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Contract

Supplementary Framework Agreement for Support at Home (Home Support and Supported Living)

Falkirk Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-024859

Procurement identifier (OCID): ocids-h6vhtk-0365f6

Published 5 September 2022, 5:00pm

Section I: Contracting authority

I.1) Name and addresses

Falkirk Council

Municipal Buildings, West Bridge Street

Falkirk

FK1 5RS

Email

pcu@falkirk.gov.uk

Telephone

+44 1324506566

Country

United Kingdom

NUTS code

UKM76 - Falkirk

Internet address(es)

Main address

<http://www.falkirk.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00184

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Supplementary Framework Agreement for Support at Home (Home Support and Supported Living)

Reference number

AS/004/22

II.1.2) Main CPV code

- 85320000 - Social services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council currently sources support at home services through its Support at Home (Home Support and Supported Living) Framework (SW/035/18) and the Scotland Excel Flexible Framework for Care & Support (1318) (the existing frameworks). This supplementary framework is designed to complement these routes. It may be used where there remains a level of unmet demand after attempts to source packages of care from the existing frameworks have been unsuccessful. Therefore participation in this supplementary framework is limited to providers who are not on the existing frameworks.

The service covers both long and short term support needs and may include personal care, domestic support, housing support, social and emotional support as well as providing support to families and carers.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.1) Title

Home Support

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

The service covers both long and short term support needs and may include personal care, domestic support, social and emotional support as well as providing support to families and carers. In line with re-ablement practices, the service aims to help people sustain, recover or manage their health, skills and abilities to lead independent and fulfilling lives within their local communities.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for People with Physical Disabilities including those with Sensory Impairment

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Services for People with Physical Disabilities should fulfil an enabling role supporting people to regain confidence and motivation, maximising their potential and supporting them to live as independently as possible.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for People with Learning Disabilities including those with Autism Spectrum Disorder

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Service Users affected by Learning Disability exhibit an impairment of their intellectual, adaptive and social functioning.

Service Users with Learning Disabilities may have particular communication support needs requiring the use of communication support systems such as Talking Mats, Makaton as well as other augmentative and alternative communication aids, for example, picture and symbol communication boards, electronic communication devices etc.

Service Users with Learning Disabilities may also require support to interact with others and their environment ensuring that any risks posed, by or to the individual, are managed appropriately.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for People with Mental Health Difficulties

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Service Users within this category are typically individuals who have been diagnosed as having a severe and enduring mental illness, such as Schizophrenia or Severe Affective Disorder. Service Users affected by Mental Health difficulties may require support because they are acutely unwell or have long term mental illness which significantly impacts their functioning and motivation to care independently for themselves and also their ability to sustain relationships. Service users may also lead chaotic lifestyles leading to recurring crises requiring the need for mental health support from a variety of services. Service Users may also present significant risk to their own safety or that of others.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for Older People

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Service Users within this category are typically Older People with higher levels of support needs due to physical frailty, ill health and/or dementia.

Service Users will require support to be delivered on a flexible basis in recognition that their needs and presentation may change. It is important that Service Users with Dementia are supported in a way which promotes their independence whilst balancing risks.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supported Living for People who are or have been subject to the Criminal Justice System

Lot No

6

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Service Users who are, or have been, subject to the Criminal Justice System may at times require support in order to live in their community. Support may be required due to the risks associated with the individuals offending behaviour or may arise from disability or mental health issues. Service Users who require support via the Support at Home (Home Support and Supported Living) Framework will be those, requiring lengthy periods of supervision at a high level of intensity, particularly in the early periods after release from custody, typically with a history of multiple sexual or violent offences.

