhamptontenders.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.wolverhamptontenders.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.wolverhamptontenders.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CWC21082 - Housing Tenant and Scrutiny Engagement

Reference number

DN569884

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

City of Wolverhampton Council (CWC) own over 22,000 properties within the city, that are managed across five managing agents; Wolverhampton Homes and the city's four tenant management organisations (TMOs).

The Council is seeking a service provider who will deliver a tenant led scrutiny and engagement service for tenants in the scrutiny of the City of Wolverhampton Council's Housing Services performance. The provider will work in partnership with the Council and its Managing Agents to establish a new scrutiny process to be imbedded into existing governance structures, recruit and support tenants and leaseholders to facilitate the scrutiny process and increase the number of tenants engaged in strategic consultation. The aim of the service is to enable tenants to influence, challenge and scrutinise performance and policy to improve service quality and outcomes for all.

The service will be completely independent of both the Council and its Managing Agents and will be accessible to all Council tenants and leaseholders, the service provision must therefore reflect a variety of needs and methods of engagement so that all tenants and leaseholders that want to be involved (to varying degrees) can.

#### **II.1.5) Estimated total value**

Value excluding VAT: £280,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKG39 - Wolverhampton

### **II.2.4) Description of the procurement**

City of Wolverhampton Council (CWC) own over 22,000 properties within the city, that are managed across five managing agents; Wolverhampton Homes and the city's four tenant management organisations (TMOs).

The Council is seeking a service provider who will deliver a tenant led scrutiny and engagement service for tenants in the scrutiny of the City of Wolverhampton Council's Housing Services performance. The provider will work in partnership with the Council and its Managing Agents to establish a new scrutiny process to be imbedded into existing governance structures, recruit and support tenants and leaseholders to facilitate the scrutiny process and increase the number of tenants engaged in strategic consultation. The aim of the service is to enable tenants to influence, challenge and scrutinise performance and policy to improve service quality and outcomes for all.

The service will be completely independent of both the Council and its Managing Agents and will be accessible to all Council tenants and leaseholders, the service provision must therefore reflect a variety of needs and methods of engagement so that all tenants and leaseholders that want to be involved (to varying degrees) can.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £280,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section III. Legal, economic, financial and technical information**

**III.2) Conditions related to the contract**

**III.2.2) Contract performance conditions**

As per tender documentation available at [www.wolverhamptontenders.com](http://www.wolverhamptontenders.com)

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 November 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

4 November 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Director of Governance

Civic Centre, St Peter's Square

Wolverhampton

WV1 1SH

Country

United Kingdom