Staff undertaking this activity will be well trained, have professional support, access to a reliable lone worker safety service, or access the council lone worker system, reliable and able to balance restrictions with promotion of constructive activities.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description**II.2.1) Title**

Supplementary Providers List

Lot No

7

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM76 - Falkirk

II.2.4) Description of the procurement

Those providers that meet minimum requirements but the Chief Finance Officer of the Falkirk Health and Social Care Partnership deems the hourly rate unaffordable shall automatically be included within the Supplementary Providers List (Lot 7). In the event that there remains a level of unmet demand after providers on Lots 1-6 of this supplementary framework have been approached, the Council reserves the right to negotiate with Lot 7 providers with a view to agreeing affordable rates relative to such residual unmet demand. Any negotiation of affordable rates will be limited to application in Lot 7.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Tenderers are not required to select Lot 7 as part of the tender process

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services/made>

IV.1.11) Main features of the award procedure

Please refer to Schedule 1 - Instructions to Tenderers

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-190952](#)

Section V. Award of contract

Lot No

1

Title

Home Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Nadia Healthcare Services

41 Nevis Place

FALKIRK

FK1 2QE

Telephone

+44 7403483716

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nightingale Home Care

Unit 6 Granary Square, Granary Business Park

Falkirk

FK1 7XJ

Telephone

+44 1324357961

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Thistle Care Solutions

4 Muirhead crescent

Boness

EH51 9TH

Telephone

+44 7722134482

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Time For You Care

40 Craiglockhart Avenue

EDINBURGH

EH141LT

Telephone

+44 7464933931

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £200,000

Section V. Award of contract

Lot No

2

Title

Supported Living for People with Physical Disabilities including those with Sensory Impairment

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Nadia Healthcare Services

41 Nevis Place

FALKIRK

FK1 2QE

Telephone

+44 7403483716

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nightingale Home Care

Unit 6 Granary Square, Granary Business Park

Falkirk

FK1 7XJ

Telephone

+44 1324357961

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Time For You Care

40 Craiglockhart Avenue

EDINBURGH

EH141LT

Telephone

+44 7464933931

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Thistle Care Solutions

4 Muirhead crescent

Boness

EH51 9TH

Telephone

+44 7722134482

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,500

Section V. Award of contract

Lot No

3

Title

Supported Living for People with Learning Disabilities including those with Autism Spectrum Disorder

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Nightingale Home Care

Unit 6 Granary Square, Granary Business Park

Falkirk

FK1 7XJ

Telephone

+44 1324357961

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Time For You Care

40 Craiglockhart Avenue

EDINBURGH

EH141LT

Telephone

+44 7464933931

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,500

Section V. Award of contract

Lot No

4

Title

Supported Living for People with Mental Health Difficulties

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Nightingale Home Care

Unit 6 Granary Square, Granary Business Park

Falkirk

FK1 7XJ

Telephone

+44 1324357961

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Time For You Care

40 Craiglockhart Avenue

EDINBURGH

EH141LT

Telephone

+44 7464933931

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,500

Section V. Award of contract

Lot No

5

Title

Supported Living for Older People

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Nightingale Home Care

Unit 6 Granary Square, Granary Business Park

Falkirk

FK1 7XJ

Telephone

+44 1324357961

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Time For You Care

40 Craiglockhart Avenue

EDINBURGH

EH141LT

Telephone

+44 7464933931

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,500

Section V. Award of contract

Lot No

6

Title

Supported Living for People who are or have been subject to the Criminal Justice System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Time For You Care

40 Craiglockhart Avenue

EDINBURGH

EH141LT

Telephone

+44 7464933931

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nightingale Home Care

Unit 6 Granary Square, Granary Business Park

Falkirk

FK1 7XJ

Telephone

+44 1324357961

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000

Section V. Award of contract

Lot No

7

Title

Supplementary Providers List

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions

Waterside, Berry Pomeroy

Totnes

TQ9 6LH

Telephone

+44 1803867800

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000

Section VI. Complementary information

VI.3) Additional information

The scope of services to be provided under this Framework falls within the definition of social and other specific services in Schedule 3 to

the Public Contracts (Scotland) Regulations 2015 ("the Regulations") and therefore the procurement process shall be subject to the

requirements of section 7 of the Regulations.

SPPN 7/2021 may apply.

Reserve right to open Framework to new entrants. New Entrants will be subject to the same requirements as detailed in this Contract Notice and Tender Documents. New Entrants can apply by making initial contact to cpu@falkirk.gov.uk.

(SC Ref:705746)

VI.4) Procedures for review

VI.4.1) Review body

Court of Session

Edinburgh

Country

United Kingdom

Internet address

<http://www.falkirk.gov.uk>